

EMERGENCY RENTAL ASSISTANCE PROGRAM (ERAP)

WWW.LANCASTERHELP.RENT

for Lancaster County

ASSISTANCE: ELIGIBLE HOUSEHOLDS MAY RECEIVE UP TO 12 MONTHS OF ASSISTANCE, INCLUDING RENT, UTILITY, AND OTHER HOUSING-RELATED COSTS

ELIGIBILITY (must meet **all** criteria below):

- Households that experienced a COVID-19 pandemic related job or income loss or related expense
- Demonstrate a risk of experiencing homelessness or housing instability
- Have a household income that is 80% or less the Area Median Income (AMI)

APPLICATION PROCESS:

1. Tenants submit information via www.waitlistcheck.com/PA835. If a tenant does not have internet access, they can contact a community organization below to submit an application.
2. Within three business days of submitting that information, the tenant will have access to an account at assistanceconnect.com, where they will submit the supporting documentation and can check on the status of their initial submission.
3. A program representative will review and verify the documentation and information submitted, contact the housing provider and/or utility company, and approve assistance if the household qualifies for assistance.
4. Payment will be made directly to the housing provider and/or utility company. If the housing provider does not respond to the program representative, payment can be made directly to the tenant.

Application Prioritizing: Upon submission, applications will be sorted and filtered on a regular basis to meet the federal and local prioritization as established in the Program Guidelines. The application submission is not a first-come, first-serve or lottery-based process. The payment of existing housing-related arrears that could result in eviction of an eligible household is prioritized.

Applicant Eligibility-Screening and Document Review: Using the same account credentials, an applicant can log onto assistanceconnect.com to update contact information, submit required documentation and check the status of their initial submission.

Online Access for Landlords: assistanceconnect.com to review payments for units/tenants within the Program.

DEDICATED HELPLINE: 717.590.3101

The Helpline will assist applicants, landlords, and utility companies with questions about the program and how to get computer access and assistance in providing necessary documentation for eligibility. Assistance will be available via this helpline Monday-Friday, 9am-5pm.

Program Start Date March 8, 2021

ERAP
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and info
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ERAP COMMUNITY SITES

for Lancaster County

<div> <div>COLUMBIA</div> <div>CONNESTOGA VALLEY</div> <div>DENVER</div> <div>ELIZABETHTOWN</div> <div>EPHRATA</div> <div>LANCASTER CITY</div> </div> <div>continued in second column</div>	<div> <div>COLUMBIA LIFE NETWORK (CLN)</div> <div>(Afternoons by appointment)</div> <div>18 S. 4th Street, Columbia, PA 17512</div> <div>Monday-Friday, 8am-4pm</div> <div>Contact: 717.684.8094</div> </div>	<div>LANCASTER CITY (continued)</div>	<div> <div>COMMUNITY ACTION PARTNERSHIP (CAP)</div> <div>(By appointment)</div> <div>Bilingual staff able to assist</div> <div>601 S. Queen Street, Lancaster, PA 17603</div> <div>Tuesdays & Thursdays, 10am-1pm, 2-4pm</div> <div>Contact: 717.299.7301</div> </div>
	<div> <div>CONESTOGA VALLEY CHRISTIAN COMMUNITY SERVICES (CVCCS)</div> <div>(By appointment)</div> <div>2420 Gehman Lane, Lancaster, PA 17602</div> <div>Tuesday – Thursday, 9am-1pm</div> <div>Contact: 717.208.3711 or financial@cvccs.org</div> </div>		<div> <div>PARISH RESOURCE CENTER</div> <div>Sunday 5-6pm: Grace Lutheran Church, 517 N. Queen St., Lancaster, PA (Parking lot)</div> <div>Monday 5-6pm: East Chestnut Street Mennonite Church, 432 E. Chestnut St., Lancaster PA (Front foyer)</div> <div>Tuesday 5-6pm: Shaarai Shomayim, 75 E. James St., Lancaster, PA (Sidewalk on Duke St.)</div> <div>Contact: 717.299.1113 or info@parishresourcecenter.org</div> </div>
	<div> <div>REAL LIFE COMMUNITY SERVICES</div> <div>(By appointment)</div> <div>240 Main Street, Suite B, Denver, PA 17517</div> <div>Monday – Thursday, 9am-4pm, Friday, 9am-1pm</div> <div>Contact: 717.336.7797 or chris@realcs.org</div> </div>		<div> <div>PRICE ELEMENTARY</div> <div>(Evening hours by appointment)</div> <div>Bilingual staff available to assist by appointment</div> <div>615 Fairview Avenue, Lancaster, PA 17603</div> <div>Monday – Friday, 8:30am-4pm</div> <div>Contact: 717.291.6252</div> </div>
	<div> <div>ELIZABETHTOWN COMMUNITY HOUSING & OUTREACH SERVICES (ECHOS)</div> <div>(By appointment)</div> <div>Bilingual staff able to assist</div> <div>61 E. Washington Street, Suite 110, Elizabethtown, PA 17022</div> <div>Mondays & Thursdays, 8am-4pm</div> <div>Contact: 717.361.0740 or info@ECHOSLancaster.org</div> </div>		<div> <div>SoWe (By appointment)</div> <div>Bilingual staff able to assist</div> <div>417 Poplar Street, Lancaster, PA 17603</div> <div>Contact: 717.669.3633 or lpagan@bgclanc.org</div> </div>
	<div> <div>Ephrata Area Social Services (EASS)</div> <div>(By appointment)</div> <div>227 North State Street, Ephrata, PA 17552</div> <div>Monday – Friday, 9am-4pm</div> <div>Contact: 717.733.0345</div> </div>		<div> <div>TABOR/LHOP (By appointment)</div> <div>Bilingual staff able to assist</div> <div>308 E. King Street, Lancaster, PA 17602</div> <div>By appointment</div> <div>Contact: 717.291.9945 ext. 194 or brivera@lhop.org</div> </div>
<div>LANCASTER CITY</div>	<div> <div>NORTHERN LANCASTER HUB (By appointment)</div> <div>560 S. Reading Road, Ephrata, PA 17522</div> <div>Contact: 717.723.8258</div> </div>	<div>NEW HOLLAND</div> <div>PARADISE</div> <div>QUARRYVILLE</div>	<div> <div>CROSSNET MINISTRIES (By appointment)</div> <div>127 W. Franklin Street, New Holland, PA 17557</div> <div>Mondays – Wednesdays, 10am-4pm</div> <div>Contact: 717.355.2454</div> </div>
	<div> <div>BASE Inc (By appointment)</div> <div>447 S. Prince Street, Lancaster, PA 17603</div> <div>Monday – Friday, 9am-5pm</div> <div>Contact: dmartinez@baseinc.org or 717.742.0115</div> </div>		<div> <div>THE FACTORY MINISTRIES</div> <div>3293 Lincoln Hwy E, Paradise, PA 17562</div> <div>Monday – Friday, 9am-4pm</div> <div>Contact: 717.687.9594</div> </div>
	<div> <div>BRIGHTSIDE OPPORTUNITIES CENTER</div> <div>(By appointment)</div> <div>Bilingual staff available to assist</div> <div>515 Hershey Avenue, Lancaster, PA 17603</div> <div>Monday – Friday, 8am-6pm</div> <div>Contact: 717.509.1342</div> </div>		<div> <div>SOLANCO NEIGHBORHOOD MINISTRIES (SNM)</div> <div>(By appointment)</div> <div>355 Buck Road, Quarryville, PA 17566</div> <div>Monday – Thursday, 9am-12pm, 1-4pm, Fridays 9am-12pm</div> <div>Contact: 717.786.4308 or office@snministries.org</div> </div>
	<div> <div>CRISPUS ATTUCKS (By appointment)</div> <div>407 Howard Avenue, Lancaster, PA 17602</div> <div>Mondays, 9am-12pm, 1-5pm, Fridays 9am-12pm</div> <div>Contact: 717.394.6604</div> </div>		