



Bill Based On: Estimated Meter Reading,  
Average Payment Plan

May 22, 2012

Account Number: 000 000 000 000

Amount Due: \$0.00

Due Date: June 11, 2012

Billing Period: Apr 17 to May 18, 2012 for 32 days  
Bill For: Joe Customer  
00 Any Street  
Anytown, MD 00000

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0011. For Payment Options, call 1-800-736-3401. Pay your bill online at www.firstenergycorp.com  
Bill issued by: Potomac Edison, PO Box 3615, Akron OH 44309-3615

Messages	Account Summary	Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the <b>Amount Due</b> by the Due Date.	Previous Balance	0.00
<b>Generation, Transmission &amp; Energy Cost Adjustment Price Comparison Information:</b> The current price for Standard Offer Service (SOS) electricity is 7.068 cents/kWh, effective through May 31, 2012. SOS electricity will cost 6.020 cents/kWh beginning on Jun 1, 2012 through Sep 30, 2012. SOS electricity will cost 5.891 cents/kWh beginning on Oct 1, 2012 through May 31, 2013. The weighted average price of SOS electricity will be 5.932 cents/kWh through May 31, 2013. The price for SOS from Jun 1, 2013 through May 31, 2014 will be set in Apr 2013.	Payments/Adjustments	-0.00
Your next meter reading is scheduled for Jun 20, 2012.	<b>Balance at Billing on May 22, 2012</b>	<b>0.00</b>
Get your central air conditioning and heat pump system running at peak performance before the hot days of summer arrive! Tune-up an existing unit and receive up to \$140 rebate or purchase a new high-efficiency system and receive up to \$500 as part of our Residential HVAC Program. Take the first step today by finding a participating contractor in your area at www.energysaveMD.com or by calling 1-888-267-4685.	Potomac Edison - Payment Plan Amount	0.00
Effective June 1, 2012, Potomac Edison will not accept cash payment at the premises to avoid termination of service for non-payment. Checks and money orders will continue to be accepted.	Any Supplier	0.00
For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.	<b>Total Current Charges</b>	<b>0.00</b>
An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.	<b>Total owed by Jun 11, 2012</b>	<b>\$ 0.00</b>
All of our employees wear photo ID badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call the company.	As a Checkless customer - Total charges of \$0.00 will be deducted from your account on Jun 11, 2012	
	<b>Your actual account balance is \$0.00.</b>	
	<b>Usage Information for Meter Number 00000000</b>	
	May 18, 2012 KWH Reading (Estimate)	000
	Apr 17, 2012 KWH Reading (Actual)	000
	KWH used	00
	<b>Charges From Potomac Edison</b>	
	Customer Number: 0000000000 0000000000	
	Rate: Residential Service PE-RSRD	
	Customer Distribution Charge	.00
	Distribution Charge	.00
	Electric Universal Service Fee	0.00
	Administrative Credit	-0.00
	Cogeneration PURPA Surcharge	.00
	Franchise Tax	0.00
	EmPower MD Surcharge	0.00
	MD Environmental Surcharge	0.00
	<b>Current Consumption Bill Charges</b>	<b>0.00</b>
	<b>Charges From Any Supplier</b>	
	00 Any Street Anytown, MD 00000	
	Customer Service: 1-000-000-0000	
	Account Number: 0000 Rate: 0	
	Basic Charge 0 KWH x 0.000 per KWH	0.00
	State Sales Tax	.00
	<b>Total Any Supplier Charges</b>	<b>\$ 0.00</b>
	<b>Detail Payment and Adjustment information</b>	
	05/07/12 Payment	-0.00
	<b>Account Balances by Company</b>	
	Previous Balance	0.00
	Payments/Adjustments	0.00
	Current Charges	0.00
	<b>Amount Due</b>	<b>0.00</b>
	Potomac Edison	0.00
	Any Supplier	0.00
	<b>Total</b>	<b>0.00</b>
<b>Additional messages, if any, can be found on back.</b>		
<b>Usage History</b>		
Average Daily Use (KWH) May 11 27 May 12 12		
Average Daily Temperature 58 57		
Days in Billing Period 29 32		
Last 12 Months Use (KWH) 10,317		
Average Monthly Use (KWH) 860		



76 South Main Street  
Akron, OH 44308-1890

Account Number: 000 000 000 000

Joe Customer  
00 Any Street  
Anytown, MD 00000

Checkless Customer \$0.00 will be deducted from your account on June 11, 2012 - DO NOT PAY

POTOMAC EDISON  
PO BOX 3615  
AKRON OH 44309-3615

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Messages (Continued)

**Explanation of Terms**

**Base Charge** - Charge for services necessary for the delivery of electric service, including generation, transmission and distribution.

**Customer Distribution Charge** - Fixed charge for meter reading, billing, service line maintenance and equipment.

**Estimated Reading** - On the months we do not read a meter, we calculate the bill based on past electrical usage.

**Generation Charge** - Charge for the production of electricity.

**KWH (Kilowatt Hour)** - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

**Distribution Charge** - Variable charge for the cost of using local wires, transformers, substations and other equipment needed to deliver electricity to a premise.

**Late Payment Charge** - A charge added to the bill on balances owed after the Due Date.

**Non-Basic Charges** - Charges for services not required for the delivery of electric service.

**Transmission Charge** - Charges for moving high voltage electricity from a generation facility to our distribution lines.

**Important Information**

If you have questions about your Potomac Edison account:

**Call Customer Service** at 1-800-686-0011 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

**Call Payment Options** at 1-800-736-3401 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

**Visit our web site** at: [www.firstenergycorp.com](http://www.firstenergycorp.com)

**Write to us** at: Potomac Edison, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

**For customers who have a hearing or speech impairment** and use a text telephone, call the TTY (Teletype) at 1-800-955-9445.

**For your protection,** all of our employees wear Photo I.D. badges.

**Electronic Check Conversion** - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at [www.firstenergycorp.com/aboutyourbill](http://www.firstenergycorp.com/aboutyourbill) or by calling 1-800-686-0011. Have the date you took the reading available. If this is to avoid a scheduled estimate, please check the front of the bill for entry dates.

**Provide reading by telephone or on-line only: DO NOT MAIL**



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: