



Dear Customer,

We were here today to replace your electric meter with a new digital smart meter, as part of our grid modernization effort in New Jersey. However, a component of your electrical equipment requires assessment for repairs. One or more of the following electrical conditions may be present:

- Socket Strained;
- Detached Meter Socket;
- Bad Jaw;
- Conduit Pulled;
- Socket Damaged;
- Weatherhead Issue;
- Service Entrance Problem;
- Missing Fifth-Jaw.

To learn more about these electrical conditions and the smart meter program, please visit our website at firstenergycorp.com/NJsmartmeter or scan the QR code below.

The maintenance of your electrical equipment is the property owner's responsibility and repairs will need to be made by a qualified electrician. Please contact a JCP&L Customer Service Representative at 855-344-3400 for next steps, which may include, having a qualified electrician make the repairs and having your service inspected by the local or state inspection authority.



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