

Security Lighting FAQs

Q: What is the FirstEnergy Security Lighting program

A: FirstEnergy offers a Security Lighting for residential customers of our operating companies in Ohio, Pennsylvania, West Virginia and Maryland to assist them with a variety of lighting options to meet their needs.

Q: Can a contractor come to look at my home and make a recommendation?

A: Yes, an independent electrical contractor will come to your home to see where to best place your security lighting for the areas you wish to illuminate. You will be provided with an estimate for your custom installation.

Q: Is there a motion sensor available?

A: Fixtures have the dusk-to-dawn feature or a motion-activated sensor.

Q: What is the warranty for these lights?

A: The fixture and workmanship on the installations are warranted for one-year parts and labor by the installer. Replacement light bulbs will be provided if they fail within 30 days from the date of installation. Additional warranties may apply on the fixture from the manufacturer.

Q: How soon will the contractors call me? How soon will they install the system?

A: You can expect the referred independent contractor to contact you within 3 business days and the lighting is typically installed within 3 weeks of the order date.

Q: Will they remove my old fixture?

A: Yes, for an additional fee which will be added to your estimate.

Q: Is the equipment Underwriting Laboratory (UL) approved?

A: Yes, all the equipment has UL approval.

Q: Can you run electrical wires under a sidewalk or driveway?

A: Yes, the contractor can do this assuming there is PVC piping in place. This will be included in the quote for an additional fee.

Q: Are permits or inspections required?

A: In some areas permits and inspections are required by local inspectors. Contractors will quote the permit costs when necessary.

Q: What are the payment options?

A: Customers may add the security lighting charges to their electric bill for up to 36 months with approved credit*. No down payments or hidden fees. Or you can pay your contractor directly by check (payable to FirstEnergy) or credit card at the time of service.

**Enrollment eligibility may be contingent on our ability to add the program charge to your monthly electric utility bill*