



Bill Based On: Estimated Meter Reading,
Prorated Bill

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P65

May 07, 2012

Account Number: 000 000 000 000

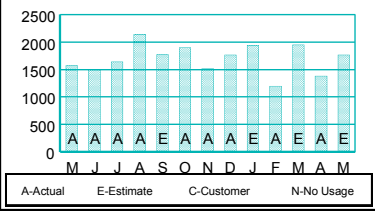
Billing Period: Mar 30 to May 04, 2012 for 36 days

Bill For: Joe Customer
00 Any Street
Anytown, PA 00000

Amount Due: \$0.00

Due Date: May 29, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-962-4848. Pay your bill online at www.firstenergycorp.com
Bill issued by: Penelec, PO Box 16001, Reading PA 19612-6001

Messages	Account Summary	Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.	Previous Balance	0.00
Your current PRICE TO COMPARE for generation and transmission from Penelec is listed below. For you to save, a supplier's price must be lower.	Payments/Adjustments	-0.00
Standard Residential - 000000 - 0 cents per KWH	Balance at Billing on May 07, 2012	0.00
Your next meter reading is scheduled for Jun 04, 2012.	Penelec - Consumption	0.00
Your bill includes \$0.00 in PA taxes, of which \$0.00 is PA gross receipts tax.	Late Payment Charges	.00
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.	Total Current Charges	0.00
Get your central air conditioning and heat pump system running at peak performance before the hot days of summer arrive! Tune-up an existing unit and receive up to \$75 in rebates or purchase a new high-efficiency system and receive up to \$400 as part of our HVAC Program. Take the first step today by finding a participating contractor in your area at www.energysavePA.com or by calling 1-866-498-1409.	Amount Due by May 29, 2012	\$0.00
For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.	Usage Information for Meter Number 00000000	
An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.	May 04, 2012 KWH Reading (Estimate)	000
All of our employees wear photo ID badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call the company.	Mar 30, 2012 KWH Reading (Actual)	000
	KWH used	000
	Billed Load in KW/KVA	.0
	Charges From Penelec	
	When contacting an Electric Generation Supplier, please provide the following:	
	Customer Number: 0000000000 0000000000	
	Rate: Standard Residential PN-RSD	
	Customer Charge	.00
	Distribution 0 KWH x 0.000000	0.00
	Consumer Education Charge 0 KWH x 0.000000	0.00
	0 KWH x 0.000000	0.00
	Solar Requirements Charge 0 KWH x 0.000000	0.00
	Default Service Support Charge 0 KWH x 0.000000	0.00
	Non-Utility Generation Charge 0 KWH x 0.000000	0.00
	Smart Meter Charge	.00
	State Tax Surcharge	-0.00
	State Sales Tax	.00
	Current Consumption Bill Charges	0.00
	Late payment charge	.00
	Total Charges	\$ 0.00
	Charges From Any Supplier	
	00 Any Street Anytown, PA 00000	
	Customer Service: 1-000-000-0000	
	The following Supplier is responsible for billing you for your electric generation charges on a separate bill:	
	Any Supplier	
	Detail Payment and Adjustment Information	
	05/03/12 Payment	-0.00
Additional messages, if any, can be found on back.		
Usage History		
		
	May 11	May 12
Average Daily Use (KWH)	49	49
Average Daily Temperature	49	48
Days in Billing Period	32	36
Last 12 Months Use (KWH)		20,449
Average Monthly Use (KWH)		1,704

Return this part with a check or money order payable to Penelec



PO Box 16001
Reading, PA 19612-6001

Account Number: 000 000 000 000

Joe Customer
00 Any Street
Anytown, PA 00000

Amount	Paid	
Amount	Due	\$0.00
Due Date		May 29, 2012

PENELEC
PO BOX 3687
AKRON OH 44309-3687

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Messages (Continued)

Explanation of Terms

Consumer Education Charge - Charge for the costs of state-mandated energy education programs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Default Service Support Charge - Charge to recover new and deferred costs associated with serving customers in a competitive market.

Distribution Charge - Charges for Universal Service Program costs and for the use of local wires, transformers, substations and other equipment used to deliver electricity to consumers from high-voltage transmission lines.

Energy Efficiency Charge - Charge to fund the utility's programs designed to reduce customers' annual electric use and peak demand for electricity mandated by Act 129 of 2008.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Non-Utility Generation Charge - Charges to cover an electric utility's costs associated with contracts with non-utility-owned generation.

Price to Compare (PTC) - Price per kilowatt hour to be used when comparing to the price of a generation supplier.

Price to Compare Default Service - Charges for costs to provide energy, capacity, compliance with Alternative Energy Portfolio Standards, transmission and ancillary services for customers receiving Default Service.

Prorated Bill - If this is on the bill, the current billing period is less than 26 days or more than 35 days or a rate change occurred during the current billing period.

Service Charge - Charge for opening an account.

Smart Meter Charge - Charge for assessing and deploying state-mandated smart meter technology.

Solar Requirements Charge - Charge to acquire Solar Photovoltaic Alternative Energy Credits to comply with the Alternative Energy Portfolio Standards Act.

State Tax Surcharge - An adjustment to the state taxes recovered through Penelec's basic charges.

General Information

If you have billing questions or complaints about your Penelec account, please contact us before the due date.

Call Customer Service at 1-800-545-7741 from Monday - Friday, 8:00 a.m. - 6:00 p.m. Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency.

Call Payment Options at 1-800-962-4848 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at www.firstenergycorp.com

Write to us at Penelec, 76 S. Main St., A-RPC, Akron, OH 44308-1890

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-522-2376.

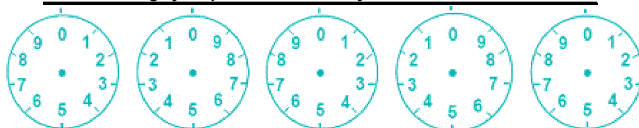
Information about American PowerNet Management, LP: 45 Commerce Drive, Wyomissing, PA 19610, 1-610-372-8500

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-545-7741. Have the date you took the reading available. If this is to avoid a scheduled estimate, please check the front of the bill for entry dates.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: