

**Billing Period:** Mar 24 to Apr 25, 2012 for 33 days  
**Bill For:** Joe Customer  
00 Any Street  
Anytown, PA 00000

April 27, 2012

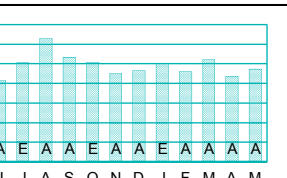
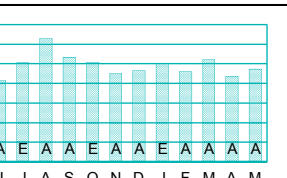
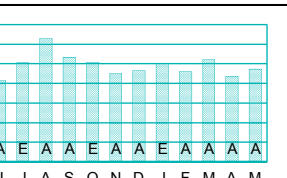
Account Number: 000 000 000 000

Amount Due: \$0.00

Due Date: May 14, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-720-3600. For Payment Options, call 1-800-774-1674. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)

Bill issued by: Penn Power, PO Box 16001, Reading, PA 19612-6001

| Messages  | Account Summary  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
|---|--|-----------------------|-----------------|---|--|---|-------------|--------------------------|------|--------------|------|------------------------------|-------------|-----------------------------------|----------------|--|--|-----------------------------------|-----|-----------------------------------|-----|----------|----|---------------------|----|-----------------------|----|-------------------------|--|--|--|---|--|-----------------|------|--------------|----------------------|--------------------------|-----------------------|---------------------------|-----------------------|--------------------------------|-----------------------|--------------------|------|---------------------|------|-----------------|------|---|-------------|--------------------------------------|--|---------------------------------|--|----------------------------------|--|---------------------------------------|--|----------------------------|--|---|--|----------------------------------|------|---|----------------|---|--|------------------|-------|-----------------------------|--|--|--|--|--|------------------|-----------------------|-----------------|------------|------------|------|------|------|------|--------------|------|------|------|------|--------------|-------------|-------------|-------------|-------------|
| <p>To avoid a 2.00% Late Payment Charge being added to your bill, please pay the <b>Amount Due</b> by the Due Date.</p> <p>Your current <b>PRICE TO COMPARE</b> for generation and transmission from Penn Power is listed below. For you to save, a supplier's price must be lower.</p> <p><b>General Service Small - 0000000 - 00 cents per KWH</b></p> <p>Your next meter reading is scheduled for May 25, 2012.</p> <p>Your bill includes \$ 0 in PA taxes, of which \$0.00 is PA gross receipts tax.</p> <p>Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.</p> <p>For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.</p> <p>An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.</p> <p>All of our employees wear photo ID badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call the company.</p> <p>Your new, redesigned bill provides the information you need in a format that's easier to read and understand. For more information, please call 1-800-720-3600.</p> | <table style="width: 100%; border-collapse: collapse;"> <tr> <td>Previous Balance</td> <td style="text-align: right;">0.00</td> </tr> <tr> <td>Payments/Adjustments</td> <td style="text-align: right;">-0.00</td> </tr> <tr> <td><b>Balance at Billing on Apr 27, 2012</b></td> <td style="text-align: right;"><b>0.00</b></td> </tr> <tr> <td>Penn Power - Consumption</td> <td style="text-align: right;">0.00</td> </tr> <tr> <td>Any Supplier</td> <td style="text-align: right;">0.00</td> </tr> <tr> <td><b>Total Current Charges</b></td> <td style="text-align: right;"><b>0.00</b></td> </tr> <tr> <td><b>Amount Due by May 14, 2012</b></td> <td style="text-align: right;"><b>\$ 0.00</b></td> </tr> </table> <table style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="2">Usage Information for Meter Number 00000</th> </tr> <tr> <td>Apr 25, 2012 KWH Reading (Actual)</td> <td style="text-align: right;">000</td> </tr> <tr> <td>Mar 24, 2012 KWH Reading (Actual)</td> <td style="text-align: right;">000</td> </tr> <tr> <td>KWH used</td> <td style="text-align: right;">.0</td> </tr> <tr> <td>Measured Load in KW</td> <td style="text-align: right;">.0</td> </tr> <tr> <td>Billed Load in KW/KVA</td> <td style="text-align: right;">.0</td> </tr> </table> <table style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="2">Charges From Penn Power</th> </tr> <tr> <td>Customer Number: 0000000000 0000000000</td> <td></td> </tr> <tr> <td>Rate Category: General Service Small PP-GSD</td> <td></td> </tr> <tr> <td>Customer Charge</td> <td style="text-align: right;">0.00</td> </tr> <tr> <td>Distribution</td> <td style="text-align: right;">0 KW x 0.000000 0.00</td> </tr> <tr> <td>Energy Efficiency Charge</td> <td style="text-align: right;">0 KWH x 0.000000 0.00</td> </tr> <tr> <td>Solar Requirements Charge</td> <td style="text-align: right;">0 KWH x 0.000000 0.00</td> </tr> <tr> <td>Default Service Support Charge</td> <td style="text-align: right;">0 KWH x 0.000000 0.00</td> </tr> <tr> <td>Smart Meter Charge</td> <td style="text-align: right;">0.00</td> </tr> <tr> <td>State Tax Surcharge</td> <td style="text-align: right;">0.00</td> </tr> <tr> <td>State Sales Tax</td> <td style="text-align: right;">0.00</td> </tr> <tr> <td><b>Current Consumption Bill Charges</b></td> <td style="text-align: right;"><b>0.00</b></td> </tr> </table> <table style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="2">Billing Information for Any Supplier</th> </tr> <tr> <td>00 Any Street Anytown, PA 00000</td> <td></td> </tr> <tr> <td>Customer Service: 1-000-000-0000</td> <td></td> </tr> <tr> <td>Account Number: 0000 Rate: BILL-READY</td> <td></td> </tr> <tr> <td>Any Supplier Basic Charges</td> <td></td> </tr> <tr> <td><b>Billing Period: Mar 24, 2012 to Apr 25, 2012</b></td> <td></td> </tr> <tr> <td>Energy Charge- 0kwh@0.00 Per Kwh</td> <td style="text-align: right;">0.00</td> </tr> <tr> <td><b>Total Any Supplier Current Charges</b></td> <td style="text-align: right;"><b>\$ 0.00</b></td> </tr> </table> <table style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="2">Detail Payment and Adjustment Information</th> </tr> <tr> <td>04/11/12 Payment</td> <td style="text-align: right;">-0.00</td> </tr> </table> <table style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="5">Account Balances by Company</th> </tr> <tr> <th></th> <th>Previous Balance</th> <th>Payments/ Adjustments</th> <th>Current Charges</th> <th>Amount Due</th> </tr> <tr> <td>Penn Power</td> <td style="text-align: right;">0.00</td> <td style="text-align: right;">0.00</td> <td style="text-align: right;">0.00</td> <td style="text-align: right;">0.00</td> </tr> <tr> <td>Any Supplier</td> <td style="text-align: right;">0.00</td> <td style="text-align: right;">0.00</td> <td style="text-align: right;">0.00</td> <td style="text-align: right;">0.00</td> </tr> <tr> <td><b>Total</b></td> <td style="text-align: right;"><b>0.00</b></td> <td style="text-align: right;"><b>0.00</b></td> <td style="text-align: right;"><b>0.00</b></td> <td style="text-align: right;"><b>0.00</b></td> </tr> </table> | Previous Balance      | 0.00            | Payments/Adjustments  | -0.00  | <b>Balance at Billing on Apr 27, 2012</b> | <b>0.00</b> | Penn Power - Consumption | 0.00 | Any Supplier | 0.00 | <b>Total Current Charges</b> | <b>0.00</b> | <b>Amount Due by May 14, 2012</b> | <b>\$ 0.00</b> | Usage Information for Meter Number 00000 |  | Apr 25, 2012 KWH Reading (Actual) | 000 | Mar 24, 2012 KWH Reading (Actual) | 000 | KWH used | .0 | Measured Load in KW | .0 | Billed Load in KW/KVA | .0 | Charges From Penn Power |  | Customer Number: 0000000000 0000000000 |  | Rate Category: General Service Small PP-GSD |  | Customer Charge | 0.00 | Distribution | 0 KW x 0.000000 0.00 | Energy Efficiency Charge | 0 KWH x 0.000000 0.00 | Solar Requirements Charge | 0 KWH x 0.000000 0.00 | Default Service Support Charge | 0 KWH x 0.000000 0.00 | Smart Meter Charge | 0.00 | State Tax Surcharge | 0.00 | State Sales Tax | 0.00 | <b>Current Consumption Bill Charges</b> | <b>0.00</b> | Billing Information for Any Supplier |  | 00 Any Street Anytown, PA 00000 |  | Customer Service: 1-000-000-0000 |  | Account Number: 0000 Rate: BILL-READY |  | Any Supplier Basic Charges |  | <b>Billing Period: Mar 24, 2012 to Apr 25, 2012</b> |  | Energy Charge- 0kwh@0.00 Per Kwh | 0.00 | <b>Total Any Supplier Current Charges</b> | <b>\$ 0.00</b> | Detail Payment and Adjustment Information |  | 04/11/12 Payment | -0.00 | Account Balances by Company |  |  |  |  |  | Previous Balance | Payments/ Adjustments | Current Charges | Amount Due | Penn Power | 0.00 | 0.00 | 0.00 | 0.00 | Any Supplier | 0.00 | 0.00 | 0.00 | 0.00 | <b>Total</b> | <b>0.00</b> | <b>0.00</b> | <b>0.00</b> | <b>0.00</b> |
| Previous Balance  | 0.00   |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Payments/Adjustments  | -0.00  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| <b>Balance at Billing on Apr 27, 2012</b>   | <b>0.00</b>  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Penn Power - Consumption  | 0.00   |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Any Supplier  | 0.00   |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| <b>Total Current Charges</b>  | <b>0.00</b>  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| <b>Amount Due by May 14, 2012</b>   | <b>\$ 0.00</b>   |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Usage Information for Meter Number 00000  |  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Apr 25, 2012 KWH Reading (Actual)   | 000  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Mar 24, 2012 KWH Reading (Actual)   | 000  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| KWH used  | .0   |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Measured Load in KW   | .0   |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Billed Load in KW/KVA   | .0   |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Charges From Penn Power   |  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Customer Number: 0000000000 0000000000  |  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Rate Category: General Service Small PP-GSD   |  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Customer Charge   | 0.00   |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Distribution  | 0 KW x 0.000000 0.00   |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Energy Efficiency Charge  | 0 KWH x 0.000000 0.00  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Solar Requirements Charge   | 0 KWH x 0.000000 0.00  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Default Service Support Charge  | 0 KWH x 0.000000 0.00  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Smart Meter Charge  | 0.00   |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| State Tax Surcharge   | 0.00   |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| State Sales Tax   | 0.00   |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| <b>Current Consumption Bill Charges</b>   | <b>0.00</b>  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Billing Information for Any Supplier  |  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| 00 Any Street Anytown, PA 00000   |  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Customer Service: 1-000-000-0000  |  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Account Number: 0000 Rate: BILL-READY   |  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Any Supplier Basic Charges  |  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| <b>Billing Period: Mar 24, 2012 to Apr 25, 2012</b>   |  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Energy Charge- 0kwh@0.00 Per Kwh  | 0.00   |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| <b>Total Any Supplier Current Charges</b>   | <b>\$ 0.00</b>   |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Detail Payment and Adjustment Information   |  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| 04/11/12 Payment  | -0.00  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Account Balances by Company   |  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
|   | Previous Balance   | Payments/ Adjustments | Current Charges | Amount Due  |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Penn Power  | 0.00   | 0.00                  | 0.00            | 0.00  |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Any Supplier  | 0.00   | 0.00                  | 0.00            | 0.00  |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| <b>Total</b>  | <b>0.00</b>  | <b>0.00</b>           | <b>0.00</b>     | <b>0.00</b>   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| <p><b>Additional messages, if any, can be found on back.</b></p>  |  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| <table style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="2">Usage History</th> </tr> <tr> <td style="text-align: center;">  </td> <td style="text-align: center;"> <p>Apr 11      Apr 12</p> <p>Average Daily Use (KWH)      13      14</p> <p>Average Daily Temperature      47      51</p> <p>Days in Billing Period      32      33</p> <p>Last 12 Months Use (KWH)      5,898</p> <p>Average Monthly Use (KWH)      492</p> </td> </tr> </table>  |  | Usage History         |                 |  | <p>Apr 11      Apr 12</p> <p>Average Daily Use (KWH)      13      14</p> <p>Average Daily Temperature      47      51</p> <p>Days in Billing Period      32      33</p> <p>Last 12 Months Use (KWH)      5,898</p> <p>Average Monthly Use (KWH)      492</p> |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
| Usage History   |  |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |
|    | <p>Apr 11      Apr 12</p> <p>Average Daily Use (KWH)      13      14</p> <p>Average Daily Temperature      47      51</p> <p>Days in Billing Period      32      33</p> <p>Last 12 Months Use (KWH)      5,898</p> <p>Average Monthly Use (KWH)      492</p>   |                       |                 |   |  |   |             |                          |      |              |      |                              |             |                                   |                |  |  |                                   |     |                                   |     |          |    |                     |    |                       |    |                         |  |  |  |   |  |                 |      |              |                      |                          |                       |                           |                       |                                |                       |                    |      |                     |      |                 |      |   |             |                                      |  |                                 |  |                                  |  |                                       |  |                            |  |   |  |                                  |      |   |                |   |  |                  |       |                             |  |  |  |  |  |                  |                       |                 |            |            |      |      |      |      |              |      |      |      |      |              |             |             |             |             |

Return this part with a check or money order payable to Penn Power



PO Box 16001  
Reading, PA 19612-6001

Joe Customer  
00 Any Street  
Anytown, PA 00000

Account Number: 000 000 000 000

|          |              |        |
|----------|--------------|--------|
| Amount   | Paid         |        |
| Amount   | Due          | \$0.00 |
| Due Date | May 14, 2012 |        |

PENN POWER  
PO BOX 3687  
AKRON OH 44309-3687

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## Messages (Continued)

## Explanation of Terms

**Consumer Education Charge** - Charge for the costs of state-mandated energy education programs.

**Customer Charge** - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

**Default Service Support Charge** - Charge to recover new and deferred costs associated with serving customers in a competitive market.

**Distribution Charge** - Charges for Universal Service Program costs and for the use of local wires, transformers, substations and other equipment used to deliver electricity to consumers from high-voltage transmission lines.

**Energy Efficiency Charge** - Charge to fund the utility's programs designed to reduce customers' annual electric use and peak demand for electricity mandated by Act 129 of 2008.

**Estimated Reading** - On the months we do not read a meter, we calculate the bill based on past electrical usage.

**Hourly Pricing Service Charge** - Charges to provide energy, capacity, compliance with Alternative Energy Portfolio Standards, transmission and ancillary services for Industrial customers receiving Default Service.

**KWH (Kilowatt Hour)** - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

**Late Payment Charge** - A charge added to the bill on balances owed after the Due Date.

**Price to Compare (PTC)** - Price per kilowatt hour to be used when comparing to the price of a generation supplier.

**Price to Compare Default Service** - Charges for costs to provide energy, capacity, compliance with Alternative Energy Portfolio Standards, transmission and ancillary services for customers receiving Default Service.

**Prorated Bill** - If this is on the bill, the current billing period is less than 26 days or more than 35 days or a rate change occurred during the current billing period.

**Service Charges** - Charge for opening an account.

**Smart Meter Charge** - Charge for assessing and deploying state-mandated smart meter technology.

**Solar Requirements Charge** - Charge to acquire Solar Photovoltaic Alternative Energy Credits to comply with the Alternative Energy Portfolio Standards Act.

**State Tax Surcharge** - An adjustment to the state taxes recovered through Penn Power's basic charges.

## General Information

If you have billing questions or complaints about your Penn Power account, please contact us before the due date.

**Call Customer Service** at 1-800-720-3600 from Monday - Friday, 8:00 a.m. - 6:00 p.m. Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency.

**Call Payment Options** at 1-800-774-1674 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

**Visit our web site** at [www.firstenergycorp.com](http://www.firstenergycorp.com)

**Write to us** at Penn Power, 76 S., Main St., A-RPC, Akron, OH 44308-1890

**For customers who have a hearing or speech impairment** and use a text telephone, call the TTY (Teletype) at 1-800-522-2376.

**Information about LIBERTY POWER HOLDINGS LLC:** 1901 West Cypress Creek Rd Suite 600, Fort Lauderdale, FL 33309, 1-866-769-3799

**For your protection,** all of our employees wear Photo I.D. badges.

**Electronic Check Conversion** - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.