

Billing Period: Mar 31 to May 01, 2012 for 32 days
Bill For: Joe Customer
00 Any Street
Anytown, MD 00000

May 11, 2012

Account Number: 000 000 000 000

Amount Due: \$0.00

Due Date: May 29, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0011. For Payment Options, call 1-800-736-3401. Pay your bill online at www.firstenergycorp.com
Bill issued by: Potomac Edison, PO Box 3615, Akron OH 44309-3615

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Messages
<p>To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.</p> <p>Generation, Transmission & Energy Cost Adjustment Price Comparison Information: The current price for Standard Offer Service (SOS) electricity is 6.209 cents/kWh, effective through May 31, 2012. SOS electricity will cost 5.146 cents/kWh beginning on Jun 1, 2012 through Aug 31, 2012. The weighted average price of SOS electricity will be 5.146 cents/kWh through Aug 31, 2012. The price for SOS from Sep 1, 2012 through Nov 30, 2012 will be set in Jun 2012.</p> <p>Your next meter reading is scheduled for Jun 01, 2012.</p> <p>Effective June 1, 2012, Potomac Edison will not accept cash payment at the premises to avoid termination of service for non-payment. Checks and money orders will continue to be accepted.</p> <p>For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.</p> <p>An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.</p> <p>All of our employees wear photo ID badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call the company.</p>
<p>Additional messages, if any, can be found on back.</p>

Usage History																																										
<table><tr><th>Month</th><th>Usage</th><th>Type</th></tr><tr><td>May 11</td><td>1402</td><td>A</td></tr><tr><td>Jun 11</td><td>38000</td><td>A</td></tr><tr><td>Jul 11</td><td>38000</td><td>A</td></tr><tr><td>Aug 11</td><td>38000</td><td>A</td></tr><tr><td>Sep 11</td><td>42000</td><td>A</td></tr><tr><td>Oct 11</td><td>45000</td><td>A</td></tr><tr><td>Nov 11</td><td>45000</td><td>A</td></tr><tr><td>Dec 11</td><td>45000</td><td>A</td></tr><tr><td>Jan 12</td><td>52000</td><td>A</td></tr><tr><td>Feb 12</td><td>52000</td><td>A</td></tr><tr><td>Mar 12</td><td>52000</td><td>A</td></tr><tr><td>Apr 12</td><td>52000</td><td>A</td></tr><tr><td>May 12</td><td>52000</td><td>A</td></tr></table> <p>A-Actual E-Estimate C-Customer N-No Usage</p>	Month	Usage	Type	May 11	1402	A	Jun 11	38000	A	Jul 11	38000	A	Aug 11	38000	A	Sep 11	42000	A	Oct 11	45000	A	Nov 11	45000	A	Dec 11	45000	A	Jan 12	52000	A	Feb 12	52000	A	Mar 12	52000	A	Apr 12	52000	A	May 12	52000	A
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Account Summary	Amount Due
Previous Balance	0.00
Payments/Adjustments	-0.00
Balance at Billing on May 11, 2012	0.00
Potomac Edison - Consumption	0.00
Amount Due by May 29, 2012	\$0.00
Usage Information for Meter Number 00000	
May 01, 2012 KWH Reading (Actual)	0000
Mar 31, 2012 KWH Reading (Actual)	0000
Difference	0000
Multiplier	00
KWH used	0000
Onpeak Load in KW/KVA	0000
OffPeak Load in KW/KVA	0000
Measured Lagging Reactive Demand	0000
Billed Load in KW/KVA	0000
Billed Reactive Demand	0.00
Charges From Potomac Edison	
Customer Number: 0000000000 0000000000	
Rate: Light and Power Service PE-PH2D	
Distribution Charge	0.00
Electric Universal Service Fee	0.00
Administrative Credit	-0.00
Cogeneration PURPA Surcharge	0.00
Franchise Tax	0.00
EmPower MD Surcharge	0.00
MD Environmental Surcharge	.00
Current Consumption Bill Charges	0.00
Customer Number: 0000000000 0000000000	
Rate: Powerguard PE-PQ-PSF	
EDS Collection Charge	0.00
State Sales Tax	.00
Current Surge Protection Charges	0.00
Total Charges	\$0.00
Charges From Any Supplier	
00 Any Street Anytown, MD 00000	
Customer Service: 1-000-000-0000	
The following Supplier is responsible for billing you for your electric generation charges on a separate bill:	
Any Supplier	
Detail Payment and Adjustment Information	
04/18/12 Payment	-0.00

Return this part with a check or money order payable to Potomac Edison



76 South Main Street
Akron, OH 44308-1890

Joe Customer
00 Any Street
Anytown, MD 00000

Account Number: 000 000 000 000

Amount Paid	
Amount Due	\$0.00
Due Date	May 29, 2012

POTOMAC EDISON
PO BOX 3615
AKRON OH 44309-3615

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Messages (Continued)

Explanation of Terms

Customer Distribution Charge - Fixed charge for meter reading, billing, service line maintenance and equipment.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Generation Charge - Charge for the production of electricity.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Distribution Charge - Variable charge for the cost of using local wires, transformers, substations and other equipment needed to deliver electricity to a premise.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Transmission Charge - Charges for moving high voltage electricity from a generation facility to our distribution lines.

Important Information

If you have questions about your Potomac Edison account:

Call Customer Service at 1-800-686-0011 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-736-3401 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at: www.firstenergycorp.com

Write to us at: Potomac Edison, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-955-9445.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-686-0011. Have the date you took the reading available. If this is to avoid a scheduled estimate, please check the front of the bill for entry dates.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: