

SURGES HAPPEN. PROTECT YOUR STUFF.

The cost to repair damaged home appliances and devices can add up quickly after an electrical surge. Our Surge Assist Program is an affordable way to make sure you're covered.

IF A SURGE HAPPENS, GET SOME PEACE OF MIND WITH A PROGRAM THAT CAN REPAIR OR REPLACE APPLIANCES AND DEVICES AFFECTED BY A SURGE OR REIMBURSE YOUR SURGE-RELATED EXPENSES.

- Several coverage levels that fit your individual needs - starting at \$5.49 per month!
- No hidden fees or deductibles
- Convenient invoicing on your monthly electric bill (if available)
- 30-day, money-back quarantee

Protecting all of your home's electronics can be expensive. Our Surge Assist Program is a low-cost way to protect you from the cost if damage occurs. For more information, or to enroll today, visit www.SMART-MART.COM/SHOP/SURGEASSIST, call 1-800-505-SAVE or return the completed form on the back of this insert!

YES! Please enroll me in the Surge Assist Program. To enroll, simply fill out and return this form with vour electric bill payment.

Include the \$5.49* charge on my monthly electric bill (if available). I understand that I will be protected for up to \$1,000 per incident/ \$2,000 annually in repairs or replacement, and that I'll receive the complete terms and conditions of the plan by mail within two weeks after the program commencement date.

Double my protection for only \$1.50 more! By checking this box. I opt to increase my protection level to a total of \$2,000 ner incident/\$4,000 annually in renairs or replacement for only \$1.50 ner

month additional! (Please call if you desire higher levels of protection.) Name: (Please print)	
Address	3:
City, Sta	ate, ZIP:
Phone:	
Email:	
	re:
	ligibility may be contingent on our ability to add the program charge to the monthly bill. There is an initial 30-day waiting period to make a claim, giving you

A customer's decision to receive or not receive the good or service from FirstEnergy Companies will not influence the delivery of competitive or non-competitive retail electric service to that customer by the The Public Utilities Commission of Ohio does not regulate this optional service or product and has no authority to investigate complaints about this optional service or product.

11 months of protection during the first year of the program. This prevents service calls on pre-existing

These programs can be withdrawn anytime without prior notice, FirstEnergy Corp. or its affiliated companies, including the electric utility that provides your electric distribution service (hereafter

services provided. The customer is not required to purchase the good or service from FirstEnergy

Companies, and the good or service may be obtained from other suppliers.

referred to, collectively, as "FirstEnergy Companies") do not provide any warranty on the services performed and are not liable for damages or injuries that may arise as a result of the



FirstEnergy Companies.

conditions and helps keep the program affordable.



