



Bill Based On: Actual Meter Reading

Page 1 of 2  
E01

April 26, 2012

Account Number: 000 000 000 000

Billing Period: Mar 24 to Apr 25, 2012 for 33 days

Bill For: Joe Customer  
00 Any Street  
Anytown, OH 00000

Amount Due: \$0.00

Due Date: May 17, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages	Account Summary	Amount Due																				
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the <b>Amount Due</b> by the Due Date.	Previous Balance	0.00																				
Your next meter reading is scheduled for May 25, 2012.	Payments/Adjustments	0.00																				
For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.	<b>Balance at Billing on Apr 26, 2012</b>	<b>0.00</b>																				
An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.	Ohio Edison	0.00																				
All of our employees wear photo ID badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call the company.	Any Supplier - Consumption	0.00																				
Your new, redesigned bill provides the information you need in a format that's easier to read and understand. For more information, please call 1-800-633-4766.	<b>Total Current Charges</b>	<b>0.00</b>																				
	<b>Amount Due by May 17, 2012</b>	<b>\$0.00</b>																				
	<b>Usage Information for Meter Number 0000000000</b>																					
	Apr 25, 2012 KWH Reading (Actual)	000																				
	Mar 24, 2012 KWH Reading (Actual)	000																				
	KWH used	00																				
	Measured Lagging Reactive Demand	00																				
	Billed Load in KW/KVA	0																				
	Billed Reactive Demand	0																				
	<b>Charges From Ohio Edison</b>																					
	Customer Number: 0000000000 0000000000																					
	Rate: General Service Secondary OE-GSD																					
	Customer Charge	0.00																				
	Distribution Related Component	0.00																				
	Cost Recovery Charges	0.00																				
	<b>Current Consumption Bill Charges</b>	<b>0.00</b>																				
	<b>Charges From Any Supplier</b>																					
	000 Any Street Anytown, OH 00000																					
	Customer Service: 1-000-000-0000																					
	Account Number: 0000 Rate:00000000																					
	Basic Charge 0 KWH x 0.000 per KWH	0.00																				
	<b>Total Any Supplier Charges</b>	<b>0.00</b>																				
	<b>Detail Payment and Adjustment Information</b>																					
	04/02/12 Payment	-0.00																				
	<b>Account Balances by Company</b>																					
	<table border="1"><thead><tr><th></th><th>Previous Balance</th><th>Payments/Adjustments</th><th>Current Charges</th><th>Amount Due</th></tr></thead><tbody><tr><td>Ohio Edison</td><td>0.00</td><td>0.00</td><td>0.00</td><td>0.00</td></tr><tr><td>Any Supplier</td><td>0.00</td><td>0.00</td><td>0.00</td><td>0.00</td></tr><tr><td><b>Total</b></td><td><b>0.00</b></td><td><b>0.00</b></td><td><b>0.00</b></td><td><b>0.00</b></td></tr></tbody></table>		Previous Balance	Payments/Adjustments	Current Charges	Amount Due	Ohio Edison	0.00	0.00	0.00	0.00	Any Supplier	0.00	0.00	0.00	0.00	<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	
	Previous Balance	Payments/Adjustments	Current Charges	Amount Due																		
Ohio Edison	0.00	0.00	0.00	0.00																		
Any Supplier	0.00	0.00	0.00	0.00																		
<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>																		

Additional messages, if any, can be found on back.

Month	Usage	Month	Usage
May 11	537	Nov 11	737
Jun 11	1,012	Dec 11	476
Jul 11	2,626	Jan 12	497
Aug 11	3,985	Feb 12	547
Sep 11	4,001	Mar 12	519
Oct 11	2,345	Apr 12	612
		May 12	593

A-Actual E-Estimate C-Customer N-No Usage

	Apr 11	Apr 12
Average Daily Use (KWH)	16	18
Average Daily Temperature	45	49
Days in Billing Period	33	33
Last 12 Months Use (KWH)		17,950
Average Monthly Use (KWH)		1,496

Return this part with a check or money order payable to Ohio Edison

76 South Main Street  
Akron, OH 44308-1890

Account Number: 000 000 000 000

Joe Customer  
00 Any Street  
Anytown, OH 00000

Amount	Paid	
Amount	Due	\$0.00
Due Date	May 17, 2012	

OHIO EDISON  
PO BOX 3637  
AKRON OH 44309-3637

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## Messages (Continued)

## Explanation of Terms

**Business Distribution Credit** - Applied during the winter billing period for non-residential electric heat and/or water heating customers on a qualifying rate.

**Bypassable Generation and Transmission Related Component** - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

**Cost Recovery Charges** - Charges to recover previously incurred costs.

**Customer Charge** - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

**Distribution Related Component** - Charge for moving electricity over distribution lines to a service location.

**Economic Development Component** - Charges related to economic development support.

**Estimated Reading** - On the months we do not read a meter, we calculate the bill based on past electrical usage.

**Kilowatt (KW)** - 1,000 watts of electricity.

**Kilovolt Amperes (KVA)** - Volts times amperes divided by 1,000. Actual measured power used for circuit sizing.

**Kilovolt-Amperes Reactive or kilovar (KVAR)** - The portion of electricity that establishes and sustains the electric and magnetic fields of ac equipment. It is used to control voltage on the transmission network.

**KWH (Kilowatt Hour)** - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

**Late Payment Charge** - A charge added to the bill on balances owed after the Due Date.

**School Distribution Credit** - A distribution credit that replaces the former Energy for Education II Program.

## Important Information

If you have billing questions or complaints about your Ohio Edison account or for a written explanation of the Price to Compare:

**Call Customer Service** at 1-800-633-4766 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

**Call Payment Options** at 1-800-686-3421 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

**Visit our web site** at <http://www.firstenergycorp.com>

**Write to us** at The Ohio Edison, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

**For customers who have a hearing or speech impairment** and use a text telephone, call the TTY (Teletype) at 1-800-750-0750.

**We welcome the opportunity** to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

**For your protection**, all of our employees wear Photo I.D. badges.

**Electronic Check Conversion** - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.