

# Your power is about to get **BRIGHTER.**

## An introduction to Smart Meters



**Jersey Central Power & Light**, a FirstEnergy utility, is starting to install smart meters on customers' businesses throughout our service area. The company's plan, as approved by the New Jersey Board of Public Utilities, will modernize the electric distribution system in New Jersey with the installation of 1.15 million smart meters.

This step toward a more modernized electric system will enable automated meter readings and may enhance our ability to respond to outages faster and more efficiently.

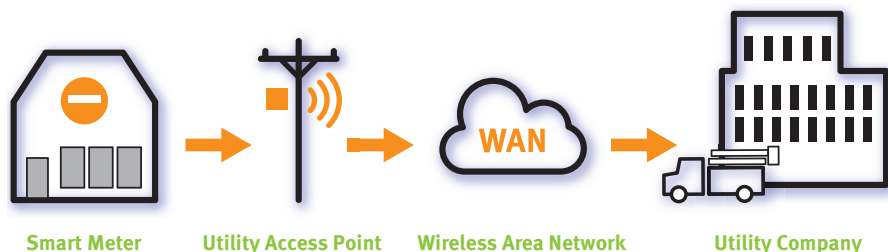
Exchanging your current meter with a smart meter takes very little time and even less effort from you. **In fact, in most instances, this meter exchange will not affect your business.**

In the rare case that the exchange will require an outage, we will contact you prior to the exchange.

And if the meter is readily accessible, you may not even need to be there when it occurs. There is no need to call us. If we already know that the meter at your business requires special access, we will contact you to arrange for access to the meter.

Please take a look at some of these Frequently Asked Questions for more information about our Smart Meter Program:

### SMART METER NETWORK COMPONENTS



Be assured that the smart meter technology being implemented has been rigorously tested and proven by manufacturers to be accurate, safe and secure in systems throughout the country.

#### Q. What is a smart meter?

**A.** A smart meter is a digital electric meter that collects electricity usage information and sends that data to the local utility through a secure telecommunications connection.

#### Q. What if I don't want a smart meter?

**A.** Please call us at **855-344-3400** (Monday through Friday, 8:00 a.m. to 6:00 p.m.) to discuss your options. We would like to answer any questions you have regarding our smart meter program and address any concerns about the installation of the new meter.

If you decide you don't want a smart meter after one is installed, there is a \$44.46 charge to replace the smart meter for a digital non-communicating meter, and a \$15 monthly meter reading fee. Customers may also choose to have the communications card in the smart meter disabled and avoid the meter replacement fee of \$44.46, though the monthly meter reading charge still applies. If you change your mind and decide to have a smart meter reinstalled, an additional meter replacement fee of \$44.46 would be charged. Customers who take service under a time-differentiated rate or who have net metered generation are unable to opt out.

#### Q. When will a smart meter be installed on my business?

**A.** We will exchange the electric meter at your business in the next few months. In the rare case that the exchange will require an outage – or if we require special access to the meter – we will contact you in advance.

#### Q. Will you limit the amount of electricity I am allowed to use?

**A.** No. The utility will not limit the amount of power you can use.

For more information, please visit our website at [www.firstenergycorp.com/NJsmartmeter](http://www.firstenergycorp.com/NJsmartmeter), call us at **855-344-3400** or scan the QR code here.

