

# Maryland Assistance Programs

We understand some of our customers may need assistance with their bills due to challenges caused by the coronavirus pandemic. Although we are not disconnecting service, customers will still receive notices, both to keep them informed of their account status and to provide documentation so they may seek assistance.

Program	Benefits	Eligibility Requirements	How to Apply	What You Need to Apply
<b>MEAP</b>	<ul style="list-style-type: none"> <li>MEAP provides financial assistance with home heating bills.</li> </ul>	<ul style="list-style-type: none"> <li>The Customer must have a gross (before tax) household income at or below 175% of the Federal Poverty Guidelines listed on next page.</li> <li>The person whose name is on the account must live in the home.</li> </ul>	To apply, visit <a href="http://mydhrbenefits.dhr.state.md.us">mydhrbenefits.dhr.state.md.us</a> or call the Maryland Department of Human Services at <b>1-800-332-6347</b> .	<ul style="list-style-type: none"> <li>Copy of Applicant's photo identification.</li> <li>Proof of Residency.</li> <li>Copies of Social Security cards for the entire household (including children).</li> <li>Proof of household's total gross income for the last 30-day period.</li> <li>Recent utility bill, heating fuel bill/receipt or termination notice (if applicable).</li> </ul>
<b>EUSP</b>	<ul style="list-style-type: none"> <li>EUSP Bill Assistance provides financial assistance for electric bills. Eligible customers receive help that pays a portion of their current electric bills.</li> <li>Must participate in the Average Payment plan.</li> <li>Potomac Edison may also establish a payment plan that allows paying the account balance over an extended period.</li> <li>EUSP Arrearage Retirement Assistance helps customers with large, past due electric bills. But, can only be received once every seven years.</li> </ul>	<ul style="list-style-type: none"> <li>The customer must have a gross (before tax) household income at or below 175% of the Federal Poverty Guidelines listed on next page.</li> <li>For the Arrearage Retirement Assistance, the customer must have a past due amount of \$300 or greater.</li> </ul>	To apply, visit <a href="http://mydhrbenefits.dhr.state.md.us">mydhrbenefits.dhr.state.md.us</a> or call the Maryland Department of Human Services at <b>1-800-332-6347</b> .	<ul style="list-style-type: none"> <li>Copy of Applicant's photo identification.</li> <li>Proof of residency.</li> <li>Copies of Social Security cards for the entire household (including children).</li> <li>Proof of household's total gross income for the last 30-day period.</li> <li>Recent utility bill, heating fuel bill/receipt or termination notice (if applicable).</li> </ul>

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<b>USPP</b>	<ul style="list-style-type: none"> <li>Designed to protect income eligible families from utility turn-offs during the heating season.</li> <li>Must participate in the Average Payment Plan.</li> </ul>	The customer must have a gross (before tax) household income at or below 175% of the Federal Poverty Guidelines listed below.	To apply visit <a href="http://mydhrbenefits.dhr.state.md.us">mydhrbenefits.dhr.state.md.us</a> or call the Maryland Department of Human Services at <b>1-800-332-6347</b> .	<ul style="list-style-type: none"> <li>Copy of Applicant's photo identification.</li> <li>Proof of residency.</li> <li>Copies of Social Security cards for the entire household (including children).</li> <li>Proof of household's total gross income for the last 30-day period.</li> <li>Recent utility bill, heating fuel bill/receipt or termination notice (if applicable).</li> </ul>
<b>CEF</b>	Provides assistance to qualifying residential customers who need emergency help paying their electric bill.	Determined by Agency.	To Apply contact: <ul style="list-style-type: none"> <li>Religious Coalition for Emergency Human Needs – <b>301-631-2670</b></li> <li>Allegany Co. Human Resources Development Commissions Office of Home Energy Programs – <b>301-777-8550</b></li> <li>Human Services Programs of Carroll County – <b>410-857-2999</b></li> <li>Garrett Co. Community Action Committee – <b>301-334-9431</b>.</li> </ul>	Determined by Agency.
<b>211</b>	This nationwide resource and information helpline will identify programs in your area that may assist you or someone you know with utility bills.	Requirements may vary based on program referrals.	For more information: call <b>211</b> ; visit <a href="http://www.211.org">www.211.org</a> ; or text your ZIP code to <b>898211</b> . Available 24 hours a day, 365 days a year.	

2020 Eligibility Guidelines – Percent Poverty Level per Family/Household			
Household Size	*175%	Household Size	*175%
<b>1</b>	22,330	<b>5</b>	53,690
<b>2</b>	30,170	<b>6</b>	61,530
<b>3</b>	38,010	<b>7</b>	69,370
<b>4</b>	45,850	<b>8</b>	77,210
<i>For families/households with more than 8 persons, add \$7,840 (175%) for each additional person.</i>			

*\*To be effective July 2020.*

**For more information** about any of these programs or to find out if you qualify, visit [www.firstenergycorp.com/billassist](http://www.firstenergycorp.com/billassist) and click on "Search Assistance Programs." You can also call us Monday through Friday from 8 a.m. to 6 p.m. at the number listed below.

**Potomac Edison: 1-800-868-0011**