

# POLES AND POSTERS DON'T MIX

To ensure the safety of our workers, please do not post signs on utility poles. **Nails, staples or other fasteners used to attach signs to poles can be hazardous to workers** who must climb these poles to repair or maintain our equipment.

In addition, **state law prohibits the posting of signs or outdoor advertising on utility poles.**

If you want to advertise your event, get permission from property owners to post your signs on stakes, and check with your local municipality on regulations your town may have about posting signs.



# WE'RE READY FOR SUMMER STORMS



Severe storms bring heavy rain, lightning, high winds and downed trees, which could lead to power outages. If your power goes out, please let us know using one of the following options:

- Dial **888-LIGHTSS (888-544-4877)**
- Visit us online at [jcp-l.com](http://jcp-l.com)
- Text "OUT" to 544487 (LIGHTS); If you aren't enrolled, text "REG" to 544487 to get started.
- Report an outage on Facebook at [facebook.com/JCPandL](https://facebook.com/JCPandL)

For outage assistance and safety tips, visit [firstenergycorp.com/storminfo](http://firstenergycorp.com/storminfo)

For more information on our communication tools, visit [firstenergycorp.com/connect](http://firstenergycorp.com/connect)

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# STREETLIGHT ON THE BLINK?



Tell us.

Streetlights brighten up a community, keeping it attractive and safe. Help us ensure streetlights are working as they should by letting us know about lights that are in need of repair.

If you see a streetlight out, please contact us.

## To Report a Streetlight Outage

- **Call our automated outage reporting line** at **888-LIGHTSS (888-544-4877)**. For faster service, use the phone number associated with your account and say “streetlight” after the greeting.
- Visit [jcp-l.com](http://jcp-l.com) Under Outages, click on “Report Lighting Problem.”

When you contact us, let us know:

- your name and phone number, in case we need more information
- address where the streetlight is located – nearest house or business address and the nearest cross street
- the number on the pole
- what is wrong with the streetlight – damaged pole, light fixture is broken, the light is off at night, on during the day or it flickers

Most streetlight outages can be repaired within a few business days, but sometimes it can take longer if equipment needs to be replaced.

Together, we can keep the streets bright at night.