

Extended Payment Plans

for Residential Customers

Extended payment plans are available to eligible customers who are having trouble paying their electric bills. To arrange for extended payments, or for more information about PIPP Plus, call your local electric utility toll free:

Ohio Edison: 1-800-686-3421
Illuminating Company: 1-800-686-9901
Toledo Edison: 1-800-995-0095

Monday-Friday, 8 a.m. to 6 p.m.

Extended Payment Plans include:

1/6 Option (Year-Round Plan)

Extended payment plan that requires six equal monthly payments on the arrearages, in addition to full payment of current bills.

1/9 Option (Year-Round Plan)

Extended payment plan that requires nine equal monthly payments on the arrearages, in addition to a budget payment plan for the projected monthly bills. The budget portion of the payments may be adjusted periodically.

1/3 Option (Available from Nov. 1 through April 15)

Extended payment plan that requires payment of one-third of the balance due each month, which is arrearages plus current bill.

PIPP Plus

Extended payment plan for customers whose household income is at or below 150% of the federal poverty level. (See reverse for Income Guidelines.)

PIPP Plus allows you to pay a percentage of your household income instead of the actual amount of your bill.

Income Guidelines (150% of federal poverty level)

| Size of Household | Eligible Income | |
|-------------------|-----------------|---------|
| | Annual | Monthly |
| 1 person | \$18,090 | \$1,508 |
| 2 persons | \$24,360 | \$2,030 |
| 3 persons | \$30,630 | \$2,553 |
| 4 persons | \$36,900 | \$3,075 |
| 5 persons | \$43,170 | \$3,598 |
| 6 persons | \$49,440 | \$4,120 |
| 7 persons | \$55,710 | \$4,643 |
| 8 persons | \$61,980 | \$5,165 |

For households with more than six members, add \$6,270 to annual income or \$523 to monthly income for each additional person.

To qualify, based on your income being at or below 150% of the federal poverty guidelines, you must apply for all public assistance and weatherization programs for which you are eligible.

FirstEnergy[®]

Ohio Edison • The Illuminating Company • Toledo Edison