

Extended Payment Plans

for Residential Customers

Extended payment plans are available to eligible customers who are having trouble paying their electric bills. To arrange for extended payments, call your local electric utility at:

Ohio Edison: 1-800-686-3421

Illuminating Company: 1-800-686-9901

Toledo Edison: 1-800-995-0095

Monday-Friday, 8 a.m. to 6 p.m.

Extended Payment Plans include:

1/6 Option (Year-Round Plan)

Extended payment plan that requires six equal monthly payments on the arrearages, in addition to full payment of current bills.

1/9 Option (Year-Round Plan)

Extended payment plan that requires nine equal monthly payments on the arrearages, in addition to a budget payment plan for the projected monthly bills. The budget portion of the payments may be adjusted periodically.

1/3 Option (Available from Nov. 1 through April 15)

Extended payment plan that requires payment of one-third of the balance due each month, which is arrearages plus current bill.

PIPP Plus allows income-eligible customers to pay a percentage of their household income instead of the actual amount of their bill. **See back for more information!**

PIPP Plus

This is an extended payment plan for customers whose household income is at or below 150% of the federal poverty level. The program allows you to pay a percentage of your household income instead of the actual amount of your bill.

| Size of Household | Eligible Income Annual |
|-------------------|------------------------|
| 1 person | \$18,735 |
| 2 persons | \$25,365 |
| 3 persons | \$31,995 |
| 4 persons | \$38,625 |
| 5 persons | \$45,255 |
| 6 persons | \$51,885 |
| 7 persons | \$58,515 |
| 8 persons | \$65,145 |

For households with more than six members, add \$6,630 to annual income for each additional person.

To apply online, visit energyhelp.ohio.gov or call **800-282-0880**. You may also download a copy of the application or obtain one at your Local Energy Assistance Provider, libraries, county departments of Job and Family Services, or Area Agencies on Aging.

You will need to submit a copy of the following when applying:

- a copy of your most recent utility bills
- a list of all household members (include birth dates and Social Security numbers) and proof of income for the last 30 days for each member (12 months preferred)
- proof of citizenship or legal residency for all household members

For more information about bill assistance programs or to find out if you may qualify, visit firstenergycorp.com/billassist and click on “Search Assistance Programs.”

To qualify, you must apply for all public assistance and weatherization programs for which you are eligible.

