

Billing Period: Mar 17 to Apr 17, 2012 for 32 days
Bill For: JOE CUSTOMER
00 Any Street
Anytown, OH 00000

April 18, 2012

Account Number: 000 000 000 000

Amount Due: \$0.00

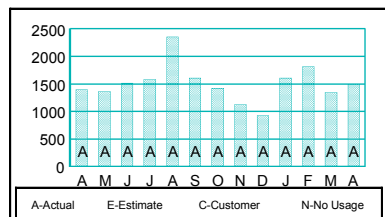
Due Date: May 02, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages	Account Summary	Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.	Previous Balance	0.00
Your current PRICE TO COMPARE for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov .	Payments/Adjustments	0.00
Residential Service - 0.000000000 - 0.00 cents per KWH	Balance at Billing on Apr 18, 2012	0.00
Your next meter reading is scheduled for May 16, 2012.	Ohio Edison - Consumption	0.00
Spring's warm weather often produces thunderstorms, which can cause service interruption. If you see a downed power line, immediately call us or your local police or fire department. For your safety, please stay away from downed power lines or anything they are touching.	Amount Due by May 02, 2012	\$ 0.00
Your new, redesigned bill provides the information you need in a format that's easier to read and understand. For more information, please call 1-800-633-4766.	Usage Information for Meter Number 0000000	
	Apr 17, 2012 KWH Reading (Actual)	000
	Mar 17, 2012 KWH Reading (Actual)	000
	KWH used	000
	Charges From Ohio Edison	
	Customer Number: 00000000000000000000	
	Rate: Residential Service OE-RSD	
	Customer Charge	0.00
	Distribution Related Component	0.00
	Cost Recovery Charges	0.00
	Residential Distribution Credit	0.00
	Residential Non-Standard Credit	0.00
	Current Consumption Bill Charges	0.00
	Charges From Any Supplier	
	00 Any Street Anytown, OH 00000	
	Customer Service: 1-000-000-0000	
	The following Supplier is responsible for billing you for your electric generation charges on a separate bill:	
	Any Supplier	
	Detail Payment and Adjustment Information	
	03/23/12 Payment	0.00

Additional messages, if any, can be found on back.

Usage History			
Apr 11	1,395	Oct 11	1,422
May 11	1,366	Nov 11	1,128
Jun 11	1,516	Dec 11	929
Jul 11	1,581	Jan 12	1,604
Aug 11	2,349	Feb 12	1,813
Sep 11	1,609	Mar 12	1,342
		Apr 12	1,492



	Apr 11	Apr 12
Average Daily Use (KWH)	47	47
Average Daily Temperature	43	54
Days in Billing Period	30	32
Last 12 Months Use (KWH)		18,151
Average Monthly Use (KWH)		1,513

Return this part with a check or money order payable to Ohio Edison

Amount	Paid	
Amount	Due	\$0.00
Due Date	May 02, 2012	

Messages (Continued)

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges to recover previously incurred costs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Price to Compare (PTC) - The utility's price per KWH for bypassable generation and transmission; can be compared with the price offered by another supplier.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 1,250 KWH during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

If you have billing questions or complaints about your Ohio Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-633-4766 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-3421 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at <http://www.firstenergycorp.com>

Write to us at Ohio Edison, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-750-0750.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll-free) from eight a.m. to five p.m. weekdays, or at <http://www.pickocc.org>.

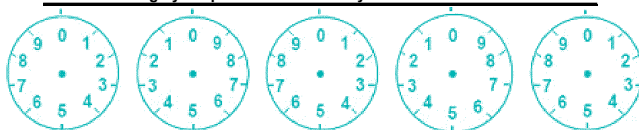
For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-282-0880 (TDD/TTY 1-800-686-1577) Monday - Friday between 8:00 a.m. and 5:00 p.m.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-633-4766. Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: