

Pennsylvania Assistance Programs



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Program	Benefits	Eligibility Requirements	How to Apply	What You Need to Apply
PCAP	<ul style="list-style-type: none"> Customers can receive lower monthly bills and/or debt forgiveness. Lower bills through energy education and/or home improvements are available through the WARM program. 	<ul style="list-style-type: none"> For PCAP the customer must have a gross (before tax) household income at or below 150% of the Federal Poverty Guidelines listed below and 200% for WARM. The person whose name is on the account must live in the home. 	<ul style="list-style-type: none"> Call the Dollar Energy Fund at 888-282-6816 M-F 8am-5pm Apply online at www.dollarenergy.org/myapp. 	<ul style="list-style-type: none"> Names of people in your household Dates of birth for all household members Social Security Number or alternate ID for the ratepayer will be requested Income information for all adult household members Electric account number Payment is not required to re-enroll
LIHEAP	<ul style="list-style-type: none"> Customers can receive cash grants for home heating bills and emergencies. Cash Grants of \$200 to \$1,000* are available. Crisis Grants of \$25 to \$800* are available. <p>*Amounts are subject to change annually</p>	<ul style="list-style-type: none"> The customer must have a gross (before tax) household income at or below 150% of the Federal Poverty Guidelines listed below. The customer does not have to be on public assistance. For Cash grants you do not need to have an unpaid heating bill to apply The customer can either rent or own the home. 	<p>This program is generally available between November through March.</p> <ul style="list-style-type: none"> Apply online at www.compass.state.pa.us. Request an application by calling the Statewide LIHEAP Hotline at 1-866-857-7095/PA Relay at 711 for the hearing impaired. Applications are available at your local county assistance office for emergency assistance. 	<ul style="list-style-type: none"> Names of people in your household Dates of birth for all household members Social Security Numbers for all household members Proof of income for all household members A recent electric bill
Dollar Energy Fund	<ul style="list-style-type: none"> This program provides cash assistance to maintain or restore utility service. The maximum grant is \$500. 	The customer must have a gross (before tax) household income at or below 250% of the Federal Poverty Guidelines listed below.	<ul style="list-style-type: none"> This program is open while funds are available. Locate an agency online at www.hardshiptools.org/agencyfinder.aspx. 	<ul style="list-style-type: none"> Names of everyone in your household Birthdates of everyone in your household Proof of income of everyone in your household A copy of your most recent utility bill Your utility account number
211	This nationwide resource and information helpline will identify programs in your area that may assist you or someone you know with utility bills or other needs.	Requirements may vary based on program referrals.	<p>For more information:</p> <ul style="list-style-type: none"> Call 211 Visit www.211.org Text your ZIP code to 898211 <p>Available 24 hours a day, 365 days a year</p>	

2021 Eligibility Guidelines – Percent Poverty Level per Family/Household							
Household Size	150%	200%	250%	Household Size	150%	200%	250%
1	19,320	25,760	32,200	5	46,560	62,080	77,600
2	26,130	34,840	43,550	6	53,370	71,160	88,950
3	32,940	43,920	54,900	7	60,180	80,240	100,300
4	39,750	53,000	66,250	8	66,990	89,320	111,650

For families/households with more than 8 persons, add \$6,810 (150%); \$9,080 (200%); and/or \$11,350 (250%) for each additional person.

For more information about any of these programs or to find out if you qualify, visit firstenergycorp.com/billassist and click on “**Search Assistance Programs.**” You can also call us Monday through Friday from 8 a.m. to 6 p.m. at the number listed below.

Penelec & Met-Ed: 800-545-7741 • Penn Power: 800-720-3600 • West Penn Power: 800-686-0021