ToledoEdison
A FirstEnergy Company

Bill Based On: Actual Meter Reading

T01

April 27, 2012

Account Number: 000 000 000 000

Amount Due: $0.00

Due Date: May 29, 2012

Billing Period: **Mar 27 to Apr 25, 2012 for 30 days**
Bill For: Joe Customer
00 Any Street
Anytown, OH 00000

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-447-3333. For Payment Options, call 1-800-995-0095. Pay your bill online at www.firstenergycorp.com

Bill issued by: Toledo Edison, PO Box 3638, Akron OH 44309-3638

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your next meter reading is scheduled for May 25, 2012.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

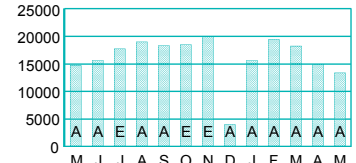
All of our employees wear photo ID badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call the company.

Your new, redesigned bill provides the information you need in a format that's easier to read and understand. For more information, please call 1-800-447-3333.

Additional messages, if any, can be found on back.

Usage History

May	11	14,700	Nov	11	20,100
Jun	11	15,600	Dec	11	4,000
Jul	11	17,700	Jan	12	15,600
Aug	11	19,000	Feb	12	19,400
Sep	11	18,300	Mar	12	18,200
Oct	11	18,500	Apr	12	15,000
			May	12	13,400



A-Actual E-Estimate C-Customer N-No Usage

	Apr 11	Apr 12
Average Daily Use (KWH)	525	447
Average Daily Temperature	41	50
Days in Billing Period	28	30
Last 12 Months Use (KWH)		194,800
Average Monthly Use (KWH)		16,233

Account Summary

	Amount Due
Previous Balance	0.00
Payments/Adjustments	-0.00
Balance at Billing on Apr 27, 2012	**0.00**
Toledo Edison	0.00
Any Supplier - Consumption	0.00
Total Current Charges	**0.00**
Amount Due by May 29, 2012	**$ 0.00**

Usage Information for Meter Number 00000

Apr 25, 2012 KWH Reading (Actual)	000
Mar 27, 2012 KWH Reading (Actual)	000
Difference	00
Multiplier	00
KWH used	000
Metered Load in KW	0.00
Measured Lagging Reactive Demand	0.0
Billed Load in KW/KVA	0.0
Billed Reactive Demand	0.0

Charges From Toledo Edison

Customer Number: 0000000000 0000000000
Rate: General Service Secondary TE-GSD

Customer Charge	0.00
Distribution Related Component	0.00
Cost Recovery Charges	0.00
Current Consumption Bill Charges	**0.00**

Billing Information for Any Supplier

00 Any Street Anytown, OH 00000
Customer Service: 1-000-000-0000
Account Number: 0000 Rate: BILL-READY
Duke Energy Retail Sales Basic Charges
Billing Period: Mar 27, 2012 to Apr 25, 2012

Generation - 0 Kwh Total @ 0 Cents/Kwh	**0.00**
Total Any Supplier Current Charges	**$ 0.00**

Detail Payment and Adjustment Information

04/16/12	Payment	-0.00

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Toledo Edison	0.00	0.00	0.00	0.00
Any Supplier	0.00	0.00	0.00	0.00
Total	**0.00**	**0.00**	**0.00**	**0.00**

Return this part with a check or money order payable to Toledo Edison

ToledoEdison
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 000 000 000 000

Amount Paid	
Amount Due	**$0.00**
Due Date	**May 29, 2012**

Joe Customer
00 Any Street
Anytown, OH 00000

TOLEDO EDISON
PO BOX 3638
AKRON OH 44309-3638

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Messages (Continued)

Explanation of Terms

Business Distribution Credit - Applied during the winter billing period for non-residential electric heat and/or water heating customers on a qualifying rate.

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges to recover previously incurred costs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Kilovolt Amperes (KVA) - Volts times amperes divided by 1,000. Actual measured power used for circuit sizing.

Kilovolt-Amperes Reactive or kilovar (KVAR) - The portion of electricity that establishes and sustains the electric and magnetic fields of ac equipment. It is used to control voltage on the transmission network.

Kilowatt (KW) - Unit of electric power representing a rate of consumption equivalent to 1,000 watts.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

School Distribution Credit - A distribution credit that replaces the former Energy for Education II Program.

Important Information

If you have billing questions or complaints about your Toledo Edison account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-447-3333 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-995-0095 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

Write to us at Toledo Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-750-0750.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.