Billing Period: Mar 31 to May 01, 2012 for 32 days
Bill For: Joe Customer

00 Any Street Anytown, MD 00000

Page 1 of 2 May 11, 2012

D05

Account Number: 000 000 000 000

Amount Due: \$0.00

Due Date: May 29, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0011. For Payment Options, call 1-800-736-3401. Pay your bill online at www.firstenergycorp.com Bill issued by: Potomac Edison, PO Box 3615, Akron OH 44309-3615

Messages											
То	avoid	а	1.50%	Late	Payment	Charge	being	added	to	your	bill
ماه	aca na	v +	he Ame	unt I	Tue by the	Due De	tα				

Generation, Transmission & Energy Cost Adjustment Price Comparison Information: The current price for Standard Offer Service (SOS) electricity is 6.209 cents/kWh, effective through May 31, 2012. SOS electricity will cost 5.146 cents/kWh beginning on Jun 1, 2012 through Aug 31, 2012. The weighted average price of SOS electricity will be 5.146 cents/kWh through Aug 31, 2012. The price for SOS from Sep 1, 2012 through Nov 30, 2012 will be set in Jun 2012.

Your next meter reading is scheduled for Jun 01, 2012.

Effective June 1, 2012, Potomac Edison will not accept cash payment at the premises to avoid termination of service for non-payment. Checks and money orders will continue to be accepted.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

All of our employees wear photo ID badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call the company.

Account Summary	Amount Due
Previous Balance	0.00
Payments/Adjustments	-0.00
Balance at Billing on May 11, 2012	0.00
Potomac Edison - Consumption	0.00
Amount Due by May 29, 2012	\$0.00
Usage Information for Meter Number 00000	)
May 01, 2012 KWH Reading (Actual)	000
Mar 31, 2012 KWH Reading (Actual)	000
Difference	000
Multiplier	00
KWH used	000
Onpeak Load in KW/KVA	000
OffPeak Load in KW/KVA	000
Measured Lagging Reactive Demand	000
Billed Load in KW/KVA	0.0
Billed Reactive Demand	0.0

Customer Number: 0000000000 0000000000				
Rate: Light and Power Service PE-PH2D				
Distribution Charge	0.00			
Electric Universal Service Fee	0.00			
Administrative Credit	-0.00			
Cogeneration PURPA Surcharge	0.00			
ranchise Tax	0.00			
mPower MD Surcharge	0.00			
ID Environmental Surcharge	.00			
Current Consumption Bill Charges	0.00			
Customer Number: 0000000000 0000000000				
Rate: Powerguard PE-PQ-PSF				
DS Collection Charge	0.00			
State Sales Tax	.00			
Current Surge Protection Charges	0.00			
otal Charges	\$0.00			
Charges From Any Supplier				

00 Any Street Anytown, MD 00000 Customer Service: 1-000-000-0000

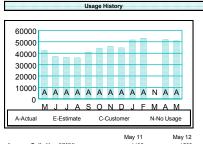
The following Supplier is responsible for billing you for your electric generation charges on a separate bill:

Any Supplier

Detail Payment and Adjustment Information

04/18/12 Payment

## Additional messages, if any, can be found on back



	May 11	May 12
Average Daily Use (KWH)	1402	1588
Average Daily Temperature	62	50
Days in Billing Period	30	32
Last 11 Months Use (KWH)		491,985
Average Monthly Use (KWH)		44,726

Return this part with a check or money order payable to Potomac Edison



Joe Customer 00 Any Street Anytown, MD 00000 Account Number: 000 000 000 000 Amount Paid Amount Due \$0.00 May 29, 2012 Due Date

> POTOMAC EDISON PO BOX 3615 AKRON OH 44309-3615

Page 2 of 2

Invoice Number: 0000000


**Customer Distribution Charge** - Fixed charge for meter reading, billing, service line maintenance and equipment.

Generation Charge - Charge for the production of electricity.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Distribution transformers, Charge - Variable charge for the cost of using local wires, substations and other equipment needed to deliver electricity to Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

**Transmission Charge** - Charges for moving high voltage electricity from a generation facility to our distribution lines.

## Important Information

If you have questions about your Potomac Edison account: **Call Customer Service** at 1-800-686-0011 from Monday - Friday, 8:00 a.m. - 6:00 p.m. **at 1-800-736-3401** from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at: www.firstenergycorp.com

Write to us at: Potomac Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text and use a text telephone, call the TTY (Teletype) at 1-800-955-9445.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-686-0011. Have the date you took the reading available. If this is to avoid a scheduled estimate, please check the front of the bill for entry dates.

## Provide reading by telephone or on-line only: DO NOT MAIL

When reading your meter, if the hand falls Draw hands on the dials exactly as they appear on your electric meter. between two numbers, always report the lower number

If you have a DIGITAL METER write the numbers here: