

## **Request to Connect a Home Area Network (HAN) Device to Your Smart Meter**

Please fill out the form below to connect your HAN-enabled device to your smart meter.

<b>I. Customer Information</b>	
<b>Please fill out the account information, as seen on your electric bill.</b>	
Name	
Account Number	Meter Serial Number
Account Holder Name	
Service Address	
City	ZIP Code
Phone Number	Email Address

<b>II. Product Information</b>	
<b>Enter information about the product you want to connect to your smart meter.</b>	
<i>The HAN device must be turned on and placed within 50 feet of the meter to allow communication between the meter and the HAN device. Please include pictures of your HAN Device MAC Address and Install Code when submitting this completed form.</i>	
<i>Note: The MAC Address and Install Code should be located on your device.</i>	
Device Manufacturer	Make or Model Number
	MAC ID/ EUI Code (16-digit alpha-numeric code on the back of the device or packaging box)
	Install Code (16-digit alpha-numeric code on the back of the device or packaging box)

**FirstEnergy Service Company's Ohio affiliate utilities, (Ohio Edison Company, The Toledo Edison Company, and The Cleveland Electric Illuminating Company), Pennsylvania affiliate utilities, (Metropolitan Edison Company, Pennsylvania Electric Company, Pennsylvania Power Company and West Penn Power Company) and New Jersey affiliate utilities (Jersey Central Power and Light), hereafter referred to collectively or individually as "FirstEnergy Companies," shall have no liability hereunder in connection with any non-compatibility of Customer's HAN-enabled devices with the smart meter system or other technology systems.** FirstEnergy Companies may upgrade or modify any such systems at any time, in their sole discretion, which may render such devices inoperable with such systems. The Customer agrees to disclose this to purchasers and lessees of its business or residence if such purchase or lease includes any such devices. Such upgrades or modifications may require device changes by Customer and retesting, at the discretion of the vendor of such devices, to be re-validated. "HAN-enabled device" shall mean any device which is capable of being connected via a home or business area network to FirstEnergy Companies' smart meter system or other technology systems, and which is listed above.

**FirstEnergy Companies, their current and future parent companies, subsidiaries, affiliates, and their respective directors, officers, managers, shareholders, employees, agents, and representatives shall have no liability whatsoever for any damages, losses, liabilities, expenses, fines, penalties and costs (including, reasonable outside and allocated in-house attorneys' fees), whether consequential, indirect, direct, incidental, special, punitive or otherwise, and whether arising in connection with personal injury, property damage, data loss or otherwise, arising out of or in any way in connection with Customer's HAN-enabled devices.**

**FIRSTENERGY COMPANIES MAKE NO REPRESENTATIONS OR WARRANTIES, VERBAL OR WRITTEN, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR AS TO THE SAFETY, RELIABILITY, PERFORMANCE, SECURITY, SUFFICIENCY OF PURPOSE OR EFFICIENCY OF SUCH HAN-ENABLED DEVICES.**

The Customer agrees to promptly notify FirstEnergy Companies if any HAN-enabled device is disconnected from the smart meter system. Such notification shall be made according to one of the contact methods specified in the Customer Guide. It shall occur within one (1) business day of disconnection. Additionally, FirstEnergy Companies have the right to disconnect any HAN-enabled device, without notice, in their sole discretion if they determine in good faith that such HAN-enabled device poses a potential risk to the safety, reliability, performance, security, or integrity of their smart meter systems, technology systems, or ability to provide electric service, or as required by any regulatory agency.

**Please sign below to acknowledge that you have read and agree to the above terms. Your request will not be processed without this acknowledgment.**

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Please send this form, completed in its entirety, to [FirstEnergySmartMeterProgram@Honeywell.com](mailto:FirstEnergySmartMeterProgram@Honeywell.com) For all questions, please direct all calls to 1-855-830-2922.