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-0.00

0.00

April 16, 2012

Account Number: 000 000 000 000

Amount Due: \$0.00

Due Date: May 07, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-9901. Pay your bill online at www.firstenergycorp.com

Bill issued by: The Illuminating Company, PO Box 3638, Akron OH 44309-3638

Any Supplier Total

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your next meter reading is scheduled for May 14, 2012.

Billing Period: Mar 15 to Apr 13, 2012 for 30 days

Joe Customer 00 Any Street Anytown, OH 00000

Spring's warm weather often produces thunderstorms, which can cause service interruption. If you see a downed power line, immediately call us or your local police or fire department. For your safety, please stay away from downed power lines or anything they

Your new, redesigned bill provides the information you need in a format that's easier to read and understand. For more information, please call 1-800-589-3101.

Accou	int Summary Amo	unt Due
Previous Balance		0.00
Payments/Adjustments		- 0.00
Balance at Billing on Apr 16, 2012		0.00
The Illuminating Company		0.00
Any Supplier -	Consumption	.00
Total Current Charges		0.00
Amount Due by May 07, 2012		\$0.00
	tion for Meter Number 000000000	\$0.00
	ion for Meter Number 000000000	<b>\$0.00</b>
Usage Informat	ion for Meter Number 00000000	
Usage Informat Apr 13, 2012 KWH Reading (Actual)	ion for Meter Number 000000000	000
Usage Informat Apr 13, 2012 KWH Reading (Actual) Mar 15, 2012 KWH Reading (Actual)	ion for Meter Number 00000000	000
Usage Informat Apr 13, 2012 KWH Reading (Actual) Mar 15, 2012 KWH Reading (Actual) KWH used Billed Load in KW/KVA	ion for Meter Number 000000000	000 000 00
Usage Informat Apr 13, 2012 KWH Reading (Actual) Mar 15, 2012 KWH Reading (Actual) KWH used Billed Load in KW/KVA	n The Illuminating Company	000 000 00

Rate: General Service Secondary CE-GSD
Customer Charge
Distribution Related Component .00 Cost Recovery Charges NOPEC Customer Credit .00 **Current Consumption Bill Charges** 0.00 Charges From Any Supplier

00 Any Street Anytown, PA 00000 Customer Service: 1-000-000-0000

Account Number: 00 Rate: 00 0 KWH x Basic Charge 0.00 per KWH 0.00 Total Any Supplier Charges

Detail Payment and Adjustment Inform \$0.00

04/03/12 Payment Previous Payments/ Balance Adjustments Charges Due 0.00 0.00 0.00 The Illuminating Company 0.00 0.00 0.00

0.00

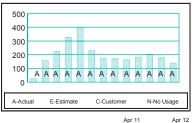
0.00

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0.00

Additional messages, if any, can be found on back.

Usage History						
Apr	11	26	Oct	11	178	
May	11	158	Nov	11	174	
Jun	11	225	Dec	11	164	
Jul	11	327	Jan	12	184	
Aug	11	399	Feb	12	204	
Sep	11	230	Mar	12	182	
			Apr	12	141	



Average Daily Use (KWH) Average Daily Temperature Days in Billing Period Last 12 Months Use (KWH) Average Monthly Use (KWH) 29 2,566

> Return this part with a check or money order payable to The Illuminating Company

Company 76 South Main Street Akron, OH 44308-1890 Company

Joe Customer 00 Any Street Anytown, OH 00000 Account Number: 000 000 000 000

1000dill (4diliber). 000 000 000 000					
	Amount Paid				
	Amount Due	\$0.00			
	Due Date	May 07, 2012			

THE ILLUMINATING COMPANY PO BOX 3638 AKRON OH 44309-3638

Invoice Number: 0000000 Page 2 of 2

## Explanation of Terms

Business Distribution Credit - Applied during the winter billing period for non-residential electric heat and/or water heating customers on a qualifying

Bypassable Generation and Transmission Related Component Charges for purchasing power and delivering it through the transmission
system. These charges are avoided when switching to a Certified Retail Flectric Service provider

Cost Recovery Charges - Charges to recover previously incurred costs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate Kilovolt Amperes (KVA) - Volts times amperes divided by 1,000. Actual

measured power used for circuit sizing.

Kilovolt-Amperes Reactive or kilovar (KVAR) - The portion of electricity that establishes and sustains the electric and magnetic fields of ac equipment. It is used to control voltage on the transmission network.

Kilowatt (KW) - Unit of electric power representing a rate of consumption equivalent to 1,000 watts

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000

watts used for one hour

Late Payment Charge - A charge added to the bill on balances owed after

School Distribution Credit - A distribution credit that replaces the former Energy for Education II Program.

## Important Information

If you have billing questions or complaints about your Illuminating Company account or for a written explanation of the Price to Compare:

Call Payment Options at 1-800-589-3101 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

at 1-800-686-9901 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at http://www.firstenergy.corp.com
Write to us at The Illuminating Company, 76 S. Main St., A-RPC. Akron, OH 44308-1890.
For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-750-0750.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric we welcome the opportunity to work with you and will try to answer your questions. If your complaint is not reserved arter you nave called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.