

# SURGES HAPPEN. PROTECT YOUR STUFF!

The cost to repair damaged home appliances and devices can add up quickly after an electrical surge. Our Surge Assist Program is an affordable way to make sure you're covered.



**IF A SURGE HAPPENS, GET SOME PEACE OF MIND  
WITH A PROGRAM THAT CAN REIMBURSE  
SURGE-RELATED EXPENSES. THE PLAN INCLUDES:**

- Several coverage levels that fit your individual needs – starting at \$4.99 per month!
- No hidden fees or deductibles
- Convenient invoicing on your monthly electric bill (if available)
- 30-day, money-back guarantee

Protecting all of your home's electronics can be expensive. Our Surge Assist Program is a low-cost way to protect you from the cost if damage occurs. For more information, or to enroll today, call **1-800-505-7283**, visit [www.firstenergycorp.com/surgeassist](http://www.firstenergycorp.com/surgeassist) or return the completed form on the back of this insert!

To enroll, simply fill out  
and return this form with  
your electric bill payment.

**YES!**  
Please enroll  
me in the Surge  
Assist Plan.

Include the \$4.99\* charge on my monthly electric bill (if available). I understand that I will be protected for up to \$1,000 per incident/\$2,000 annually in repairs or replacement, and that I'll receive the complete terms and conditions of the plan by mail within two weeks after the plan commencement date.

Double my protection for only \$2 more!

By checking this box, I opt to increase my protection level to a total of \$2,000 per incident/\$4,000 annually in repairs or replacement for only \$2 per month additional! (Please call if you desire higher levels of protection.)

Name: \_\_\_\_\_  
(Please print)

Account Number: (located on your electric bill)

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Address: \_\_\_\_\_

City, State, ZIP: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Signature: \_\_\_\_\_  
(Required for enrollment)

\*Enrollment eligibility may be contingent on our ability to add the plan charge to the monthly electric utility bill. There is an initial 30-day waiting period to make a claim, giving you 11 months of protection during the first year of the plan. This prevents service calls on pre-existing conditions and helps keep the plan affordable.

These programs can be withdrawn anytime without prior notice. FirstEnergy Corp. or its affiliated companies, including the electric utility that provides your electric distribution service (hereafter referred to, collectively, as "FirstEnergy Companies") do not provide any warranty on the services performed and are not liable for damages or injuries that may arise as a result of the services provided. The customer is not required to purchase the good or service from FirstEnergy Companies, and the good or service may be obtained from other suppliers. A customer's decision to receive or not receive the good or service from FirstEnergy Companies will not influence the delivery of competitive or non-competitive retail electric service to that customer by the FirstEnergy Companies.

Met-Ed<sup>®</sup>  
Penelec<sup>®</sup>  
Penn Power<sup>®</sup>  
West Penn Power<sup>®</sup>  
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