

Extended Payment Plans

for Residential Customers

Extended payment plans are available to eligible customers who are having trouble paying their electric bills. To arrange for extended payments, visit **firstenergycorp.com** and sign into your account or call your electric utility at:

Ohio Edison: 800-686-3421

Illuminating Company: 800-686-9901

Toledo Edison: 800-995-0095

Monday-Friday, 8 a.m. to 6 p.m.

Extended Payment Plans include:

1/6 Option (Year-Round Plan)

Requires six equal monthly payments on the outstanding balance, in addition to a full payment of the current bill.

1/9 Option (Year-Round Plan)

Requires nine equal monthly payments on the outstanding balance, in addition to a budget payment plan for the projected monthly bill amount. The budget portion of the payment may be adjusted periodically.

1/3 Option (Available from Nov. 1 through April 15)

Requires a payment of one-third of the outstanding balance, in addition to the current bill.

PIPP Plus allows income-eligible customers to pay a percentage of their household income instead of the actual amount of their bill. **See back for more information.**



Ohio Edison • The Illuminating Company • Toledo Edison

PIPP Plus

This year-round program helps income-eligible households keep their gas and electric services.

Instead of paying your full bill, you pay a percentage of your household income – making it easier to manage your energy costs.

Size of Household	Eligible Income Annual
1 person	\$27,387.50
2 persons	\$37,012.50
3 persons	\$46,637.50
4 persons	\$56,262.50
5 persons	\$65,887.50
6 persons	\$75,512.50
7 persons	\$85,137.50
8 persons	\$94,762.50

For households with more than eight members, add \$8,995 to annual income for each additional person.

Applying for PIPP Plus is easy and convenient. You can choose one of three ways: Call the Ohio Department of Development at **1-800-282-0880**, apply online at **development.ohio.gov/individual/energy-assistance**, or apply in person at your local Energy Assistance Provider.

To complete your application, you will need:

- Proof of income for each household member. Income includes: Supplemental Security Income (SSI), Social Security Disability Income (SSDI), Social Security, Pension, Alimony, Wages, Self-employment, Unemployment, etc.
- Copies of your most recent utility bills
- A list of all household members, including Social Security numbers and birth dates
- Proof of U.S. citizenship/legal residency for all household members. Documents that are accepted to prove U.S. citizenship/legal residency include: a Social Security Card, birth certificate, U.S. Passport, naturalization paper/certification of citizenship, permanent VISA, or INS ID Card.

For more information about bill assistance programs or to find out if you may qualify, visit **firstenergycorp.com/billassist** and click on “Search Assistance Programs.”