



Bill Based On: Estimated Meter Reading

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W02

June 01, 2012

Account Number: \$\$\$\$\$\$\$\$\$\$

Billing Period: Apr 29 to May 29, 2012 for 31 days

Bill For: Joe Customer
00 Any Street
Anytown, PA 00000

Amount Due: \$\$\$

Due Date: June 21, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3615, Akron OH 44309-3615

Messages

Account Summary

Amount Due

To avoid a 1.25% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.

Domestic Service - \$\$\$ - \$ cents per KWH

Your next meter reading will be estimated. See the back of the bill to provide a customer reading by Jun 27, 2012.

Your bill includes \$ 0 in PA taxes, of which \$0.00 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Previous Balance	0.00
Payments/Adjustments	-0.00

Balance at Billing on Jun 01, 2012	0.00
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West Penn Power - Consumption	0.00
Any Supplier	0.00
Total Current Charges	\$\$\$

Total owed by Jun 21, 2012	\$\$\$
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As a Checkless customer - Total charges of \$0.00 will be deducted from your account on Jun 21, 2012

Usage Information for Meter Number: \$\$\$\$\$\$

May 29, 2012 KWH Reading (Estimate)	000
Apr 29, 2012 KWH Reading (Actual)	000
KWH used	00

Charges From West Penn Power

Customer Number: 0000000000 0000000000	
Rate: Domestic Service WP-RS10D	
Customer Distribution Charge	0.00
Distribution Charge 0 KWH x 0.000	0.00
FirstEnergy Merger Credit	-0.00
Smart Meter Charge 0 KWH x 0.000	0.00
State Tax Surcharge	-0.00
Current Consumption Bill Charges	\$\$\$

Billing Information for \$bmG dd'YI

00 Any Street Anytown, OH 00000	
Customer Service: 1-000-000-0000	
Account Number: 0000000000 Rate: BILL-READY	
Any Supplier	
Billing Period: Apr 29, 2012 to May 29, 2012	
Commodity Charge 0 Kwh @ 0.0000	\$\$\$
Total \$bmG dd'YI Current Charges	\$\$\$

Detail Payment and Adjustment Information

05/21/12 Payment	-0.00
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Account Balances by Company

	Previous Balance	Payments/Adjustments	Current Charges	Amount Due
West Penn Power	0.00	0.00	0.00	0.00
Any Supplier	0.00	0.00	0.00	0.00
Total	0.00	0.00	0.00	0.00

Additional messages, if any, can be found on back.

Usage History

Day	Usage (KWH)	Type
May 11	600	A
May 12	700	E
May 13	1000	E
May 14	450	E
May 15	450	E
May 16	450	E
May 17	450	E
May 18	600	E
May 19	200	E
May 20	350	E
May 21	350	E
May 22	350	E
May 23	350	E
May 24	350	E
May 25	350	E
May 26	350	E
May 27	350	E
May 28	350	E
May 29	350	E
May 30	350	E
May 31	350	E

May 11 May 12

Average Daily Use (KWH)	18	17
Average Daily Temperature	71	66
Days in Billing Period	33	31
Last 11 Months Use (KWH)		5,250
Average Monthly Use (KWH)		477



76 South Main Street
Akron, OH 44308-1890

Account Number: 000 000 000 000

Joe Customer
00 Any Street
Anytown, PA 00000

Checkless Customer \$0.00 will be deducted from your account on June 21, 2012 - DO NOT PAY

WEST PENN POWER
PO BOX 3615
AKRON OH 44309-3615

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Messages (Continued)

Explanation of Terms

Basic Charges - Charges for services necessary for the delivery of electric service, including generation, transmission and distribution.

Customer Distribution Charge - Fixed charge for meter reading, billing, service line maintenance and equipment.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Generation Charge - Charge for the production of electricity.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Distribution Charge - Variable charge for the cost of using local wires, transformers, substations and other equipment needed to deliver electricity to a premise.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Non-Basic Charges - Charges for services not required for the delivery of electric service.

Transmission Charge - Charge for the movement of high-voltage electricity from a generation facility to our distribution lines.

General Information

If you have billing questions or complaints about your West Penn Power account, please contact us before the due date.

Call Customer Service at 1-800-686-0021 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-736-3404 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at www.firstenergycorp.com

Write to us at West Penn Power, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-955-9445.

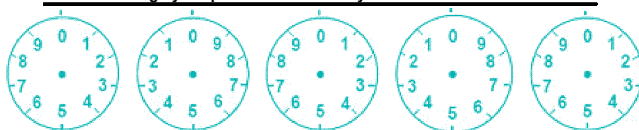
Information about AP Gas and Electric, LLC: 6161 Savoy Drive Suite 500, Houston, TX 77036, 1-866-855-4448

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-686-0021. Have the date you took the reading available. If this is to avoid a scheduled estimate, please check the front of the bill for entry dates.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: