ToledoEdison
A FirstEnergy Company

Bill Based On: Actual Meter Reading

T07

April 05, 2012

Account Number: 000 000 000 000

Amount Due: $0.00

Due Date: April 19, 2012

Billing Period: **Mar 03 to Apr 03, 2012 for 32 days**
Bill For: Joe Customer
00 Any Street
Anytown, OH 00000

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-447-3333. For Payment Options, call 1-800-995-0095. Pay your bill online at www.firstenergycorp.com

Bill issued by: Toledo Edison, PO Box 3638, Akron OH 44309-3638

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Toledo Edison is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 000000 - 0 cents per KWH

Your next meter reading is scheduled for May 03, 2012.

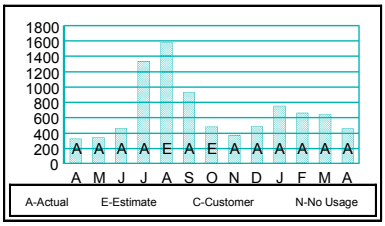
Spring's warm weather often produces thunderstorms, which can cause service interruption. If you see a downed power line, immediately call us or your local police or fire department. For your safety, please stay away from downed power lines or anything they are touching.

Your new, redesigned bill provides the information you need in a format that's easier to read and understand. For more information, please call 1-800-447-3333.

Additional messages, if any, can be found on back.

Usage History

Apr	11	325	Oct	11	482
May	11	341	Nov	11	373
Jun	11	464	Dec	11	487
Jul	11	1,337	Jan	12	755
Aug	11	1,585	Feb	12	661
Sep	11	933	Mar	12	643
			Apr	12	460



	Apr 11	Apr 12
Average Daily Use (KWH)	11	14
Average Daily Temperature	37	52
Days in Billing Period	29	32
Last 12 Months Use (KWH)		8,521
Average Monthly Use (KWH)		710

Account Summary

	Amount Due
Previous Balance	0.00
Payments/Adjustments	-0.00
Balance at Billing on Apr 05, 2012	**0.00**
Toledo Edison	0.00
Toledo Edison - Misc. Charges	-0.00
Any Supplier - Consumption	0.00
Total Current Charges	**0.00**
Amount Due by Apr 19, 2012	**$0.00**

Usage Information for Meter Number 00000

Apr 03, 2012 KWH Reading (Actual)	00
Mar 03, 2012 KWH Reading (Actual)	000
KWH used	00

Charges From Toledo Edison

Customer Number: 0000000000 0000000000
Rate: Residential Service TE-RSD

Customer Charge	.00
Distribution Related Component	0.00
Cost Recovery Charges	.00
Current Consumption Bill Charges	**0.00**
Security Deposit Interest	**-0.00**
Total Charges	**$ 0.00**

Charges From Any Supplier

00 Any Street Anytown, OH
Customer Service: 1-000-000-0000

Account Number: 0 Rate: 000

Basic Charge	0 KWH x	0.00	per KWH	0.00
Total Any Supplier Charges				**$ 0.00**

Detail Payment and Adjustment Information

03/19/12	Payment	-0.00

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Toledo Edison	0.00	0.00	0.00	0.00
Any Supplier	0.00	0.00	0.00	0.00
Total	**0.00**	**0.00**	**0.00**	**0.00**

Return this part with a check or money order payable to Toledo Edison

ToledoEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 000 000 000 000

Amount Paid	
Amount Due	**$0.00**
Due Date	**Apr 19, 2012**

Joe Customer
00 Any Street
Anytown, OH 00000

TOLEDO EDISON
PO BOX 3638
AKRON OH 44309-3638

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Messages (Continued)

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges to recover previously incurred costs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Price to Compare (PTC) - The utility's price per KWH for bypassable generation and transmission; can be compared with the price offered by another supplier.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage over 2,000 KWH during the billing periods beginning October 31 and ending March 31. All-Electric apartments receive the credit on all usage up to 2,000 KWH during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

If you have billing questions or complaints about your Toledo Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-447-3333 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-995-0095 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

Write to us at Toledo Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-750-0750.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll-free) from eight am. to five p.m. weekdays, or at http://www.pickocc.org.

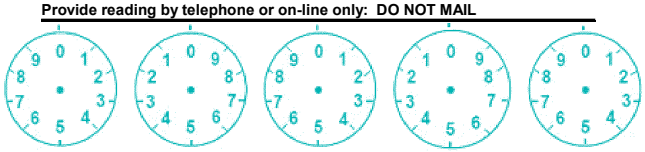
For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-447-3333. Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐