

Smart Meter

DETAILED USAGE INFORMATION



FirstEnergy's Pennsylvania utilities –

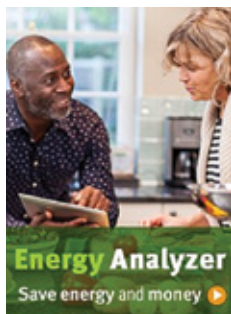
Met-Ed, Penelec, Penn Power and West Penn Power – are installing smart meters on our customers' homes and businesses throughout our service areas. This effort is in response to Pennsylvania Act 129, which requires all large electric utilities in Pennsylvania to install smart meters.

This step toward a more modernized electric system enables automated meter readings and may enhance our ability to respond to outages faster and more efficiently. Plus, you will have access to more detailed energy information through our online Energy Analyzer tool that will help you better understand your electricity use – which means you can make informed decisions on how to manage and control your electricity consumption.

You will be notified with a message on your electric bill once you have access to your detailed energy usage information. Please take a look at some of these Frequently Asked Questions about accessing this data. You also can visit our website at firstenergycorp.com/PAsmartmeter or call us at 1-855-344-3400 for more information.

Q. Where can I access my detailed energy usage information?

- A. Go to www.energysavePA.com and click on “Energy Analyzer” to access detailed energy usage information provided by your smart meter.



Be assured that the smart meter technology being implemented has been rigorously tested and proven by manufacturers to be accurate, safe and secure in systems throughout the country.



Q. What type of information about my usage is available?

A. Through the Energy Analyzer, you can view your usage information in daily or hourly intervals.

The Energy Analyzer provides customized information about your usage and tips for making energy-saving improvements. Click on the “Bill Comparison” tab to access more detail about your energy consumption.

Analyze Usage

My Home | Projected Usage | **Bill Comparison** | How I Compare

Analyze your energy use

Tell us a bit about your home—it takes less than five minutes

How many people live in your home?

Select one... ▼

- Tell me about your home**
Answer some questions about your home to complete your home profile.
- See what uses most**
Learn how much you spend on heating, cooling, hot water, and more.
- Lower your bill**
Find ways to make your home more efficient and cut back on energy costs.

When you see your bill comparison, scroll down and click on “ENERGY USE” to better understand your electricity use and make informed decisions on how to manage and control your electricity consumption. You can click on a single month or day’s usage to see additional details such as daily or hourly usage.

