

Discount Available

for Low-Income West Virginia Customers

You may be eligible for a discount on your electric bills from November 2025 through March 2026 if you receive any of the benefits listed below during these months:

- Supplemental Security Income (SSI)
(SSI children under 18 are not eligible)
- WV WORKS
- Change to Supplemental Nutrition Assistance Program (SNAP)

If you currently receive any of these forms of assistance, the West Virginia Department of Health & Human Resources (WV DHHR) will send you a letter explaining the special reduced rate program and an application to submit to Mon Power to receive the discount.

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Mon Power may automatically enroll your account on the 20% discount program if you were a participant last year. If we can enroll your account for you, you will receive a letter from Mon Power confirming enrollment.

If you do not receive this letter from Mon Power in October, mail the completed and signed application to:

Mon Power
20% Discount
5001 NASA Boulevard
Fairmont, WV 26554

***DO NOT SEND THE APPLICATION
WITH YOUR ELECTRIC BILL.***

If you have any questions about qualifying for the program, please call the West Virginia Department of Health & Human Resources (DHHR) at **800-642-8589**.

For more information about bill assistance programs or to find out if you may qualify, visit **firstenergycorp.com/billassist** and click on **“Search Assistance Programs.”**

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