

# Join our online community and **LET THE BENEFITS BEGIN!**

There is a lot to manage when it comes to your electric account. Fortunately, we provide a secure, one-stop shop to help you take control of your account with the touch of a button. The benefits of registering your account are plentiful. Here's a summary for those looking to join our online community.

**MANAGE  
ACCOUNT**

**SELECT  
PAYMENT  
OPTION**

**VIEW  
ACCOUNT  
INFO**

**UPDATE  
ONLINE  
PROFILE**

**TRACK  
ENERGY  
USAGE**



# WELCOME TO THE NEIGHBORHOOD!



## CREATE AN ONLINE PROFILE!

Get started by registering your account online. Once you've completed your registration, you'll be able to:

- Edit your online profile – username, password and email
- Retrieve a forgotten username, reset a password and unlock your account
- Disable your profile whenever you like



## ACCESS YOUR ACCOUNT INFORMATION!

Gain instant access to all of your account information, such as:

- Your account balance, how much you owe now and when it's due
- A summary of your bill – enroll in eBill and access your entire bill statement online!
- Your billing and payment history



## MANAGE YOUR ACCOUNT!

Manage every aspect of your account, including:

- Updating your personal info, such as phone numbers, mailing address and email
- Adding or removing a bank account for your online payments
- Viewing and updating your profile, account summary, bill and payment selections, and supplier and energy info.

## SIGN UP FOR TEXT AND EMAIL ALERTS!

Text and email alerts provide information such as outage restoration updates, notifications of scheduled power outages and severe weather alerts. We also send billing reminders, including alerts when a new bill is available, a payment is due, a payment has been posted or if no payment has been received.



## MANAGE YOUR BILLING AND PAYMENT OPTIONS!

There are multiple ways for you to be billed, and to pay the bill once you get it. Through your online account, you can:

- Sign up for our budget billing
- Make payment arrangements (if eligible)
- Make a one-time bank draft or credit card payment
- Set up automatic monthly bank draft or credit card payments
- Edit or cancel payment
- Stop disconnection of your service



## KEEP TRACK OF YOUR ENERGY USE!

Knowledge is power, and the best way to manage your energy usage is to **know** your energy usage. Analyze your usage with the following tools:

- Charts and graphs of up to 12 months of usage history
- Usage projections and bill comparisons
- Information that compares the energy efficiency of your home to similar homes in your area
- Tips on how to lower your bill

## DON'T FORGET eBILL!

Our eBill program is a free, convenient and secure way to view your electric bill online. Benefits include:

- Reduced clutter
- Monthly email notifications when your bills are ready
- Access to your bill anytime, anywhere

For more info, visit  
[www.firstenergycorp.com/ebill](http://www.firstenergycorp.com/ebill).



# GET MOVING!

Register your account online at:  
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