



Bill Based On: Actual Meter Reading

Page 1 of 2
T09

May 08, 2012

Account Number: 000 000 000 000

Billing Period: Apr 05 to May 07, 2012 for 33 days

Bill For: Joe Customer
00 Any Street
Anytown, OH 00000

Amount Due: \$0.00

Due Date: May 29, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-447-3333. For Payment Options, call 1-800-995-0095. Pay your bill online at www.firstenergycorp.com
Bill issued by: Toledo Edison, PO Box 3638, Akron OH 44309-3638

Messages

Account Summary

Amount Due

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your next meter reading is scheduled for Jun 07, 2012.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

All of our employees wear photo ID badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call the company.

Previous Balance	0.00
Payments/Adjustments	-0.00
Balance at Billing on May 08, 2012	0.00
Toledo Edison	0.00
Any Supplier	0.00
Total Current Charges	0.00
Amount Due by May 29, 2012	\$ 0.00

Usage Information for Meter Number 0000000

May 07, 2012 KWH Reading (Actual)	00
Apr 05, 2012 KWH Reading (Actual)	00
Difference	0
Multiplier	0
KWH used	00
Metered Load in KW	0.000
Measured Lagging Reactive Demand	.00
Billed Load in KW/KVA	.0
Billed Reactive Demand	.0

Charges From Toledo Edison

Customer Number: 0000000000 0000000000	
Rate: General Service Secondary TE-GSD	
Customer Charge	.00
Distribution Related Component	0.00
Cost Recovery Charges	0.00
Business Distribution Credit	-0.00
Current Consumption Bill Charges	0.00

Charges From Any Supplier

00 Any Street Anytown, OH 00000	
Customer Service: 1-000-000-0000	
Account Number: 000000 Rate: 00	
Basic Charge 0 KWH x 0.000 per KWH	0.00
Total Any Supplier Charges	\$ 0.00

Detail Payment and Adjustment Information

04/25/12 Payment	-0.00
------------------	-------

Account Balances by Company

	Previous Balance	Payments/Adjustments	Current Charges	Amount Due
Toledo Edison	0.00	0.00	0.00	0.00
Any Supplier	0.00	0.00	0.00	0.00
Total	0.00	0.00	0.00	0.00

Additional messages, if any, can be found on back.

Usage History

May 11	800	Nov 11	1,880
Jun 11	1,080	Dec 11	1,960
Jul 11	1,560	Jan 12	800
Aug 11	680	Feb 12	440
Sep 11	320	Mar 12	1,960
Oct 11	1,520	Apr 12	1,920
		May 12	1,200

Month	Usage (KWH)	Type
May 11	800	A-Actual
Jun 11	1,080	A-Actual
Jul 11	1,560	A-Actual
Aug 11	680	A-Actual
Sep 11	320	A-Actual
Oct 11	1,520	A-Actual
Nov 11	1,880	A-Actual
Dec 11	1,960	A-Actual
Jan 12	800	A-Actual
Feb 12	440	A-Actual
Mar 12	1,960	A-Actual
Apr 12	1,920	A-Actual
May 12	1,200	A-Actual

Average Daily Use (KWH)	May 11: 27	May 12: 36
Average Daily Temperature	50	52
Days in Billing Period	30	33
Last 12 Months Use (KWH)		15,320
Average Monthly Use (KWH)		1,277

Return this part with a check or money order payable to Toledo Edison



76 South Main Street
Akron, OH 44308-1890

Account Number: 000 000 000 000

Joe Customer
00 Any Street
Anytown, OH 00000

Amount	Paid	
Amount	Due	\$0.00
Due Date	May 29, 2012	

TOLEDO EDISON
PO BOX 3638
AKRON OH 44309-3638

00000000000000000000000000000000

Messages (Continued)

Explanation of Terms

Business Distribution Credit - Applied during the winter billing period for non-residential electric heat and/or water heating customers on a qualifying rate.

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges to recover previously incurred costs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Kilovolt Amperes (KVA) - Volts times amperes divided by 1,000. Actual measured power used for circuit sizing.

Kilovolt-Amperes Reactive or kilovar (KVAR) - The portion of electricity that establishes and sustains the electric and magnetic fields of ac equipment. It is used to control voltage on the transmission network.

Kilowatt (KW) - Unit of electric power representing a rate of consumption equivalent to 1,000 watts.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

School Distribution Credit - A distribution credit that replaces the former Energy for Education II Program.

Important Information

If you have billing questions or complaints about your Toledo Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-447-3333 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-995-0095 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at <http://www.firstenergycorp.com>

Write to us at Toledo Edison, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-750-0750.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.