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December 2, 2025

### **VIA EFILE**

Andrew S. Johnston, Executive Secretary Public Service Commission of Maryland William Donald Schaefer Tower 6 St. Paul Street, 16<sup>th</sup> Floor Baltimore, MD 21202

RE: PC 65 SB 1 Cessation of Residential POR – Potomac Edison Tariff Updates

# Dear Secretary Johnston:

Enclosed for filing please find the clean and red-lined versions of Pages No. 4-10 through 4-13 to The Potomac Edison Company's ("Potomac Edison" or "Company") Maryland Tariff, Electric P.S.C. Md. No. 54 and Pages No. 4-1, 17, 26 through 30 and 38-1 to Potomac Edison's Electricity Supplier Coordination Tariff, Electric P.S.C. Md. No. 54. The proposed revisions are in accordance with Maryland Senate Bill 1 ("SB1") (Ch. 537, Md. Laws 2024) and Maryland Public Service Commission ("Commission") Order No. 91463.

The proposed revisions are necessary to provide residential and non-residential customers with the appropriate billing options available effective January 1, 2026, given the end of purchase of receivables ("POR") for residential customers effective December 31, 2025.

The Company notes that it is still awaiting an order from the Commission in response to the Joint Utility<sup>1</sup> filing made on October 9, 2025. Therein, the Joint Utilities indicated that they need a Commission order directing them to proceed with dropping those residential customers to standard offer service where suppliers have not taken the appropriate actions to avoid POR.<sup>2</sup> Time is of the essence as PE must take action well in advance of January 1 if POR billing for usage as of that date is to be avoided.

<sup>1</sup> The Joint Utilities were Baltimore Gas and Electric Company, Delmarva Power & Light Company, Potomac Electric Power Company, The Potomac Edison Company, and Washington Gas Light Company.

<sup>&</sup>lt;sup>2</sup> Potomac Edison reiterates that request that any such order should also provide that the Commission is granting a limited waiver of any COMAR provision or tariff provision that conflicts with this directive.

Andrew S. Johnston, Executive Secretary December 2, 2025 Page 2

The Company is only showing red-lines for items which have been removed or added. Words may shift from one page to another, but the Company did not show those changes as redlines for ease of review. Potomac Edison respectfully requests an effective date of January 1, 2026, for these tariff revisions to ensure no delays in the implementation of SB1.

Should there be questions concerning the filing, please contact me.

Respectfully submitted,

Jussian M.

Jessica M. Raba

dml/JMR Enclosures

# Potomac Edison Supplier Coordination Tariff CLEAN

**Scheduling Coordinator** – an entity or entities recognized by the PJM OI and qualified to act on behalf of the Electricity Supplier in taking such actions with PJM as are necessary in order for Electricity Supplier's Coordination Service obligations as defined in this Tariff to be met, including the submission of energy schedules to the PJM OI, and that either is (1) a member of the PJM Interconnection, L.L., or (2) is the agent for scheduling purposes, of one or more Electricity Suppliers that are members of the PJM Interconnection, L.L.C.

**Seamless Moves** – the ability of a residential or small commercial Customer to maintain their current Supplier at a new address within the utility's Service Territory without interruption, without requiring the Customer to revert back to Standard Offer Service, and without any further affirmative action by the Customer.

**Service Territory** – the geographic areas of the State of Maryland in which the Company has an electric distribution franchise to serve electric Customers.

**Standard Metering Services** – the capture by metering equipment of the minimum billing components required by the Customer's prevailing retail service tariff that is read on scheduled meter reading dates in order to enable a bill to be created in accordance with the regularly scheduled billing cycle.

**Standard Offer Service or "SOS"** - available for residential Customers taking service under Rate Schedule R who do not otherwise receive electricity from an Electricity Supplier. Residential SOS includes an administrative charge of \$0.00400 per kilowatt-hour.

**Supplier Average Generation Rate** – the simple average generation or commodity portion of the Supplier rate, which does not include the transmission portion of the rate, that the Supplier charged an individual Customer for a twelve month period or for the portion of a twelve month period that they served an individual Customer.

Type I Standard Offer Service (SOS) – available for all non-residential Customers taking Service under Rate Schedules MFH-EV, OL, AL, MSL, EMU, MU, LED and special lighting contracts for Hagerstown and Frederick; for non-residential Customers taking Service under Rate Schedules C, G, C-A, and CSH that during the prior year do not have a metered 30-minute billing demand that equals or exceeds 25 kilowatts; energy consumption in excess of 6,000 kilowatt hours in any two consecutive Non-Summer billing months; or a monthly energy consumption that exceeds 7,500 kilowatt hours for a single Summer billing month. Summer billing months shall include the billing months of June through September, whereas Non-Summer billing months shall consist of all other billing months. Type I SOS includes an administrative charge of \$0.00550 per kilowatt-hour.

**Type II Standard Offer Service (SOS)** — available for non-residential Customers taking service under the Company's retail Rate Schedules C, G, C-A, and CSH that are not eligible for Type I SOS, and for non-residential Customers taking Service under Rate Schedule PH with a PJM capacity peak load contribution less than 600 kilowatts as of June 1st of each year. Type II SOS includes an administrative charge of \$0.00600 per kilowatt-hour.

**Undisputed Charges** – charges for Coordination Services for which Electricity Supplier has not invoked the dispute resolution provisions of Section 17 of the Tariff.

**Unforced Capacity (UCAP)** – installed capacity rated at summer conditions that is not on average experiencing a forced outage or forced derating.

- 7.7 <u>Transaction Error Handling.</u> An Electricity Supplier shall notify the Company of an enrollment or drop error via an EDI cancel transaction no later than two (2) Business Days after the enrollment or drop transaction is initiated by the Electricity Supplier. The Company shall process the cancel transaction and return the Customer to the Customer's enrollment state before the erroneous transaction.
  - **7.7.1** Incumbent Supplier-Identified Erroneous Transactions. If an erroneous transaction is identified by the incumbent Electricity Supplier, the incumbent Electricity Supplier shall, upon verifiable consent of the Customer, cancel the pending Enrollment by notifying the Company by an EDI Cancel Transaction within 24 hours of the Customer's Consent and not later than two (2) Business Days after the erroneous Enrollment or Drop Transaction is received by the Company. Initiation of the EDI Cancel Transaction by the incumbent Electricity Supplier without the verifiable Customer Consent is considered an unauthorized Enrollment of the Customer with the incumbent Electricity Supplier.
  - **7.7.2** Electronic Cancel Transactions Received Later Than Two Business Days. Electronic Cancel Transactions received from the incumbent Electricity Supplier later than two (2) Business Days after the erroneous Enrollment or Drop Transaction is received by the Company will be rejected.
- **Customer Designation to Control.** The Electricity Supplier acknowledges and agrees that the Company will give effect to all Customer requests to change to a new Electricity Supplier, and consequently the last Customer designation of an Electricity Supplier, for which the procedures under Section 7.3 have been completed, will be given effect by the Company. Except as otherwise provided in this Tariff, Commission Order, or required by law the Company shall remove a customer from supplier services only if directed by the supplier, subject to applicable bankruptcy law.
- **7.9** Customer Termination of Service at Existing Account. If a Customer contacts the Company to discontinue electric service, the Company will notify the current Electricity Supplier of the Customer's discontinuance of service for the account at the Customer's location. If available, the Company will provide the Electricity Supplier that served the Customer at the old location with the Customer's new mailing address or forwarding address.
- **7.10** Supplier Discontinuance of Service. When initiating the discontinuance of service to Customers, the Electricity Supplier must comply with the notification requirements of the Maryland Public Service Commission and submit a valid 'Drop' transaction to the Company on or prior to the date the customer is to be discontinued.

- 11.2.6 Billing Disputes. In the event the Electricity Supplier fails to make payment on or before the due date because of a billing dispute between the Company and the Electricity Supplier, the Company will continue to provide Coordination Services under this Tariff and the Supplier Coordination Agreement as long as the Electricity Supplier (1) continues to make all payments not in dispute, and (2) pays into an escrow account the portion of the invoice in dispute, pending resolution of the dispute. If the dispute cannot be resolved, the Company may terminate the Supplier Coordination Agreement and retain the amount in escrow (including interest). The Company shall notify the Electricity Supplier in writing of its intent to do so. The Electricity Supplier may, within 30 days, file a complaint with the Commission in which case the Company will continue to provide Coordination Services until final disposition of the complaint.
- 11.3 <u>Billing for Electricity Supplier's Obligations to Other Parties.</u> The Company will assume no responsibility for invoicing or billing of services between the Electricity Supplier and any energy source, or a Scheduling Coordinator and any Coordinated Electricity Suppliers.

### 12.0: RETAIL CUSTOMER BILLING AND PAYMENT COLLECTION

- **Billing Services Selection and Change.** The Customer has the option to choose whether the Company or the Electricity Supplier will render a consolidated bill (including Company and Electricity Supplier charges) or whether to have separate bills from the Company and the Electricity Supplier. The Electricity Supplier shall notify the Company of its choice of billing service option when notifying the Company of the Customer's enrollment.
  - **12.1.1 Billing Services Options.** Electricity Suppliers will have the opportunity to choose from the following billing service options:
    - (a.) Separate (Dual) Electric Company/Electricity Supplier Billing (available to residential and non-residential Customers)
    - (b.) Company Consolidated Billing Rate Ready Option (available to non-residential Customers)
    - (c.) Company Consolidated Billing Bill Ready Option (available to non-residential Customers)
    - (d.) Electricity Supplier Consolidated Billing Bill Ready Option (not currently available. See section 12.5)
- **12.1.2 Notification of Billing Option Change** If the Electricity Supplier changes its billing option for a Customer after initial enrollment, the Electricity Supplier must notify the Company of the change and an effective date will be assigned equal to the first day of the next bill period.
  - **12.1.3** Change of Billing Options Offered. An Electricity Supplier who adds or deletes a billing option that it offered when Utility/Supplier Services are initiated pursuant to this Tariff shall provide 60 calendar-days notice prior to implementing the addition/deletion to its affected customers, the Company, the Maryland Public Service Commission Staff, the Office of People's Counsel.
- **Meter Reading Information.** The Company is responsible for reading the Customer's meter. Accurate and timely meter read data that will allow an Electricity Supplier to bill customers in a timely manner for capacity and energy that is consistent with the load obligation assigned to the Electricity Supplier by the Company, will be shared electronically between the Electricity Supplier and Company.

- **12.1.2 Estimated Meter Read** In the event an actual meter reading cannot be obtained, the Company shall estimate the Customer's consumption for billing purposes for the applicable period in accordance with Commission approved procedures.
- **12.1.3 Meter Read Data** The Company will normally provide the Electricity Supplier with actual or estimated meter read data within 3 days of the Meter Read Date
- **12.3** Separate (Dual) Billing. The Company and the Electricity Supplier will separately send their bills directly to the Customer. The Company will calculate its charges, prepare the bill, and render the bill consistent with its standard billing practices. This billing method is the sole responsibility of the Company and its customers, and is independent of the Electricity Supplier billing. The Electricity Supplier will calculate its charges, prepare its bill, and render the bill consistent with its standard billing practices. The Company has no obligations regarding accuracy of Electricity Supplier charges or related payment disputes.
  - **12.3.1** Customer Billing Complaints. The Company shall process all complaints and customer services regarding the bill rendered by the Company in accordance with applicable regulations and performance specifications. The Electricity Supplier shall process all complaints and customer services regarding the bill rendered by the Electricity Supplier in accordance with applicable regulations and performance specifications.
- **12.4** <u>Company Consolidated Billing.</u> For non-residential Customers, the Company shall render a single consolidated bill with Customer charges for both the Company and the Electricity Supplier separately stated.
  - **12.4.1 Billing Format.** If the Supplier chooses to have the Company render a consolidated bill, the Supplier must provide the applicable billing information to the Company to the terms and conditions as follows:
    - **12.4.1.1 Rate Ready Option**. Under this option the Company will calculate both the Company and Electricity Supplier charges and render a consolidated bill to the Customer.
      - (a.) The Electricity Supplier must submit rate program data to the Company at least 7 days in advance of submitting customers on a rate ready program.
      - (b.) Rate program structures will be limited to flat rate, fixed kWh and/or kW rates, blocked kWh and/or kW rates, or any combination of these types of rates. The Company and Electricity Supplier may negotiate and mutually agree to utilize more diverse rate structures for rate ready billing.
      - (c.) Customers will be rendered a bill for Electricity Supplier and Company charges normally within 3 business days of the meter reading.
    - **12.4.1.2 Bill Ready Option.** Under this billing option the Electricity Supplier receives the usage information from the Company and calculates its own customer charges accordingly. The Electricity Supplier then sends its charges to the Company to be placed on the same bill as the Company Customer charges.

- (a) The Supplier must calculate and send its Customers' charges to the Company within 3 Business Days of receipt of the meter read data. If the Electricity Supplier fails to transmit its Customers' information to the Company in the required timeframe, the Company will not render a consolidated bill for that period.
- (b) The Company will not be liable for the Electricity Supplier's charges or losses, damages or consequential damages associated with the Electricity Supplier's Customers not being billed for the Electricity Supplier's charges for that period.
- (c) The Electricity Supplier is responsible for the bill content transmitted to the Company.
- **12.4.2 Purchase of Electricity Supplier Receivables** When an Electricity Supplier elects to use Company Consolidated Billing for non-residential Customers, the Company will purchase the Electricity Supplier's Competitive Power Supply receivables pursuant to the terms and conditions as follows:
  - (a) All electricity charges resulting from the Supplier provision of Competitive Power Supply for Customers billed using Company Consolidated Billing will be purchased, and will become the Company's charges on the day the bill is rendered. The company will not purchase non-commodity charges or early termination fees.
  - (b) In the event an Electricity Supplier converts a Customer from Electric Company Consolidated Billing to Separate Billing, Electricity Supplier and Company will each be responsible for its own receivables effective as of the start of dual billing.
  - (c) The Company will pay all undisputed charges to the Electricity Supplier by the 5th day from the due date noted on the consolidated bill in accordance with Schedule 3 of this tariff.
  - (d) The Company will make payments of funds payable to the Electronic Supplier via electronic payment with remittance advice to a bank designated by the Electricity Supplier. Wire transfer of funds will be made per relevant Commission orders unless other terms are mutually agreed upon.
  - (e) Purchased Electricity Supplier receivables will be treated the same manner as other Company charges pursuant to all applicable tariffs.
  - (f) In the event a Customer disputes an Electricity Supplier's charges and notifies the Company, the Company can withhold the disputed amount from that Electricity Supplier until such time that the Company is notified that the dispute has been resolved.
  - (g) When the Company Consolidated Billing option is used, all credits shall be remitted to the Company by the Electricity Supplier to be applied to the Customer's account.
  - (h) The Company may add to or deduct from any payments due to Electricity Suppliers amounts that may result from reconciliations, adjustments or recalculations of estimated readings, cancel and rebills or any applicable billing adjustment.

- (i) The Company shall also purchase accounts receivable of Electricity Supplier's Customers based upon an estimated bill. The Company will not purchase accounts receivables incurred prior to the Suppliers election to use Company consolidated billing for that Customer.
- **12.4.3 Billing and Payment Data Access** The Company and the Electricity Supplier shall transmit consumption, billing, and related data to each other using electronic transaction for the purpose of Company consolidated billing
  - (a.) The Company shall remit supplier revenue and billing data to the supplier by electronic means.
  - (b.) The Supplier shall have access to customer billing and payment information from the Company for the supplier's presently enrolled customers at no cost beyond the tariffed rate.
  - (c.) The Company shall provide the Supplier with the same electronic access to customer bill information that it provides to the customer.
- **12.4.4 Bill Due Dates.** Under consolidated billing options, the Electricity Suppliers must adopt the same bill due date as assigned by the Company. Most bill due dates will be in accordance with the Company's published bill schedule.
  - **12.4.4.1** Exceptions to Bill Due Date Provisions. The Company has the following programs that result in delays or changes to bill due dates.
    - (a.) **Bill Extender.** Residential Customers receiving monthly Social Security benefits, Supplemental Security Income, disability payments, or other financial aid through government-sponsored assistance programs that constitute the main source of income for the Customer's household are available on application for the Company's Bill Extender Plan. Eligible participants will be granted thirty days from bill rendition date in which to pay the net amount.
    - (b.) **Summary Billing Participation.** For Customers eligible for, and participating in, the Company's Summary Billing program as described in 12.5.2, meter read data is collected on its regular schedule, but the billing date, and due date is adjusted to allow multiple accounts to be summarized and due on the same date.
- **12.4.5 Utility Responsibilities in the Event of Supplier Default.** A defaulted Electricity Supplier as defined in Section 6.3 using Electricity Company consolidated billing services remains obligated to provide the Electricity Company with information necessary to allow the Electricity Company to continue consolidated billing through the conclusion of the billing cycle in which the default occurred. The defaulted Electricity Supplier is prohibited from issuing bills to persons who were customers at the time of the default unless specifically authorized by the Commission.
  - (a.) A request to authorize an Electricity Supplier to bill directly may be made to the Commission by the Company or the applicable Electricity Supplier.

- (b.) The defaulted Electricity Supplier and the Company shall continue to abide by the Supplier Coordination Agreement.
- 12.5 Electricity Supplier Consolidated Billing (Bill Ready Option). The issues of the supplier's qualifications to provide a consolidated billing service and their ability to purchase Company receivables have not been determined. Should any supplier elect to provide Electricity Supplier Consolidated Billing, the Commission has determined that the issues of purchase of receivables and the qualifications of the Electricity Supplier to provide consolidated billing must be considered prior to any Electricity Supplier Consolidated Billing being implemented.
- **12.6** <u>Billing and Payment Programs.</u> The following programs may continue to be offered by the Company.
  - **12.6.1 Average Payment Plan.** The Average Payment Plan (Budget Billing) allows residential customers to pay approximately the same amount to level high/low seasonal bills. The monthly amount is calculated based on the most recent 12-month history and may adjust with each meter reading.
    - (a.) The Company may continue to offer Budget Billing for its charges.
    - (b.) When the Electricity Supplier of a Customer that has switched, chooses to use Dual Billing or Electricity Supplier Consolidated Billing, the Customer's Budget Bill will be adjusted to reflect the Company's regulated non-supply charges only.
      - (c.) Customers seeking to enroll in, or terminate from, Budget Billing must do so by contacting the Company.
  - **12.6.2 Summary Billing.** Summary Billing is a billing method that lists multiple Customer accounts on one bill statement.
- **12.7 Taxes.** In accordance with Commission procedures, the entity that originates the charge is responsible for, and shall remit and file taxes applicable to its charges.
  - **12.7.1 Company Tax Responsibilities.** The Company is responsible for calculation, collection, and remittance of gross receipt taxes, franchise tax on delivery service, and State and local energy taxes assessed on delivery service or other products and services provided by the Company.

Electric P. S. C. Md. No. 54 First Revision of Original Page No. 38-1 Canceling Original Page No. 38-1

# Schedule 4 Seamless Moves (Concluded)

- 1. Customer contact information, including new address;
- 2. Customer's new utility account number associated with the new premise;
- 3. Move-in date;
- 4. Name, rate class and load profile;
- 5. Bill option and rate code;
- 6. Tax exemption percentage (if applicable);
- 7. Billing and meter read cycles; and
- 8. Meter information

Once the 814M transaction has been sent to the Supplier, the Supplier will begin to serve the new account seamlessly as of the service start date.

# D. Scheduling the Move/Transfer

The Company will establish the new Customer account and schedule the move/transfer.

- 1. The Company will transfer summary data or interval data indicator to the new account.
- 2. The Company will send an 814 Drop request for the Customer's old location on the day of, or the day after, the Customer's move out date.

#### E. Withdraw or Cancelation of 814 Move Transaction

Once an 814M has been generated and sent to the Customer's Supplier, the Company should not withdraw or cancel the 814M, unless:

- 1. The Customer informs the Company they no longer wish to move. The Company will send an EDI 814 Drop request to cancel the Move. The Supplier will remain the active Supplier at the current location.
- 2. The Customer informs the Company they no longer wish to keep their active Supplier. The Company will observe the 3-day switch rule and send the appropriate EDI 814 Drop request.
- 3. The Customer does not activate the new account at the new location or fails to satisfy the Company's account requirements for the new location. The Company will send an EDI 814 Drop request to cancel the Move. The Supplier will remain the active Supplier at the current location.
- 4. The Customer changes its request and requests back date of service.
- 5. If the Customer makes a change to the move-in or move-out date after the 814M transaction has been generated, the Company should proceed with Move and generate the appropriate EDI 814 Change request.
- 6. Ordered by the Maryland Public Service Commission, or unless otherwise required by law.

# Potomac Edison Supplier Coordination Tariff REDLINE

**Scheduling Coordinator** – an entity or entities recognized by the PJM OI and qualified to act on behalf of the Electricity Supplier in taking such actions with PJM as are necessary in order for Electricity Supplier's Coordination Service obligations as defined in this Tariff to be met, including the submission of energy schedules to the PJM OI, and that either is (1) a member of the PJM Interconnection, L.L., or (2) is the agent for scheduling purposes, of one or more Electricity Suppliers that are members of the PJM Interconnection, L.L.C.

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**Service Territory** – the geographic areas of the State of Maryland in which the Company has an electric distribution franchise to serve electric Customers.

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Standard Offer Service or "SOS" - electricity service which the Company must offer available through December 31, 2008, solely for its residential Customers taking service under the Company's retail Rate Schedule R who do not otherwise receive electricity from an Electricity Supplier. Residential SOS includes an administrative charge of \$0.00400 per kilowatt-hour.

**Supplier Average Generation Rate** – the simple average generation or commodity portion of the Supplier rate, which does not include the transmission portion of the rate, that the Supplier charged an individual Customer for a twelve month period or for the portion of a twelve month period that they served an individual Customer.

Type I Standard Offer Service (SOS) – Type I SOS is available for all non-residential Customers taking Service under Rate Schedules MFH-EV, OL, AL, MSL, EMU, MU, LED and special lighting contracts for Hagerstown and Frederick; for non-residential Customers taking Service under Rate Schedules C, G, C-A, and CSH that during the prior year do not have a metered 30-minute billing demand that equals or exceeds 25 kilowatts; energy consumption in excess of 6,000 kilowatt hours in any two consecutive Non-Summer billing months; or a monthly energy consumption that exceeds 7,500 kilowatt hours for a single Summer billing month. Summer billing months shall include the billing months of June through September, whereas Non-Summer billing months shall consist of all other billing months. Type I SOS includes an administrative charge of \$0.00550 per kilowatt-hour.

Type II Standard Offer Service (SOS) – Type II SOS is available from January 1, 2005 through May 31, 2007, for non-residential Customers taking service under the Company's retail Rate Schedules C, G, C-A, and CSH that are not eligible for Type I SOS, and for non-residential Customers taking Service under Rate Schedule PH with a PJM capacity peak load contribution less than 600 kilowatts as of June 1st of each year. PH with a PJM capacity peak load contribution less than 600 kilowatts as of June 1st of each year. Type II SOS includes an administrative charge of \$0.00600 per kilowatt-hour.

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**Unforced Capacity (UCAP)** – installed capacity rated at summer conditions that is not on average experiencing a forced outage or forced derating.

# ISSUED BY <u>SAMUEL L. BELCHERK. JON TAYLOR</u>, <u>SENIOR VICE</u> PRESIDENT

Issued May 12, 2022 December 2, 2025

Effective July 1, 2022 January

<u>1, 2026</u>

Issued in accordance with the Public Service Commission's Letter Order of June 29, 2022

- 7.7 <u>Transaction Error Handling.</u> An Electricity Supplier shall notify the Company of an enrollment or drop error via an EDI cancel transaction no later than two (2) Business Days after the enrollment or drop transaction is initiated by the Electricity Supplier. The Company shall process the cancel transaction and return the Customer to the Customer's enrollment state before the erroneous transaction.
  - **7.7.1** Incumbent Supplier-Identified Erroneous Transactions. If an erroneous transaction is identified by the incumbent Electricity Supplier, the incumbent Electricity Supplier shall, upon verifiable consent of the Customer, cancel the pending Enrollment by notifying the Company by an EDI Cancel Transaction within 24 hours of the Customer's Consent and not later than two (2) Business Days after the erroneous Enrollment or Drop Transaction is received by the Company. Initiation of the EDI Cancel Transaction by the incumbent Electricity Supplier without the verifiable Customer Consent is considered an unauthorized Enrollment of the Customer with the incumbent Electricity Supplier.
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- **7.10** Supplier Discontinuance of Service. When initiating the discontinuance of service to Customers, the Electricity Supplier must comply with the notification requirements of the Maryland Public Service Commission and submit a valid 'Drop' transaction to the Company on or prior to the date the customer is to be discontinued.

ISSUED BY <u>STEVEN E. STRAHK. JON TAYLOR</u>, <u>SENIOR VICE PRESIDENT</u>
Issued <u>November 18, 2016 December 2, 2025</u>

Effective <del>December 19,</del>

- 11.2.6 Billing Disputes. In the event the Electricity Supplier fails to make payment on or before the due date because of a billing dispute between the Company and the Electricity Supplier, the Company will continue to provide Coordination Services under this Tariff and the Supplier Coordination Agreement as long as the Electricity Supplier (1) continues to make all payments not in dispute, and (2) pays into an escrow account the portion of the invoice in dispute, pending resolution of the dispute. If the dispute cannot be resolved, the Company may terminate the Supplier Coordination Agreement and retain the amount in escrow (including interest). The Company shall notify the Electricity Supplier in writing of its intent to do so. The Electricity Supplier may, within 30 days, file a complaint with the Commission in which case the Company will continue to provide Coordination Services until final disposition of the complaint.
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# 12.0: RETAIL CUSTOMER BILLING AND PAYMENT COLLECTION

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Issued <u>November 18, 2016 December 2, 2025</u>
Effective December 19, 2016 January 1, 2026

- **12.1.2 Estimated Meter Read** In the event an actual meter reading cannot be obtained, the Company shall estimate the Customer's consumption for billing purposes for the applicable period in accordance with Commission approved procedures.
- **12.1.3 Meter Read Data** The Company will normally provide the Electricity Supplier with actual or estimated meter read data within 3 days of the Meter Read Date
- 12.3 <u>Separate (Dual) Billing.</u> The Company and the Electricity Supplier will separately send their bills directly to the Customer. The Company will calculate its charges, prepare the bill, and render the bill consistent with its standard billing practices. This billing method is the sole responsibility of the Company and its customers, and is independent of the Electricity Supplier billing. The Electricity Supplier will calculate its charges, prepare its bill, and render the bill consistent with its standard billing practices. The Company has no obligations regarding accuracy of Electricity Supplier charges or related payment disputes.
  - **12.3.1** Customer Billing Complaints. The Company shall process all complaints and customer services regarding the bill rendered by the Company in accordance with applicable regulations and performance specifications. The Electricity Supplier shall process all complaints and customer services regarding the bill rendered by the Electricity Supplier in accordance with applicable regulations and performance specifications.
- 12.4 <u>Company Consolidated Billing.</u> For non-residential Customers, The the Company shall render a single consolidated bill with Customer charges for both the Company and the Electricity Supplier separately stated.
  - **12.4.1 Billing Format.** If the Supplier chooses to have the Company render a consolidated bill, the Supplier must provide the applicable billing information to the Company to the terms and conditions as follows:
    - **12.4.1.1 Rate Ready Option**. Under this option the Company will calculate both the Company and Electricity Supplier charges and render a consolidated bill to the Customer.
      - (a.) The Electricity Supplier must submit rate program data to the Company at least 7 days in advance of submitting customers on a rate ready program.
      - (b.) Rate program structures will be limited to flat rate, fixed kWh and/or kW rates, blocked kWh and/or kW rates, or any combination of these types of rates. The Company and Electricity Supplier may negotiate and mutually agree to utilize more diverse rate structures for rate ready billing.
      - (c.) Customers will be rendered a bill for Electricity Supplier and Company charges normally within 3 business days of the meter reading.
    - **12.4.1.2 Bill Ready Option.** Under this billing option the Electricity Supplier receives the usage information from the Company and calculates its own customer charges accordingly. The Electricity Supplier then sends its charges to the Company to be placed on the same bill as the Company Customer charges.

ISSUED BY RODNEY L. DICKENSK. JON TAYLOR, SENIOR VICE PRESIDENT

- (a) The Supplier must calculate and send its Customers' charges to the Company within 3 Business Days of receipt of the meter read data. If the Electricity Supplier fails to transmit its Customers' information to the Company in the required timeframe, the Company will not render a consolidated bill for that period.
- (b) The Company will not be liable for the Electricity Supplier's charges or losses, damages or consequential damages associated with the Electricity Supplier's Customers not being billed for the Electricity Supplier's charges for that period.
- (c) The Electricity Supplier is responsible for the bill content transmitted to the Company.
- **12.4.2 Purchase of Electricity Supplier Receivables** When an Electricity Supplier elects to use Company Consolidated Billing <u>for non-residential Customers</u>, the Company will purchase the Electricity Supplier's Competitive Power Supply receivables pursuant to the terms and conditions as follows:
  - (a) All electricity charges resulting from the Supplier provision of Competitive Power Supply for Customers billed using Company Consolidated Billing will be purchased, and will become the Company's charges on the day the bill is rendered. The company will not purchase non-commodity charges or early termination fees.
  - (b) In the event an Electricity Supplier converts a Customer from Electric Company Consolidated Billing to Separate Billing, Electricity Supplier and Company will each be responsible for its own receivables effective as of the start of dual billing.
  - (c) The Company will pay all undisputed charges to the Electricity Supplier by the 5th day from the due date noted on the consolidated bill in accordance with Schedule 3 of this tariff.
  - (d) The Company will make payments of funds payable to the Electronic Supplier via electronic payment with remittance advice to a bank designated by the Electricity Supplier. Wire transfer of funds will be made per relevant Commission orders unless other terms are mutually agreed upon.
  - (e) Purchased Electricity Supplier receivables will be treated the same manner as other Company charges pursuant to all applicable tariffs.
  - (f) In the event a Customer disputes an Electricity Supplier's charges and notifies the Company, the Company can withhold the disputed amount from that Electricity Supplier until such time that the Company is notified that the dispute has been resolved.
  - (g) When the Company Consolidated Billing option is used, all credits shall be remitted to the Company by the Electricity Supplier to be applied to the Customer's account.
  - (h) If the Electricity Supplier's Customer is on a budget or levelized payment plan, the Company shall only be obligated to purchase each month the amount of the monthly installment under the budget or levelized payment plan
  - (hi) The Company may add to or deduct from any payments due to Electricity Suppliers amounts that may result from reconciliations, adjustments or recalculations of estimated readings, cancel and rebills or any applicable billing adjustment.

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- (ij) The Company shall also purchase accounts receivable of Electricity Supplier's Customers based upon an estimated bill. The Company will not purchase accounts receivables incurred prior to the Suppliers election to use Company consolidated billing for that Customer.
- **12.4.3 Billing and Payment Data Access** The Company and the Electricity Supplier shall transmit consumption, billing, and related data to each other using electronic transaction for the purpose of Company consolidated billing
  - (a.) The Company shall remit supplier revenue and billing data to the supplier by electronic means.
  - (b.) The Supplier shall have access to customer billing and payment information from the Company for the supplier's presently enrolled customers at no cost beyond the tariffed rate.
  - (c.) The Company shall provide the Supplier with the same electronic access to customer bill information that it provides to the customer.
- **12.4.4** <u>Bill Due Dates.</u> Under consolidated billing options, the Electricity Suppliers must adopt the same bill due date as assigned by the Company. Most bill due dates will be in accordance with the Company's published bill schedule.
  - **12.4.4.1** Exceptions to Bill Due Date Provisions. The Company has the following programs that result in delays or changes to bill due dates.
    - (a.) **Bill Extender.** Residential Customers receiving monthly Social Security benefits, Supplemental Security Income, disability payments, or other financial aid through government-sponsored assistance programs that constitute the main source of income for the Customer's household are available on application for the Company's Bill Extender Plan. Eligible participants will be granted thirty days from bill rendition date in which to pay the net amount.
    - (b.) **Summary Billing Participation.** For Customers eligible for, and participating in, the Company's Summary Billing program as described in 12.5.2, meter read data is collected on its regular schedule, but the billing date, and due date is adjusted to allow multiple accounts to be summarized and due on the same date.
- **12.4.5 Utility Responsibilities in the Event of Supplier Default.** A defaulted Electricity Supplier as defined in Section 6.3 using Electricity Company consolidated billing services remains obligated to provide the Electricity Company with information necessary to allow the Electricity Company to continue consolidated billing through the conclusion of the billing cycle in which the default occurred. The defaulted Electricity Supplier is prohibited from issuing bills to persons who were customers at the time of the default unless specifically authorized by the Commission.
  - (a.) A request to authorize an Electricity Supplier to bill directly may be made to the Commission by the Company or the applicable Electricity Supplier.

# ISSUED BY <u>STEVEN E. STRAHK. JON TAYLOR</u>, <u>SENIOR VICE</u> <u>PRESIDENT</u>

Issued November 18, 2016 December 2, 2025

Effective December 19, 2016 January 1, 2026

Approved at Public Service Commission Administrative Meeting of December 14, 2016

- (b.) The defaulted Electricity Supplier and the Company shall continue to abide by the Supplier Coordination Agreement.
- 12.5 Electricity Supplier Consolidated Billing (Bill Ready Option). The issues of the supplier's qualifications to provide a consolidated billing service and their ability to purchase Company receivables have not been determined. Should any supplier elect to provide Electricity Supplier Consolidated Billing, the Commission has determined that the issues of purchase of receivables and the qualifications of the Electricity Supplier to provide consolidated billing must be considered prior to any Electricity Supplier Consolidated Billing being implemented.
- **12.6** <u>Billing and Payment Programs.</u> The following programs may continue to be offered by the Company.
  - **12.6.1 Average Payment Plan.** The Average Payment Plan (Budget Billing) allows residential customers to pay approximately the same amount to level high/low seasonal bills. The monthly amount is calculated based on the most recent 12-month history and may adjust with each meter reading.
    - (a.) The Company may continue to offer Budget Billing for its charges.
    - (b.) The Company will make Budget Billing available for Electricity Supplier charges using Company consolidated billing services.
      - i. For Rate-Ready Billing, Allegheny shall only be obligated to purchase each month the amount of the monthly installment under the budget or levelized payment plan.
      - ii. For Bill Ready Billing, the Customer's Budget Bill will be adjusted to reflect the Company's regulated non-supply charges and the full amount of the Electricity Supplier charges submitted.
    - (e.) (b.) When the Electricity Supplier of a Customer that has switched, chooses to use Dual Billing or Electricity Supplier Consolidated Billing, the Customer's Budget Bill will be adjusted to reflect the Company's regulated non-supply charges only.
      - (d.)(c.) Customers seeking to enroll in, or terminate from, Budget Billing must do so by contacting the Company.
  - **12.6.2 Summary Billing.** Summary Billing is a billing method that lists multiple Customer accounts on one bill statement.
- **12.7 Taxes.** In accordance with Commission procedures, the entity that originates the charge is responsible for, and shall remit and file taxes applicable to its charges.
  - **12.7.1** Company Tax Responsibilities. The Company is responsible for calculation, collection, and remittance of gross receipt taxes, franchise tax on delivery service, and State and local energy taxes assessed on delivery service or other products and services provided by the Company.

ISSUED BY RODNEY L. DICKENSK. JON TAYLOR, SENIOR VICE PRESIDENT

# Schedule 4 Seamless Moves (Concluded)

- 1. Customer contact information, including new address;
- 2. Customer's new utility account number associated with the new premise;
- 3. Move-in date;
- 4. Name, rate class and load profile;
- 5. Bill option and rate code;
- 6. Tax exemption percentage (if applicable);
- 7. Billing and meter read cycles; and
- 8. Meter information

Once the 814M transaction has been sent to the Supplier, the Supplier will begin to serve the new account seamlessly as of the service start date.

# D. Scheduling the Move/Transfer

The Company will establish the new Customer account and schedule the move/transfer.

- 1. The Company will transfer summary data or interval data indicator to the new account.
- 2. The Company will send an 814 Drop request for the Customer's old location on the day of, or the day after, the Customer's move out date.

#### E. Withdraw or Cancelation of 814 Move Transaction

Once an 814M has been generated and sent to the Customer's Supplier, the Company should not withdraw or cancel the 814M, unless:

- 1. The Customer informs the Company they no longer wish to move. The Company will send an EDI 814 Drop request to cancel the Move. The Supplier will remain the active Supplier at the current location.
- 2. The Customer informs the Company they no longer wish to keep their active Supplier. The Company will observe the 3-day switch rule and send the appropriate EDI 814 Drop request.
- 3. The Customer does not activate the new account at the new location or fails to satisfy the Company's account requirements for the new location. The Company will send an EDI 814 Drop request to cancel the Move. The Supplier will remain the active Supplier at the current location.
- 4. The Customer changes its request and requests back date of service.
- 5. If the Customer makes a change to the move-in or move-out date after the 814M transaction has been generated, the Company should proceed with Move and generate the appropriate EDI 814 Change request.
- 6. Ordered by the Maryland Public Service Commission, or unless otherwise required by law.

# Potomac Edison Retail Tariff CLEAN

Electric P.S.C. Md. No. 54 First Revision of Original Page No. 4-10 Canceling Original Page No. 4-10

#### RULES AND REGULATIONS COVERING THE SUPPLY OF ELECTRIC SERVICE

#### 10. METERING AND BILLING

- (a) Billing Services for Competitive Power Supply.
  - (1) Non-residential Customers have the option to choose whether the Company or the Electricity Supplier will render a Consolidated Bill (One Bill Option) or whether to have separate bills from the Company and the Electricity Supplier (Two Bill Option). The Electricity Supplier shall notify the Company of the choice of billing Service option when notifying the Company of the Customer's enrollment. If the Electricity Supplier changes the billing Service option for a Customer after initial enrollment, the Electricity Supplier must notify the Company of the change at least seven (7) days prior to the Customer's scheduled meter read date. If the Electricity Supplier fails to notify the Company seven (7) days prior to the scheduled meter read date, the billing Service option change will take effect on the following scheduled meter read date.
  - (2) Residential Customers have the option for separate bills from the Company and the Electricity Supplier (Two Bill Option), however if available an Electricity Supplier may offer an option to have consolidated billing done by the Electricity Suppliers. The Electricity Supplier shall notify the Company of the choice of billing Service option when notifying the Company of the Customer's enrollment. If the Electricity Supplier changes the billing Service option for a Customer after initial enrollment, the Electricity Supplier must notify the Company of the change at least seven (7) days prior to the Customer's scheduled meter read date. If the Electricity Supplier fails to notify the Company seven (7) days prior to the scheduled meter read date, the billing Service option change will take effect on the following scheduled meter read date.
  - (3) The Company will deliver the bill by mail, unless the Customer agrees to some other form of billing Service provided by the Company.
  - (4) The Company will be responsible for performing meter reading Services, and shall provide to the Electricity Supplier Customer usage data that will allow an Electricity Supplier to bill Customers in a timely manner for capacity and energy that is consistent with the load obligation assigned to the Electricity Supplier by the Company.
  - (5) The Company will collect and process Customer payments consistent with applicable Commission Orders, Rules, and Regulations. The Company and the Electricity Supplier shall process all complaints and perform Customer Services in accordance with applicable Commission Orders, Rules, and Regulations.
  - (6) Regardless of whether the One Bill Option or the Two Bill Option is selected, Customers who shop for Competitive Power Supply will be considered by the Company to be delinquent in the payment of their bill if the Company's charges for electric Service remain unpaid at the time they are due. Delinquent bills will be subject to the Company's termination provisions for non-payment, and may result in the imposition of late payment fees and the initiation of electric Service termination procedures for non-payment. The Company will not initiate its electric Service termination procedures for non-payment of charges payable to an Electricity Supplier unless such charges become Company Charges as described in Rule 10(a)(7)(ii) of this Tariff.

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#### RULES AND REGULATIONS COVERING THE SUPPLY OF ELECTRIC SERVICE

- 10. METERING AND BILLING (Continued)
  - (7) The Company may impose late payment fees in accordance with its procedures on the portion of the bill that is ultimately due to the Company. The late payment fee will be collected consistent with Rule 12 of this Tariff.
  - (8) Electricity Suppliers will have the following billing Service options:
    - (i) Two Bill Option Separate Company/Electricity Supplier Billing available for residential and non-residential Customers
      - 1. The Company and the Electricity Supplier will separately send their bills directly to the Customer. The Company will calculate its charges, prepare the bill, and render the bill consistent with its standard billing practices. This billing method is the sole responsibility of the Company and its Customers, and is independent of the Electricity Supplier billing. The Electricity Supplier will calculate its charges, prepare its bill, and render the bill consistent with its standard billing practices. The Company has no obligations regarding the accuracy of Electricity Supplier charges or related payment disputes.
      - The Company is not responsible for collection of amounts receivable by the Electricity Supplier.
      - 3. The Customer's bill under the Average Payment Plan will be adjusted to reflect the Company's regulated non-Competitive Power Supply charges.
    - (ii) One Bill Option Company Consolidated Billing available for non-residential Customers
      - The Company shall render a single consolidated bill with Customer charges for both the Company and the Electricity Supplier separately stated. If this option is selected, the Company will provide the functions of collection and remittance of funds.
      - The Company shall not be responsible for billing errors resulting from incorrect information received from an Electricity Supplier and will not be responsible for any default or failure of the Electricity Supplier to provide Service.
      - 3. The Company will accept and rely on the representation of the Electricity Supplier as to the information supplied to the Company by the Electricity Supplier. The Company will have no responsibility to verify the appropriateness of such information, or to resolve any disputes or disagreements over the amount, timing or any other aspect of the billing, other than to confirm amounts billed to the Customer, amounts received from the Customer and amounts remitted to the Electricity Supplier. The Electricity Supplier is responsible for the bill content transmitted to the Company.
      - 4. The Electricity Supplier shall have access to Customer billing and payment information from the Company for the Electricity Supplier's presently enrolled Customers. The Company shall provide the Electricity Supplier with the same electronic access to Customer bill information that it provides to the Customer.

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#### RULES AND REGULATIONS COVERING THE SUPPLY OF ELECTRIC SERVICE

- 10. METERING AND BILLING (Continued)
  - 5. The Company will purchase the Electricity Supplier's Competitive Power Supply receivables, which will become the Company's charges on the day a Company Consolidated Bill is rendered. The Company will not purchase an Electricity Supplier's non-commodity charges. The Company shall also purchase the Electricity Supplier's Competitive Power Supply receivables for an estimated bill. Purchased Electricity Supplier Competitive Power Supply receivables will be treated in the same manner as other Company Charges pursuant to this Tariff. In the event a Customer is converted from the One Bill Option to the Two Bill Option, the Electricity Supplier and Company will each be responsible for its own receivables effective as of the start of the Two Bill Option. The Company will not purchase an Electricity Supplier's Competitive Power Supply receivables incurred prior to the effective date of a Company Consolidated Bill.
  - The Electricity Supplier must provide the applicable billing information to the Company according to the Rate Ready Option or Bill Ready Option.

Rate Ready Option: The Company will calculate both the Company and Electricity Supplier charges and render a consolidated bill to the Customer. Customers will be rendered a bill for Electricity Supplier and Company Charges normally within three (3) business days of the meter reading.

Bill Ready Option: The Electricity Supplier receives the usage information from the Company and calculates its own Customer charges accordingly. The Electricity Supplier then sends its charges to the Company to be placed on the same bill as the Company Customer charges. The Electricity Supplier is responsible for calculating its charges and submitting the charges to the Company within three (3) business days of receipt of the Customer meter read data. If the Electricity Supplier fails to transmit its Customers' information to the Company in the required timeframe, the Company will render a bill containing only its available charges. The Company will not be liable for the Electricity Supplier's charges or losses, damages or consequential damages associated with the Electricity Supplier's Customers not being billed for the Electricity Supplier's charges for that period.

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#### RULES AND REGULATIONS COVERING THE SUPPLY OF ELECTRIC SERVICE

#### 10. METERING AND BILLING (Continued)

- (iii) One Bill Option available for residential and non-residential Customers Electricity Supplier Consolidated Billing (Bill Ready Option). The issues of the Electricity Supplier's qualifications to provide a consolidated billing Service and their ability to purchase Company receivables have not been determined. Should any Electricity Supplier elect to provide Electricity Supplier Consolidated Billing, the Commission has determined that the issues of purchase of receivables and the qualifications of the Electricity Supplier to provide consolidated billing must be considered prior to any Electricity Supplier Consolidated Billing being implemented. The Company will adjust the residential Customer's bill under the Average Payment Plan to reflect the Company's regulated non-Competitive Power Supply charges.
- (b) Where Service is rendered under Rate Schedule provisions which do not require Monthly demand measurements and when the Customer selects the Company to provide the billing Services, meters may be read and bills rendered either Monthly or bimonthly at the Company's option. When meters are read at bimonthly intervals, bills for the initial months of the interval may be estimated either from a like period of similar use or in some other reasonable way. The bill for the final months of the interval will be calculated from the metered use during the interval corrected for the amount of estimated use previously billed.
- (c) All electricity delivered by the Company shall be on the basis of meter measurement, except for installations where the usage is constant and the consumption may readily be computed, and all charges for electricity used shall be calculated from the meter reading of estimated consumption and the usage at each Point of Service shall be billed separately.
- (d) Monthly bills issued by the Company shall be rendered, as nearly as practicable, for 30 day periods. However, bills for less than 25 days or more than 35 days for Monthly billing, shall be prorated on the basis of the ratio of the number of days in the period to the number of days included in the standard period, which will be taken at thirty days for Monthly billing. Bills shall be due on the date rendered. In case of any dispute as to date of rendering the postmark shall control
- (e) Bills issued by the Company for special or short term Service, including charges for connection and disconnection, may be rendered at any time at the discretion of the Company, and will be payable upon presentation.
- (f) If Service is supplied to the Customer before a meter is placed in use or while the metering is defective, the Customer will pay for Service on a basis estimated from a period of similar use.
- (g) When an investigation discloses excessive bills due to an accidental ground on Customer's wiring or equipment, occurring without the knowledge of the Customer, an allowance for a share of such wastage will be made by the Company.

# Potomac Edison Retail Tariff REDLINE

#### RULES AND REGULATIONS COVERING THE SUPPLY OF ELECTRIC SERVICE

#### 10. METERING AND BILLING

- (a) Billing Services for Competitive Power Supply.
  - (1) The Non-residential Customers has have the option to choose whether the Company or the Electricity Supplier will render a Consolidated Bill (One Bill Option) or whether to have separate bills from the Company and the Electricity Supplier (Two Bill Option). The Electricity Supplier shall notify the Company of the choice of billing Service option when notifying the Company of the Customer's enrollment. If the Electricity Supplier changes the billing Service option for a Customer after initial enrollment, the Electricity Supplier must notify the Company of the change at least seven (7) days prior to the Customer's scheduled meter read date. If the Electricity Supplier fails to notify the Company seven (7) days prior to the scheduled meter read date, the billing Service option change will take effect on the following scheduled meter read date.
  - (2) Residential Customers have the option for separate bills from the Company and the Electricity Supplier (Two Bill Option), however if available an Electricity Supplier may offer an option to have consolidated billing done by the Electricity Suppliers. The Electricity Supplier shall notify the Company of the choice of billing Service option when notifying the Company of the Customer's enrollment. If the Electricity Supplier changes the billing Service option for a Customer after initial enrollment, the Electricity Supplier must notify the Company of the change at least seven (7) days prior to the Customer's scheduled meter read date. If the Electricity Supplier fails to notify the Company seven (7) days prior to the scheduled meter read date, the billing Service option change will take effect on the following scheduled meter read date.
  - (23) The Company will deliver the bill by mail, unless the Customer agrees to some other form of billing Service provided by the Company.
  - (34) The Company will be responsible for performing meter reading Services, and shall provide to the Electricity Supplier Customer usage data that will allow an Electricity Supplier to bill Customers in a timely manner for capacity and energy that is consistent with the load obligation assigned to the Electricity Supplier by the Company.
  - (45) The Company will collect and process Customer payments consistent with applicable Commission Orders, Rules, and Regulations. The Company and the Electricity Supplier shall process all complaints and perform Customer Services in accordance with applicable Commission Orders, Rules, and Regulations.
  - (56) Regardless of whether the One Bill Option or the Two Bill Option is selected, Customers who shop for Competitive Power Supply will be considered by the Company to be delinquent in the payment of their bill if the Company's charges for electric Service remain unpaid at the time they are due. Delinquent bills will be subject to the Company's termination provisions for non-payment, and may result in the imposition of late payment fees and the initiation of electric Service termination procedures for non-payment. The Company will not initiate its electric Service termination procedures for non-payment of charges payable to an Electricity Supplier unless such charges become Company Charges as described in Rule 10(a)(7)(ii) of this Tariff.

# ISSUED BY SAMUEL L. BELCHERK. JON TAYLOR, SENIOR VICE PRESIDENT

Issued March 25, 2019 December 2, 2025 2019 January 1, 2026

Effective March 23,

Issued under Order No. 89072 dated March 22, 2019 in Case No. 9490.

THE POTOMAC EDISON COMPANY	Electric P.S.C. Md. No. 54
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#### RULES AND REGULATIONS COVERING THE SUPPLY OF ELECTRIC SERVICE

- 10. METERING AND BILLING (Continued)
  - (67) The Company may impose late payment fees in accordance with its procedures on the portion of the bill that is ultimately due to the Company. The late payment fee will be collected consistent with Rule 12 of this Tariff.
  - (78) Electricity Suppliers will have the following billing Service options:
    - (i) Two Bill Option Separate Company/Electricity Supplier Billing available for residential and non-residential Customers
      - 1. The Company and the Electricity Supplier will separately send their bills directly to the Customer. The Company will calculate its charges, prepare the bill, and render the bill consistent with its standard billing practices. This billing method is the sole responsibility of the Company and its Customers, and is independent of the Electricity Supplier billing. The Electricity Supplier will calculate its charges, prepare its bill, and render the bill consistent with its standard billing practices. The Company has no obligations regarding the accuracy of Electricity Supplier charges or related payment disputes.
      - 2. The Company is not responsible for collection of amounts receivable by the Electricity Supplier.
      - 3. The Customer's bill under the Average Payment Plan will be adjusted to reflect the Company's regulated non-Competitive Power Supply charges.
    - (ii) One Bill Option Company Consolidated Billing available for non-residential- Customers
      - The Company shall render a single consolidated bill with Customer charges for both the Company and the Electricity Supplier separately stated. If this option is selected, the Company will provide the functions of collection and remittance of funds.
      - The Company shall not be responsible for billing errors resulting from incorrect information received from an Electricity Supplier and will not be responsible for any default or failure of the Electricity Supplier to provide Service.
      - 3. The Company will accept and rely on the representation of the Electricity Supplier as to the information supplied to the Company by the Electricity Supplier. The Company will have no responsibility to verify the appropriateness of such information, or to resolve any disputes or disagreements over the amount, timing or any other aspect of the billing, other than to confirm amounts billed to the Customer, amounts received from the Customer and amounts remitted to the Electricity Supplier. The Electricity Supplier is responsible for the bill content transmitted to the Company.
      - 4. The Electricity Supplier shall have access to Customer billing and payment information from the Company for the Electricity Supplier's presently enrolled Customers. The Company shall provide the Electricity Supplier with the same electronic access to Customer bill information that it provides to the Customer.

Issued under Order No. 89072 dated March 22, 2019 in Case No. 9490.

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#### RULES AND REGULATIONS COVERING THE SUPPLY OF ELECTRIC SERVICE

- 10. METERING AND BILLING (Continued)
  - 5. The Company will purchase the Electricity Supplier's Competitive Power Supply receivables, which will become the Company's charges on the day a Company Consolidated Bill is rendered. The Company will not purchase an Electricity Supplier's non-commodity charges. If the Customer is on the Average Payment Plan, the Company shall only be obligated to purchase each month the amount of the monthly installment under the Average Payment Plan. The Company shall also purchase the Electricity Supplier's Competitive Power Supply receivables for an estimated bill. Purchased Electricity Supplier Competitive Power Supply receivables will be treated in the same manner as other Company Charges pursuant to this Tariff. In the event a Customer is converted from the One Bill Option to the Two Bill Option, the Electricity Supplier and Company will each be responsible for its own receivables effective as of the start of the Two Bill Option. The Company will not purchase an Electricity Supplier's Competitive Power Supply receivables incurred prior to the effective date of a Company Consolidated Bill.
  - 6. The Electricity Supplier must provide the applicable billing information to the Company according to the Rate Ready Option or Bill Ready Option.

Rate Ready Option: The Company will calculate both the Company and Electricity Supplier charges and render a consolidated bill to the Customer. Customers will be rendered a bill for Electricity Supplier and Company Charges normally within three (3) business days of the meter reading. The Company shall only be obligated to purchase each month the amount of the monthly installment of the Electricity Supplier's Competitive Power Supply receivables under the Average Payment Plan.

Bill Ready Option: The Electricity Supplier receives the usage information from the Company and calculates its own Customer charges accordingly. The Electricity Supplier then sends its charges to the Company to be placed on the same bill as the Company Customer charges. The Electricity Supplier is responsible for calculating its charges and submitting the charges to the Company within three (3) business days of receipt of the Customer meter read data. If the Electricity Supplier fails to transmit its Customers' information to the Company in the required timeframe, the Company will render a bill containing only its available charges. The Company will not be liable for the Electricity Supplier's charges or losses, damages or consequential damages associated with the Electricity Supplier's Customers not being billed for the Electricity Supplier's charges for that period. Under the Average Payment Plan, the Customer's bill will be adjusted to reflect the Company's regulated non Competitive Power Supply charges and the full amount of the Electricity Supplier charges submitted.

ISSUED BY SAMUEL L. BELCHERK. JON TAYLOR, SENIOR VICE PRESIDENT

Issued March 25, 2019 December 2, 2025 2019 January 1, 2026

Effective March 23.

#### RULES AND REGULATIONS COVERING THE SUPPLY OF ELECTRIC SERVICE

### 10. METERING AND BILLING (Continued)

- (iii) One Bill Option\_available for residential and non-residential Customers Electricity Supplier Consolidated Billing (Bill Ready Option). The issues of the Electricity Supplier's qualifications to provide a consolidated billing Service and their ability to purchase Company receivables have not been determined. Should any Electricity Supplier elect to provide Electricity Supplier Consolidated Billing, the Commission has determined that the issues of purchase of receivables and the qualifications of the Electricity Supplier to provide consolidated billing must be considered prior to any Electricity Supplier Consolidated Billing being implemented. The Company will adjust the residential Customer's bill under the Average Payment Plan to reflect the Company's regulated non-Competitive Power Supply charges.
- (b) Where Service is rendered under Rate Schedule provisions which do not require Monthly demand measurements and when the Customer selects the Company to provide the billing Services, meters may be read and bills rendered either Monthly or bimonthly at the Company's option. When meters are read at bimonthly intervals, bills for the initial months of the interval may be estimated either from a like period of similar use or in some other reasonable way. The bill for the final months of the interval will be calculated from the metered use during the interval corrected for the amount of estimated use previously billed.
- (c) All electricity delivered by the Company shall be on the basis of meter measurement, except for installations where the usage is constant and the consumption may readily be computed, and all charges for electricity used shall be calculated from the meter reading of estimated consumption and the usage at each Point of Service shall be billed separately.
- (d) Monthly bills issued by the Company shall be rendered, as nearly as practicable, for 30 day periods. However, bills for less than 25 days or more than 35 days for Monthly billing, shall be prorated on the basis of the ratio of the number of days in the period to the number of days included in the standard period, which will be taken at thirty days for Monthly billing. Bills shall be due on the date rendered. In case of any dispute as to date of rendering the postmark shall control
- (e) Bills issued by the Company for special or short term Service, including charges for connection and disconnection, may be rendered at any time at the discretion of the Company, and will be payable upon presentation.
- (f) If Service is supplied to the Customer before a meter is placed in use or while the metering is defective, the Customer will pay for Service on a basis estimated from a period of similar use.
- (g) When an investigation discloses excessive bills due to an accidental ground on Customer's wiring or equipment, occurring without the knowledge of the Customer, an allowance for a share of such wastage will be made by the Company.

ISSUED BY SAMUEL L. BELCHERK. JON TAYLOR, SENIOR VICE PRESIDENT

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Effective March 23,