

How to **Sign Up** for PIPP Plus

- Simply contact your local energy assistance provider or complete an Energy Assistance Programs Application. To find your local energy assistance program provider or to obtain an application, please call the Ohio Development Services Agency at **1-800-282-0880**.
- Your first payment will be due when you enroll in PIPP Plus. If you are unable to pay at enrollment, the installment will be added to your next monthly bill, and you will be billed for two installments.

PIPP Plus and **Customer Choice**

- If you participate in a choice program (that is, you receive electric generation from a supplier other than your utility) and then become eligible for and participate in PIPP Plus, you will automatically be switched to the utility. Please note: If you were under a contract with a supplier, that supplier might assess an early termination fee if you switch to PIPP Plus before your contract expires.

Ohio | PIPP **PLUS**

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PIPP **PLUS**

Available
365
Days a Year

The Percentage of Income Payment Plan Plus program – **PIPP Plus** – is Ohio's income-based payment program that helps low-income households maintain gas and electric service. PIPP Plus allows you to pay a percentage of your household income instead of the actual amount of your bill.



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PIPP Plus makes monthly payments more affordable every month of the year. Each time

you pay your monthly PIPP Plus amount in full and on time, some of your old debt and the rest of that month's bill are removed through credits on your utility account.

To Be Eligible for PIPP Plus, You Must:

- Have a household income at or below 150% of federal poverty guidelines
- Be a customer of a regulated gas or electric utility company



PIPP Plus Payment Details

- You will pay a percentage of your household income for every month of the year.
- If you do not heat your home with electricity, you will be required to pay 6 percent of your gross monthly household income each month or \$10 (whichever is more).
- If you heat your home with electricity, you will be required to pay 10 percent of your gross monthly household income each month or \$10 (whichever is more).

Benefit of Paying Each Month

- Each time you pay the required monthly payment on time and in full, you no longer owe the rest of that month's bill. In addition, a 1/24 credit is granted towards any outstanding balance. When you pay on time and in full each month for 24 consecutive months, all of your prior outstanding balances will be removed in the form of credits on your utility account.

Program Requirements

- You must make monthly payments and verify your income annually.
 - PIPP Plus customers who miss two consecutive payments may be removed from the program. At that time, the entire account balance would become due and payable, and your account would become subject to disconnection.
 - You must re-verify your household income at least once every 12 months, or you will be removed from the plan.
- To keep energy usage as low as possible, you must agree to take advantage of any energy-efficiency programs offered by the state.
- To remain on the program, you must be current with your PIPP Plus bills through your anniversary billing.
- When removed from the program for any reason, please call 1-800-995-0095 for more information on enrolling again. Payment may be required to re-enroll.