

To sign up for JCP&L's Private Well Customer Service, please complete this form, sign it, and return it with your monthly electric bill payment.



**Please print the following information:**

Customer Name \_\_\_\_\_

Service Address \_\_\_\_\_

Municipal Tax District \_\_\_\_\_  
(Municipality to which you pay your property taxes)

County \_\_\_\_\_

Phone (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Account Number \_\_\_\_\_  
(12-digit number found at the top of page one of your bill)

Signature \_\_\_\_\_



*A notice to customers who use electrically operated*

# LIFE-SUSTAINING EQUIPMENT

If any member of your household depends on electrically operated life-sustaining equipment, please let us know by calling **800-662-3115**. Jersey Central Power & Light (JCP&L) will send you a form that must be completed and signed by a licensed medical professional with prescriptive authority every year to verify that you have life-sustaining equipment.

When we receive your completed form, we will add your name to our critical care list. The list will be used to contact all critical care customers through a recorded calling campaign prior to an expected outage event, if that event is expected to affect their electric service for a duration of more than 24 hours. In addition, the list will be provided to county and municipal Offices of Emergency Management.

There is no charge for this service.

As the spring thunderstorm season approaches, it's also important that life-sustaining customers have a contingency plan, such as a battery backup.

If you have any questions about our Critical Customer Care Program, or to sign up, please call **800-662-3115**.



*Attention customers who rely on*

# ELECTRICALLY OPERATED PRIVATE WELLS FOR WATER

Does your home or business depend on an electrically operated private well for water? JCP&L documents accounts of customers with private wells. This documentation will be used to contact all private well water customers through a recorded calling campaign prior to an outage expected to last more than 24 hours – in which case they'll be advised of locations where water and ice are available. In addition, the list is provided to county and municipal Offices of Emergency Management, and customers can visit [www.firstenergycorp.com/storminfo](http://www.firstenergycorp.com/storminfo) or social media ([facebook.com/JCPandL](https://facebook.com/JCPandL) and [twitter.com/jcp\\_l](https://twitter.com/jcp_l)) to find more information during extended power outages.

There is no charge for this service.



- To join JCP&L's Private Well Customer Service, please check here, complete the form on the back of this insert, and mail it along with your monthly bill payment.
- If you no longer wish to participate in this service, or if you no longer have a private well, please check here, complete the form on the back of this insert, and mail it to us.

Customers who have previously signed up for this service are already on this list and do not need to contact us again.

Customers viewing this information online who want to participate in this service should print this insert, complete the form and mail it to:

## **JCP&L Private Well Customer Service**

PO BOX 367  
Holmdel, NJ 07733  
Attention: Revenue Operations

To find a copy of this insert online, go to [firstenergycorp.com/billinserts/JCPL](http://firstenergycorp.com/billinserts/JCPL). Simply print the insert, fill out the form, and send it to the address above.

As the spring thunderstorm season approaches, you may want to consider having supplies of bottled water on hand.

If you have any questions about our Private Well Customer Service, please call **800-662-3115**.