



STOP. LOOK. LIVE.

Summer Safety Tips

After a long winter, it's nice to be able to spend your days outdoors. Whether you're working on your landscaping or enjoying a picnic in the park, be aware and steer clear of electric lines or any other electrical equipment. Here are some helpful summer safety tips:

- Do not allow children to climb trees near power lines, and do not trim a tree that's near or touching a power line.
- Never climb a utility pole or post signs on them.
- Never fly kites or drones or release balloons around power lines. If you notice kites, balloons or other objects tangled in a power line, call us.
- Pay careful attention while carrying or repositioning long objects like pool skimmers or ladders. Never let anything get within 10 feet of a power line.
- Never go near a downed power line. If you see a downed power line, stay at least 30 feet away and call 911 immediately. Don't touch or go near anything it's in contact with, and keep your pets away.
- Never go near an electric substation for any reason.
- If you're planning any type of work that requires excavation (e.g., planting trees and shrubs, installing fences & mailboxes) be sure to call 811 before you dig.

For more safety tips, visit firstenergycorp.com/safety.

Contact us

For electrical emergencies or downed lines, **call 911.**

For outages, call
888-LIGHTSS
(888-544-4877) 24 hours a day

For other business and account inquiries, call our Customer Contact Center M-F from 8 a.m. to 6 p.m. at the number listed below:

Met-Ed 800-545-7741
Penn Power 800-720-3600
Penelec 800-545-7741
West Penn Power 800-686-0021

Visit us online at:

met-ed.com
pennpower.com
penelec.com
west-penn-power.com

Sign up for alerts by texting "REG" to 544487

Need to connect with resources in your community?

Visit PA 211 pa211.org



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June Issue

CUSTOMER CONNECTION

Thinking about switching to an electric car? We can help.



Electric cars offer significant fuel and maintenance savings over traditional gasoline-powered cars and come in a variety of makes and models to fit any lifestyle. So, it's no surprise sales of electric vehicles (EVs) jumped globally from 9% in 2021 to 14% in 2022.

Whether you're all in or simply exploring options, you can learn more about the benefits of an EV at firstenergycorp.com/EV. From there, select your electric company to view available car models in your area, calculate potential fuel cost savings and see if tax incentives are available. You can also learn about charging times and the different types of chargers available, and you can find nearby public chargers by clicking on "Find public charging near you."

FirstEnergy®

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Whose Line is it Anyway?

If your home's exterior electrical system is damaged, it's important to understand which components are our responsibility and which are yours.

If you receive overhead electric service, we are responsible for the following components:

- **Service Drop** – The wires running from the utility pole to your home.
- **Electric Meter** – Measures your electricity use in kilowatt-hours.

You own and are responsible for repairing the following:

- **Weatherhead and Insulator** – This is the point where our electric lines connect to your home.
- **Service Entrance Cable** – The wire that extends from your weatherhead to the meter and from the meter to your fuse box or circuit breaker box.
- **Meter Base** – Your meter is mounted in this box.
- **Fuse Box or Circuit Breaker Box** – This is the main service panel that houses your fuses or circuit breakers.
- **Household Wiring** – The interior wiring that distributes electricity through your home.

NOTE: Work on electrical systems should only ever be completed by a qualified electrician.



See You Online...

If you want up-to-date information at your fingertips, our social media team has you covered. Connecting with us online also allows you to be part of the conversation, which helps us learn more about you and what you'd like to see and hear from us.



Facebook and Twitter

Follow us on Facebook and Twitter for the latest news and information about managing your electric service. These channels are the best for timely information during weather-related power outages, but also focus on other important topics like:

- Company news and events
- Energy-efficiency tips and programs
- Electrical safety information
- Behind-the-scenes look at our employees and their efforts to serve you



YouTube

For our customers who are visual learners, FirstEnergy's YouTube channel is a great option. We have hundreds of videos covering topics from energy efficiency to how to protect yourself from utility scams.



LinkedIn

Not only is LinkedIn a great way to network with other professionals, it's also a place to find out more about FirstEnergy and our utility companies. We routinely share content about our employees, important company events and other information that gives you the inside scoop about who we are and what we're doing to provide safe and reliable electricity. You can also view and apply for current job opportunities.

ON AVERAGE, MORE THAN
1.9 BILLION
PEOPLE LOG ON TO
FACEBOOK EVERY DAY.

EVERY DAY, ABOUT
500 MILLION
TWEETS ARE SENT – THAT'S
6,000 TWEETS PER SECOND.

THE MOST VISITED WEBSITES IN THE WORLD ARE:

1. GOOGLE 2. YOUTUBE
3. FACEBOOK 4. TWITTER

Visit [FirstEnergyCorp.com/Social](https://www.firstenergycorp.com/social) for more information!