

April 30, 2012

Account Number: 000 000 000 000

Billing Period: Mar 28 to Apr 27, 2012 for 31 days

Bill For: Joe Customer
00 Any Street
Anytown, MD 00000

Amount Due: \$0.00

Due Date: May 15, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0011. For Payment Options, call 1-800-736-3401. Pay your bill online at www.firstenergycorp.com

Bill issued by: Potomac Edison, PO Box 3615, Akron OH 44309-3615

Messages	Account Summary	Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.	Previous Balance	0.00
Generation, Transmission & Energy Cost Adjustment Price Comparison Information: The current price for Standard Offer Service (SOS) electricity is 6.209 cents/kWh, effective through May 31, 2012. The weighted average price of SOS electricity will be 6.209 cents/kWh through May 31, 2012. The price for SOS from Jun 1, 2012 through August 31, 2012 will be set in Apr 2012. Your individual price of SOS electricity for this bill period is 6.65 cents/kWh.	Payments/Adjustments	-0.00
Your next meter reading is scheduled for May 29, 2012.	Balance at Billing on Apr 30, 2012	0.00
Effective June 1, 2012, Potomac Edison will not accept cash payment at the premises to avoid termination of service for non-payment. Checks and money orders will continue to be accepted.	Potomac Edison - Consumption	0.00
For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.	Amount Due by May 15, 2012	\$ 0.00
An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.	Usage Information for Meter Number 0000000	
All of our employees wear photo ID badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call the company.	Apr 27, 2012 KWH Reading (Estimate)	000
Your bill has been redesigned to be better organized and contains your new 12-digit account number. We also have new emergency outage and customer service numbers. For more information, please call 1-800-686-0011.	Mar 28, 2012 KWH Reading (Estimate)	000
	KWH used	000
	Billed Load in KW/KVA	0.0
	Charges From Potomac Edison	
	Customer Number: 000000000 0000000000	
	Rate: General Service PE-GSG2D	
	Distribution Charge	0.00
	Electric Universal Service Fee	0.00
	Administrative Credit	-0.00
	Cogeneration PURPA Surcharge	0.00
	Franchise Tax	.00
	EmPower MD Surcharge	.00
	MD Environmental Surcharge	.00
	State Sales Tax	0.00
	Current Consumption Bill Charges	0.00
	Charges From Any Supplier	
	00 Any Street Anytown, MD 00000	
	Customer Service: 1-000-000-0000	
	The following Supplier is responsible for billing you for your electric generation charges on a separate bill:	
	Any Supplier	
	Detail Payment and Adjustment Information	
	04/13/12 Payment	-0.00
Additional messages, if any, can be found on back.		
Usage History		
<p>Legend: A-Actual, E-Estimate, C-Customer, N-No Usage</p>		
<p>Apr 11 Apr 12</p> <p>Average Daily Use (KWH) 289 401</p> <p>Average Daily Temperature 66 54</p> <p>Days in Billing Period 33 31</p> <p>Last 11 Months Use (KWH) 117,242</p> <p>Average Monthly Use (KWH) 10,658</p>		

Return this part with a check or money order payable to Potomac Edison

Account Number: 000 000 000 000

Joe Customer
00 Any Street
Anytown, MD 00000

Amount	Paid	
Amount	Due	\$0.00
Due Date	May 15, 2012	

POTOMAC EDISON
PO BOX 3615
AKRON OH 44309-3615

000000000000000000000000000000

Messages (Continued)

Explanation of Terms

Customer Distribution Charge - Fixed charge for meter reading, billing, service line maintenance and equipment.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Generation Charge - Charge for the production of electricity.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Distribution Charge - Variable charge for the cost of using local wires, transformers, substations and other equipment needed to deliver electricity to a premise.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Transmission Charge - Charges for moving high voltage electricity from a generation facility to our distribution lines.

Important Information

If you have questions about your Potomac Edison account:

Call Customer Service at 1-800-686-0011 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-736-3401 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at: www.firstenergycorp.com

Write to us at: Potomac Edison, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-955-9445.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-686-0011. Have the date you took the reading available. If this is to avoid a scheduled estimate, please check the front of the bill for entry dates.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: