

Bill Based On: Estimated Meter Reading,

Prorated Bill

Mar 27 to Apr 27, 2012 for 32 days Billing Period:

Joe Customer 00 Any Street Anytown, PA 00000

Page 1 of 2 May 01, 2012

000

0.0

0.00 0.00

Account Number: 000 000 000 000

Amount Due: \$0.00

Due Date: May 16, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-962-4848. Pay your bill online at www.firstenergycorp.com Bill issued by: Met-Ed, PO Box 16001, Reading PA 19612-6001

KWH used

Billed Load in KW/KVA

То	avoid	а	2.00%	Late	Payment	Charge	being	added	to	your	bill,
ple	ase pa	v t	he Amo	unt [Due by the	Due Da	te.				

Your current PRICE TO COMPARE for generation and transmission from Met-Ed is listed below. For you to save, a supplier's price must be lower.

General Secondary Medium - 000 -0 cen ts per KWH Your next meter reading is scheduled for May 29, 2012.

Your bill includes \$0.00 in PA taxes, of which \$0.00 is PA gross

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, to recommed it. "within this is imaged and count result in prosecution," removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An important message to dog owners — to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

All of our employees wear photo ID badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call the company.

Your new, redesigned bill provides the information you need in a format that's easier to read and understand. For more information, please call 1-800-545-7741.

Account Summary	Amount Due
Previous Balance	0.00
Payments/Adjustments	0.00
Balance at Billing on May 01, 2012	0.00
Met-Ed - Consumption	0.00
Any Supplier	0.00
Total Current Charges	0.00
Amount Due by May 16, 2012	\$ 0.00
Usage Information for Meter Number 000000000	
Apr 27, 2012 KWH Reading (Estimate)	000
Mar 27, 2012 KWH Reading (Actual)	000
Difference	00
Multiplier	0

Charges F	rom	Met-Ed		
When contacting an Electric Generation Sup Customer Number: 000000000 00000000		please p	rovide the following.	
Rate: General Secondary Medium ME-GSM	D			
Customer Charge				0.00
Distribution	0.0	KWH	x 0.000000	0.00
	0.0	KW	x 0.00000	0.00
Consumer Education Charge	0	KWH	x 0.000000	0.00
	0	KWH	x 0.000000	0.00
Energy Efficiency Charge	0	KWH	x 0.000000	0.00
Solar Requirements Charge	0	KWH	x 0.000000	0.00
Default Service Support Charge	0	KWH	x 0.000000	0.00
Non-Utility Generation Charge	0	KWH	x 0.00000	0.00
Smart Meter Charge				0.00
State Tax Surcharge				-0.00
State Sales Tax				0.00
Current Consumption Bill Charges				0.00

Billing Information for Any Suppli
00 Any Street Anytown PA 00000
Customer Service: 1-000-000-0000
Account Number: 000000000 Rate: BILL-READY
Any Supplier Basic Charges
Billing Period: Mar 27, 2012 to Apr 27, 2012
Generation And Transmission 0.0 Kh @ \$0.00
Bill Ready Taxes

\$ 0.00 Detail Payment and Adjustment Information -0.00

Additional messages, if any, can be found on back

35000 30000	1000												
25000													
20000													
15000													
10000 5000													
5000	Е	Α	Е	Α	Ε	Α	Ε	Α	Е	Α	Е	Α	Ε
U	Α	М	J	J	Α	S	0	N	D	J	F	М	Α
A-Actual		E-E	Stin	nate		C-	Cust	tome	er		N-N	lo Us	age

Apr 11	Apr 12
841	840
51	53
33	32
	325,360
	27,113
	841 51

	Previous	Payments/	Current	Amoun	
	Balance	Adjustments	Charges	Due	
let-Ed	0.00	0.00	0.00	0.00	
Any Supplier	0.00	0.00	0.00	0.00	
Total	0.00	0.00	0.00	0.00	

Return this part with a check or money order payable to Met-Ed



Joe Customer 00 Any Street Anytown, PA 00000 Account Number: 000 000 000 000 Amount Paid Amount Due \$0.00 May 16, 2012 Due Date

> PO BOX 3687 AKRON OH 44309-3687

Explanation of Terms

Consumer Education Charge - Charge for the costs of state-mandated energy education programs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

reading, equipment, and service line maintenance.

Default Service Support Charge - Charge to recover new and deferred costs associated with serving customers in a competitive market.

Distribution Charge - Charges for Universal Service Program costs and for the use of local wires, transformers, substations and other equipment used to deliver electricity to consumers from high-voltage transmission lines.

Energy Efficiency Charge - Charge to fund the utility's programs designed to reduce customers' annual electric use and peak demand for electricity mandated by Act 129 of 2008.

mandated by Act 129 of 2008. Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage. Hourly Pricing Service Charge - Charges to provide energy, capacity compliance with Alternative Energy Portfolio Standards, transmission and ancillary services for Industrial customers receiving Default Services for Industrial customers receiving Default Services.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

 ${\bf Late\ Payment\ Charge\ }$ - A charge $% {\bf Late\ Payment\ }$ Charge $% {\bf Late\ Payment\ }$ - A charge added to the bill on balances owed after the Due Date.

the Due Date.

Price to Compare (PTC) - Price per kilowatt hour to be used when comparing to the price of a generation supplier.

Price to Compare Default Service - Charges for costs to provide energy, capacity, compliance with Alternative Energy Portfolio Standards, transmission and ancillary services for customers receiving Default Service.

Prorated Bill - If this is on the bill, the current billing period is less than 26 days or more than 35 days or a rate change occurred during the current billing period.

billing period.

Service Charge - Charge for opening an account.

Smart Meter Charge - Charge for assessing and deploying state-mandated smart meter technology.

Solar Requirements Charge - Charge to acquire Solar Photovoltaic Alternative Energy Credits to comply with the Alternative Energy Drotto Standards Act.

State Tax Surcharge - An adjustment to the state taxes recovered through Met Ed's basic charges.

General Information

If you have billing questions or complaints about your Met Ed account, please contact us before the due date. **Call Customer Service** at 1-800-545-7741 from Monday - Friday, 8:00 a.m. - 6:00 p.m. Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency.

Call Payment Options at 1-800-962-4848 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at www.firstenergy.corp.com

Write to us at Met-Ed, 76 S. Main St., A-RPC, Akron, OH 44308-1890

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-522-2376.

Information about Champion Energy Services, LLC: 13831 Nw Freeway Suite 250, Houston, TX 77040, 1-877-404-0842

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-545-7741. Have the date you took the reading available. If this is to avoid a scheduled estimate, please check the front of the bill for entry dates.

