

Make your bills more affordable

Energy assistance is available



Pennsylvania Customer Assistance Program (PCAP)

PCAP participants' monthly bill amount will be 3% of their income (if they have non-electric heating) and 9% of their income (if they have electric heating). If your average monthly bill is more than the 3% or 9% or your monthly income, PCAP may reduce the bill with a monthly credit. Program limits apply.

If you have an unpaid balance when you first enroll, that balance will be set aside and can gradually be forgiven each time you pay your PCAP bill in full.

WARM

This program may provide the following benefits at no cost to you:

- An in-home energy usage evaluation.
- An appointment with a trained energy educator to create an energy-saving plan.
- An opportunity to receive energy-saving home improvements installed in the home.

Income Eligibility:

People in household	PCAP Annual Income	WARM Annual Income
1	\$21,870	\$29,160
2	\$29,580	\$39,440
3	\$37,290	\$49,720
4	\$45,000	\$60,000
5	\$52,710	\$70,280
6	\$60,420	\$80,560
7	\$68,130	\$90,840
8	\$75,840	\$101,120
Each add'l person add:	\$7,710	\$10,280

A new way to apply for PCAP and WARM: PA Bill Assist

Apply online for **PCAP** and **WARM** at pabillassist.com. Login with your username and password for your FirstEnergy My Account. If you haven't registered for an online account with FirstEnergy, you will be directed to complete registration.

You will need the following to complete your application:

- Your electric account number
- Names of everyone in your household
- Birthdates of everyone in your household
- Proof of income of every adult in your household for either the past 30 days or 12 months, whichever is most beneficial to determine program eligibility.

Log on today to start your application.

You may also call Dollar Energy Fund at **888-282-6816, option 3** to begin your application.

FirstEnergy[®]

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