

# Make your bills more affordable

## Energy assistance is available



### Pennsylvania Customer Assistance Program (PCAP)

**PCAP** is designed to help income-eligible customers maintain electric service by providing bill assistance based on a percentage of income.

**PCAP** also provides a one-time debt forgiveness on your past-due balance, which will be set aside and forgiven gradually as you pay your **PCAP** bill in full each month.

### WARM

Customers participating in **WARM** receive an in-home energy valuation and a personalized plan to save energy.

You could also receive home improvements at no cost to you:

- Attic and/or wall insulation
- Caulking and weather stripping
- Energy-saving light bulbs
- Replacement of inefficient refrigerators/freezers, water heaters or air conditioners

### Income Eligibility:

People in household	PCAP Annual Income	WARM Annual Income
1	\$23,475	\$31,300
2	\$31,725	\$42,300
3	\$39,975	\$53,300
4	\$48,225	\$64,300
5	\$56,475	\$75,300
6	\$64,725	\$86,300
7	\$72,975	\$97,300
8	\$81,225	\$108,300
Each add'l person add:	\$8,250	\$11,000

### Apply or Recertify for PCAP and WARM: [pabillassist.com](https://pabillassist.com)

You can apply or recertify for **PCAP** and **WARM** at **pabillassist.com**. You must use the same username and password you use to access your FirstEnergy My Account as your credentials to login to pabillassist.com. If you don't have an online account, select "Register New User" to create an account to complete your registration.

You will need the following to complete your application:

- Your electric account number
- Names of everyone in your household
- Birthdates of everyone in your household
- Proof of income for every adult in your household for the past 30 days. You may upload your income documents at **pabillassist.com**
- Most recent household income tax return(s)

Log on today to start your application.

You may also call Dollar Energy Fund at **888-282-6816** to begin your application.

**FirstEnergy**<sup>®</sup>

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