PennPower
A FirstEnergy Company

Bill Based On: Actual Meter Reading

A01

April 27, 2012

Account Number: 000 000 000 000

Amount Due: $0.00

Due Date: May 14, 2012

Billing Period: **Mar 24 to Apr 25, 2012 for 33 days**
Bill For: Joe Customer
00 Any Street
Anytown, PA 00000

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-720-3600. For Payment Options, call 1-800-774-1674. Pay your bill online at www.firstenergycorp.com

Bill issued by: Penn Power, PO Box 16001, Reading, PA 19612-6001

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Penn Power is listed below. For you to save, a supplier's price must be lower.

General Service Small - 0000000000 - .0 cents per KWH

Your next meter reading is scheduled for May 25, 2012.

Your bill includes $0 in PA taxes, of which $0 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

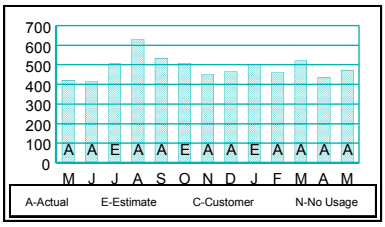
An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

All of our employees wear photo ID badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call the company.

Your new, redesigned bill provides the information you need in a format that's easier to read and understand. For more information, please call 1-800-720-3600.

Additional messages, if any, can be found on back.

Usage History



	Apr 11	Apr 12
Average Daily Use (KWH)	13	14
Average Daily Temperature	47	51
Days in Billing Period	32	33
Last 12 Months Use (KWH)		5,898
Average Monthly Use (KWH)		492

Account Summary

	Amount Due
Previous Balance	0.00
Payments/Adjustments	-0.00
Balance at Billing on Apr 27, 2012	**0.00**
Penn Power - Consumption	0.00
Any Supplier	0.00
Total Current Charges	**0.00**
Amount Due by May 14, 2012	**$ 0.00**

Usage Information for Meter Number 0000000

Apr 25, 2012 KWH Reading (Actual)	000
Mar 24, 2012 KWH Reading (Actual)	000
KWH used	00
Measured Load in KW	.0
Billed Load in KW/KVA	.0

Charges From Penn Power

Customer Number: 0000000000 0000000000
Rate Category: General Service Small PP-GSD

Customer Charge				0.00
Distribution	.0	KW	x 0.000000	0.00
Energy Efficiency Charge	0	KWH	x 0.000000	0.00
Solar Requirements Charge	0	KWH	x 0.000000	0.00
Default Service Support Charge	0	KWH	x 0.000000	0.00
Smart Meter Charge				0.00
State Tax Surcharge				0.00
State Sales Tax				0.00
Current Consumption Bill Charges				**0.00**

Billing Information for Any Supplier

00 Any Street Anytown PA 00000
Customer Service: 1-000-000-0000
Account Number: 000 Rate: BILL-READY
Any Supplier Basic Charges
Billing Period: Mar 24, 2012 to Apr 25, 2012

Energy Charge- 0kwh@0.00 Per Kwh	**0.00**
Total Any Supplier Current Charges	**$ 0.00**

Detail Payment and Adjustment Information

04/11/12	Payment	-0.00

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Penn Power	0.00	0.00	0.00	0.00
Any Supplier	0.00	0.00	0.00	0.00
Total	0.00	0.00	0.00	0.00

Return this part with a check or money order payable to Penn Power

PennPower
A FirstEnergy Company

PO Box 16001
Reading, PA 19612-6001

Account Number: 000 000 000 000

Amount Paid	
Amount Due	**$0.00**
Due Date	**May 14, 2012**

Joe Customer
00 Any Street
Anytown, PA 00000

PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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Messages (Continued)

Explanation of Terms

Consumer Education Charge - Charge for the costs of state-mandated energy education programs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Default Service Support Charge - Charge to recover new and deferred costs associated with serving customers in a competitive market.

Distribution Charge - Charges for Universal Service Program costs and for the use of local wires, transformers, substations and other equipment used to deliver electricity to consumers from high-voltage transmission lines.

Energy Efficiency Charge - Charge to fund the utility's programs designed to reduce customers' annual electric use and peak demand for electricity mandated by Act 129 of 2008.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Hourly Pricing Service Charge - Charges to provide energy, capacity, compliance with Alternative Energy Portfolio Standards, transmission and ancillary services for Industrial customers receiving Default Service.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Price to Compare (PTC) - Price per kilowatt hour to be used when comparing to the price of a generation supplier.

Price to Compare Default Service - Charges for costs to provide energy, capacity, compliance with Alternative Energy Portfolio Standards, transmission and ancillary services for customers receiving Default Service.

Prorated Bill - If this is on the bill, the current billing period is less than 26 days or more than 35 days or a rate change occurred during the current billing period.

Service Charges - Charge for opening an account.

Smart Meter Charge - Charge for assessing and deploying state-mandated smart meter technology.

Solar Requirements Charge - Charge to acquire Solar Photovoltaic Alternative Energy Credits to comply with the Alternative Energy Portfolio Standards Act.

State Tax Surcharge - An adjustment to the state taxes recovered through Penn Power's basic charges.

General Information

If you have billing questions or complaints about your Penn Power account, please contact us before the due date.

Call Customer Service at 1-800-720-3600 from Monday - Friday, 8:00 a.m. - 6:00 p.m. Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency.

Call Payment Options at 1-800-774-1674 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at www.firstenergycorp.com

Write to us at Penn Power, 76 S., Main St., A-RPC, Akron, OH 44308-1890

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-522-2376.

Information about LIBERTY POWER HOLDINGS LLC: 1901 West Cypress Creek Rd Suite 600, Fort Lauderdale, FL 33309, 1-866-769-3799

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.