The Illuminating Company
A FirstEnergy Company

Bill Based On: Actual Meter Reading

I20

April 26, 2012

Account Number: 000 000 000 000

Amount Due: $0.00

Due Date: May 17, 2012

Billing Period: **Mar 24 to Apr 23, 2012 for 31 days**
Bill For: Joe Customer
00 Any Street
Anytown, OH 00000

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-9901. Pay your bill online at www.firstenergycorp.com

Bill issued by: The Illuminating Company, PO Box 3638, Akron OH 44309-3638

Messages

**** REMINDER NOTICE ****

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your next meter reading is scheduled for May 23, 2012.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

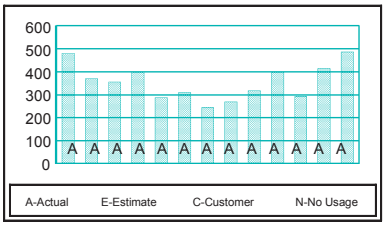
All of our employees wear photo ID badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call the company.

Your new, redesigned bill provides the information you need in a format that's easier to read and understand. For more information, please call 1-800-589-3101.

Additional messages, if any, can be found on back.

Usage History

Apr	11	479	Oct	11	245
May	11	369	Nov	11	268
Jun	11	355	Dec	11	318
Jul	11	398	Jan	12	402
Aug	11	287	Feb	12	293
Sep	11	309	Mar	12	413
			Apr	12	486



	Apr 11	Apr 12
Average Daily Use (KWH)	16	16
Average Daily Temperature	42	49
Days in Billing Period	30	31
Last 12 Months Use (KWH)		4,143
Average Monthly Use (KWH)		345

Account Summary

	Amount Due
Previous Balance	0.00
Payments/Adjustments	0.00
Balance at Billing on Apr 26, 2012	**0.00**
The Illuminating Company	0.00
Any Supplier - Consumption	0.00
Late Payment Charges	0.00
Total Current Charges	**0.00**
Amount Due by May 17, 2012	**$0.00**

Usage Information for Meter Number 000000

Apr 23, 2012 KWH Reading (Actual)	000
Mar 24, 2012 KWH Reading (Actual)	000
KWH used	00
Billed Load in KW/KVA	.0

Charges From The Illuminating Company

Customer Number: 0000000000 0000000000
Rate: General Service Secondary CE-GSD

Customer Charge	.00
Distribution Related Component	0.00
Cost Recovery Charges	.00
Current Consumption Bill Charges	**0.00**
Late payment charge	**0.00**
Total Charges	**$ 0.00**

Billing Information for Any Supplier

00 Any Street Anytown, PA 00000
Customer Service: 1-000-000-0000
Rate: BILL-READY

BlueStar Energy Basic Charges
Billing Period: Mar 24, 2012 to Apr 23, 2012

Generation And Transmission 0 Kwh X $0.00	**0.00**
Total Any Supplier Current Charges	**$ 0.00**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
The Illuminating Company	0.00	0.00	0.00	0.00
Any Supplier	0.00	0.00	0.00	0.00
Total	**0.00**	**0.00**	**0.00**	**0.00**

Return this part with a check or money order payable to The Illuminating Company

The Illuminating Company
A FirstEnergy Company

76 South Main Street
Akron, OH 44308-1890

Account Number: 000 000 000 000

Amount Paid	
Amount Due	**$0.00**
Due Date	**May 17, 2012**

Joe Customer
00 Any Street
Anytown, OH 00000

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

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Messages (Continued)

Explanation of Terms

Business Distribution Credit - Applied during the winter billing period for non-residential electric heat and/or water heating customers on a qualifying rate.

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges to recover previously incurred costs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Kilovolt Amperes (KVA) - Volts times amperes divided by 1,000. Actual measured power used for circuit sizing.

Kilovolt-Amperes Reactive or kilovar (KVAR) - The portion of electricity that establishes and sustains the electric and magnetic fields of ac equipment. It is used to control voltage on the transmission network.

Kilowatt (KW) - Unit of electric power representing a rate of consumption equivalent to 1,000 watts.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

School Distribution Credit - A distribution credit that replaces the former Energy for Education II Program.

Important Information

If you have billing questions or complaints about your Illuminating Company account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-589-3101 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-9901 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergycorp.com

Write to us at The Illuminating Company, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-750-0750.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.