



Bill Based On: Estimated Meter Reading,
Average Payment Plan

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D12

April 13, 2012

Account Number: 000 000 000 000

Billing Period: Mar 15 to Apr 11, 2012 for 28 days

Bill For: Joe Customer
00 Any Street
Anytown, MD 00000

Amount Due: \$0.00

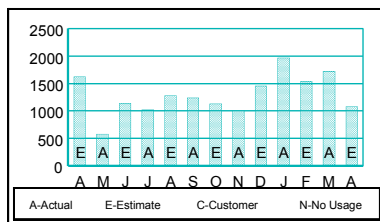
Due Date: May 03, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0011. For Payment Options, call 1-800-736-3401. Pay your bill online at www.firstenergycorp.com
Bill issued by: Potomac Edison, PO Box 3615, Akron OH 44309-3615

Messages	Account Summary	Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.	Balance at Billing on Apr 13, 2012	0.00
Generation, Transmission & Energy Cost Adjustment Price Comparison Information: The current price for Standard Offer Service (SOS) electricity is 7.068 cents/kWh, effective through May 31, 2012. The weighted average price of SOS electricity will be 7.081 cents/kWh through May 31, 2012. The price for SOS from Jun 1, 2012 through May 31, 2013 will be set in Apr 2012.	Potomac Edison - Payment Plan Amount	0.00
Your next meter reading is scheduled for May 10, 2012.	Amount Due by May 03, 2012	\$0.00
Spring's warm weather often produces thunderstorms, which can cause service interruption. If you see a downed power line, immediately call us or your local police or fire department. For your safety, please stay away from downed power lines or anything they are touching.	To pay your account in full you owe \$0.00.	
Your bill has been redesigned to be better organized and contains your new 12-digit account number. We also have new emergency outage and customer service numbers. For more information, please call 1-800-686-0011.	Usage Information for Meter Number: 0000000	
	Apr 11, 2012 KWH Reading (Estimate)	000
	Mar 15, 2012 KWH Reading	000
	KWH used	000
	Charges From Potomac Edison	
	Customer Number: 0000000000 0000000000	
	Rate: Residential Service PE-RSRF	
	Generation Charge	0.00
	Transmission Charge	.00
	Customer Distribution Charge	.00
	Distribution Charge	0.00
	Electric Universal Service Fee	0.00
	Energy Cost Adjustment	.00
	Administrative Credit	-0.00
	Cogeneration PURPA Surcharge	.00
	Franchise Tax	0.00
	EmPower MD Surcharge	.00
	MD Environmental Surcharge	0.00
	Montgomery County Tax	0.00
	Current Consumption Bill Charges	0.00

Additional messages, if any, can be found on back.

Usage History



	Apr 11	Apr 12
Average Daily Use (KWH)	62	38
Average Daily Temperature	47	56
Days in Billing Period	26	28
Last 12 Months Use (KWH)		15,126
Average Monthly Use (KWH)		1,261

Return this part with a check or money order payable to Potomac Edison



76 South Main Street
Akron, OH 44308-1890

Account Number: 000 000 000 000

Amount	Paid	
Amount	Due	\$0.00
Due Date	May 03, 2012	

Joe Customer
00 Any Street
Anytown, MD 00000

POTOMAC EDISON
PO BOX 3615
AKRON OH 44309-3615

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Messages (Continued)

Explanation of Terms

Base Charge - Charge for services necessary for the delivery of electric service, including generation, transmission and distribution.

Customer Distribution Charge - Fixed charge for meter reading, billing, service line maintenance and equipment.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Generation Charge - Charge for the production of electricity.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Distribution Charge - Variable charge for the cost of using local wires, transformers, substations and other equipment needed to deliver electricity to a premise.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Non-Basic Charges - Charges for services not required for the delivery of electric service.

Transmission Charge - Charges for moving high voltage electricity from a generation facility to our distribution lines.

Important Information

If you have questions about your Potomac Edison account:

Call Customer Service at 1-800-686-0011 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-736-3401 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at: www.firstenergycorp.com

Write to us at: Potomac Edison, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-955-9445.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-686-0011. Have the date you took the reading available. If this is to avoid a scheduled estimate, please check the front of the bill for entry dates.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: