

2026

SUMMER TERMINATION PROGRAM

The Summer Termination Program protects eligible customers from electric service shutoffs from June 15 to August 31.



Jersey Central[®]
Power & Light

A FirstEnergy Company

The Summer Termination Program (STP) is here to help protect eligible customers during the hottest months of the year. From June 15 through August 31, qualified

Jersey Central Power & Light (JCP&L) customers are protected from electric service shutoffs and can access support to stay connected.



Eligibility

You may qualify for the STP if you are a residential customer and meet at least one of these requirements:

- 1 Receives benefits through one of the following programs:
 - Lifeline Credit Program
 - Home Energy Assistance Program (HEAP)
 - Temporary Assistance for Needy Families (TANF)
 - Supplemental Security Income (SSI)
 - Pharmaceutical Assistance to the Aged and Disabled (PAAD)
 - Universal Service Fund (USF)
 - Receives General Assistance benefits
- 2 Applicants of any state, local or utility program that provides assistance or discounted rates to help customers pay wastewater or water bills
- 3 Experiencing financial hardship due to circumstances beyond customer's control, such as, but not limited to, job loss, illness, medical bills or a recent loss in the family

Restoring Service Through STP

If your service was disconnected for non-payment and you meet the eligibility requirements, you can have your service restored through August 31.

If your power is restored through the Summer Termination Program, you won't be required to pay a reconnection fee or security deposit.

Applying Financial Assistance Benefits

If you receive financial assistance, such as HEAP heating benefits, you must forward all of your benefits to your electric, water or wastewater utility during the STP period.

Enrolling in STP and Staying on Track

If you believe that you qualify for STP (see categories 1-3 under Eligibility), call 1-800-662-3115 to speak with a customer care agent about your eligibility for STP protection, how to enroll in the program, and available summer payment plan options and assistance programs, like USF. If you and JCP&L cannot agree on an appropriate down payment as part of a summer payment plan, JCP&L will ask the Board of Public Utilities (BPU) to assist with setting the down payment. Even if you qualify for STP, monthly charges will continue to be added your account from June 15 through August 31. To help keep your balance manageable when the program ends, we encourage you to make payments as you are able.

You can also explore bill assistance programs, such as the Universal Service Fund (USF), or set up a payment plan. To learn more about the support available to you, visit [firstenergycorp.com/billassist](https://www.firstenergycorp.com/billassist).



For more information about available assistance programs and payment plans, visit firstenergycorp.com/billassist or scan the QR Code.

To speak with a team member about the Summer Termination Program and explore the options available to you, call **1-800-662-3115**.

For additional questions on payment plans for the Summer Termination program, call the New Jersey Board of Public Utilities at **1-800-624-0241**.

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