

Products & Services
to make your
**HOME
SWEET
HOME**



FirstEnergy[®]

Think of us as your one-stop shop for products and services that enhance the value of your home. We've got you covered – from the inside out. Just give us a call or visit us online at www.firstenergycorp.com/consumerproducts.

LANDSCAPE LIGHTING

HOME IMPROVEMENT THAT'S EASY AND AFFORDABLE

Showcase the beauty of your home at night with custom-designed landscape lighting. A well-designed outdoor lighting package can:

- Extend your time outdoors
- Make your home safer and more secure
- Increase the value of your home



Professionally installed by a local contractor, our top-quality UL-Listed fixtures provide years of energy-efficient performance. Why buy plastic lights and go through the hassle of trying to install them yourself? Call **1-800-505-SAVE** to find out how you can have sturdy and stylish fixtures professionally installed at your home.

POSTLAMP

A WELL-LIT HOME IS A SAFER HOME

Installing a postlamp is one of the easiest ways to help protect your property and your family members. The continuous glow of a postlamp from dusk to dawn provides a brighter, safer entrance to your home and also discourages potential theft and vandalism.

A photo-electric eye built into the fluted, black pole automatically turns the light on at dusk and off at dawn. And each fixture is constructed to ensure a long life even in harsh weather. Call **1-800-505-SAVE** for more information about our professionally installed postlamp packages. Home security has never been this cost-effective – or looked so good.



LINE PROTECTION PROGRAM

PEACE OF MIND FOR JUST PENNIES A DAY

Don't let age and normal wear and tear on your household electric, gas and water systems lead to major repair costs. Sign up for the Line Protection Program and guard yourself against the unexpected cost of repairs.

Call **1-888-658-3800** for more information on our seven plans. Then customize a program that's right for you by picking the plans you want:

- Exterior Electrical
- Interior Electrical
- Exterior Gas Line
- In-House Gas Line
- Exterior Water Line
- Exterior Sewer Line
- Telephone and Interior Low-Voltage Wiring

With the Line Protection Program, you can call for a repair anytime – 7 days a week, day or night – and an experienced technician will be promptly dispatched to your home. For most customers, our low monthly fee is conveniently added to your electric bill. Your satisfaction is guaranteed, and you can cancel anytime.

TREE SERVICES

COMPETITIVELY PRICED TREE CARE

Heavy rain or snow, wind and lightning from harsh storms can knock down large branches and uproot entire trees. And cleaning up storm-damaged trees can be difficult and even dangerous. So when tree limbs fall unexpectedly, call us and a tree care contractor will remove them safely – and at an affordable price.

Now, you can benefit from these professional services:

- Tree Pruning
- Tree and Stump Removal
- Emergency Tree Care
- Tree Health Maintenance

Call **1-800-505-SAVE** for a free estimate.



TOTAL REPAIR COVERAGE

THE PROTECTION YOU NEED AT A PRICE YOU'LL LIKE

Your home's critical systems can break down anytime. Why take a chance on unexpected, costly repairs to your heating and cooling equipment? When you're enrolled in Total Repair Coverage, for a low monthly fee we'll get your natural gas and electric systems working again fast.

Four protection plans to suit your needs:

- Heating System
- Cooling System
- Heat Pump System
- Water Heater

Just one call is all it takes to get the repairs you need. And eligible repairs are covered regardless of the age of your equipment. Your satisfaction is guaranteed – cancel anytime. For complete details, call us at **1-888-658-3800**.



ELECTRICAL SERVICES

SAFETY AT A SAVINGS, BROUGHT TO YOU BY YOUR ELECTRIC COMPANY

Whether you have a small project – such as adding lighting fixtures, installing an attic fan or wiring a bathroom – or you need to upgrade your entire system, you can depend on us for professional, high-quality work at an affordable price.

Experienced electrical technicians can handle your home's electrical needs:

- Repairs and upgrades
- Home safety inspections
- Wiring work, plug and switch installation
- Interior and security lighting
- Circuit breakers, fuses and meters

For a free estimate, call us at **1-800-505-SAVE**.



DISASTER PROTECTION PLANSM

ARE YOU FINANCIALLY PREPARED FOR THE NEXT DISASTER?

Natural catastrophes and severe storms often serve as wake-up calls to be better prepared. The Disaster Protection PlanSM (DPP) is an insurance policy that provides a financial safety net if a disaster strikes your home. DPP affordably protects you against gaps in coverage with great benefits, including:

- Up to \$3,000 in emergency cash benefits
- \$500 property insurance deductible reimbursement (subject to policy limits)
- \$50 lockout reimbursement for those times when you lose your keys

For more information, visit www.aceprotects.com/FE.

SURGE SUPPRESSION PLAN

PLUG INTO BETTER PROTECTION



The meter socket surge arrester (MSA) program is designed to protect large, standard appliances within the home, such as your refrigerator, oven, washer and dryer, central heating and air conditioning equipment and sump pump.

The MSA device is leased for a monthly fee, and is installed behind the electric meter to provide the first line of defense against electrical surges entering through the service entrance.

A brief (15-20 minute) interruption of your electric service will be necessary when the device is installed.

The Basic Surge Protection Plan contract is for one year, and will automatically renew each year unless the customer provides a written notice requesting cancellation to the utility at least seven days prior to the end of the annual term.

For more information, or to enroll, call 1-800-505-SAVE.

ADDITIONAL HOME PRODUCTS

PRACTICAL, FUNCTIONAL AND AFFORDABLE

For one-stop shopping for products that will help you improve the energy efficiency of your home, visit the online store. We offer a variety of products designed to improve efficiency, save resources and stretch your energy dollars, including the popular *Fresh²* compact fluorescent bulbs, the *Kill A Watt* energy monitor and the *Big Heat[®]* portable heater. Visit our store at efi.org/firstenergy (hosted by Energy Federation Inc.).

**For more information about the products
in this brochure, visit our website:**

www.firstenergycorp.com/consumerproducts.



FirstEnergy[®]

Not all products are available in all areas. Call us for information. This brochure offers only a brief description of the listed products and services, and is not a contract. A complete listing of the product or service, and any limitations and exclusions on coverage under the service programs, may be found in the program's service agreement. You may obtain a copy of the service agreement by visiting the website or contacting us at the telephone numbers listed in this brochure.

These programs can be withdrawn anytime without prior notice. FirstEnergy is not a registered contractor and does not perform the service. All services are performed by independent contractors that are neither affiliates nor agents of FirstEnergy Corp. or its affiliated companies, including the electric utility that provides your electric distribution service (hereafter referred to, collectively, as "FirstEnergy Companies"). FirstEnergy coordinates all service with its network of recommended, registered independent contractors, providing contract and other administrative support services. For PA residents only: A postcard containing the recommended contractor's name and registration number will be provided to the customer at the time that a request for an estimate is made.

The FirstEnergy Companies do not provide any warranty on the services performed and are not liable for damages or injuries that may arise as a result of the services provided. The customer is not required to purchase the good or service from FirstEnergy Companies, and the good or service may be obtained from other suppliers. A customer's decision to receive or not receive the good or service from FirstEnergy Companies will not influence the delivery of competitive or non-competitive retail electric service to that customer by the FirstEnergy Companies.