

Template Enroll Letter

Dear [RCPNT NAME],

We have been notified that you have selected the following company as your electric generation supplier:

[SUPPLIER NAME]
[NUM SUPPLIER ADDR 1]
[SUPPLIER ADDR 2]
[SUPPLIER PHONE]

Our records indicate that you have chosen to receive one bill from [OPERATING COMPANY] that will reflect charges from both [OPERATING COMPANY] and your new electric generation supplier. If this information is incorrect, please contact our Retail Choice Center at 1-888-478-2300.

If we do not hear from you, your new electric generation supplier will begin providing your electric generation service on [DATE]. Depending on your supplier agreement, you may drop your supplier at any time. Regardless of whether or not you choose a supplier, [OPERATING COMPANY] will continue to provide safe, reliable service and respond to outages.

Please remember that residential and small commercial customers who fail to pay for generation service provided by an electric generation supplier and billed by [OPERATING COMPANY] may have their service terminated.

If you have any questions, call our Retail Choice Center at 1-888-478-2300, Monday through Friday, 8 a.m. to 6 p.m.

Sincerely,

[OPERATING COMPANY]