Jersey Central Power & Light
A FirstEnergy Company

Bill Based On: Actual Meter Reading, Prorated Bill

J77

April 23, 2012

Account Number: 000 000 000 000

Billing Period: **Mar 22 to Apr 20, 2012 for 30 days**
Bill For: Joe Customer
00 Any Street
Anytown, NJ 00000

Amount Due: $0.00

Due Date: May 08, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-662-3115. For Payment Options, call 1-800-962-0383. Pay your bill online at www.firstenergycorp.com

Bill issued by: JCP&L, PO Box 16001, Reading PA 19612-6001

Messages

Additional messages, if any, can be found on back.

Account Summary — **Amount Due**

Previous Balance	0.00
Payments/Adjustments	-0.00
Balance at Billing on Apr 23, 2012	**0.00**
JCP&L - Consumption	**0.00**
Amount Due by May 08, 2012	**$ 0.00**

Usage Information for Meter Number 00000000

Apr 20, 2012 KWH Reading (Actual)	000
Mar 22, 2012 KWH Reading (Actual)	000
KWH used	00

Charges From JCP&L

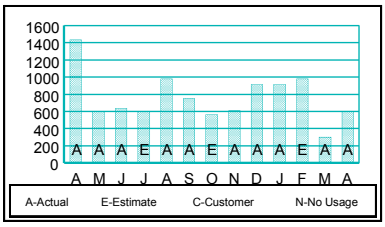
When contacting an Electric Generation Supplier, please provide the following.
Customer Number: 0000000000 0000000000
Rate: Residential Service JC_RS__01D

Customer Charge			.00
Basic Generation Service	0 KWH	x 0.00	0.00
Delivery Service Charges	0 KWH	x 0.00	0.00
	0 KWH	x 0.00	0.00
	0 KWH	x 0.00	0.00
Current Consumption Bill Charges			**0.00**

Detail Payment and Adjustment Information

04/04/12	Payment	-0.00

Usage History



	Apr 11	Apr 12
Average Daily Use (KWH)	50	20
Average Daily Temperature	45	53
Days in Billing Period	29	30
Last 12 Months Use (KWH)		8,443
Average Monthly Use (KWH)		704

Return this part with a check or money order payable to JCP&L

Jersey Central Power & Light
A FirstEnergy Company

PO Box 16001
Reading, PA 19612-6001

Account Number: 000 000 000 000

Amount Paid	
Amount Due	**$0.00**
Due Date	**May 08, 2012**

Joe Customer
00 Any Street
Anytown, NJ 00000

JCP&L
PO BOX 3687
AKRON OH 44309-3687

00000000000000000000000000

Messages (Continued)

Explanation of Terms

Basic Generation Service (BGS) - Generation charges for any consumer who has not chosen an electric generation supplier.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Delivery Service Charges - Charges for the use of local wires, transformers, substations, metering, billing, other equipment, and other activities used to deliver electricity to consumers from high-voltage power lines.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Generation Charge - Charge for the production of electricity.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Multiplier - A number used in the calculation of kilowatt hours. The difference between meter readings is multiplied by this number to determine kilowatt hour usage or KW/KVA.

Non-Utility Generation Charge - Charge (previously called the Market Transition Charge) that primarily recovers costs of BPU-approved power supply contracts. This charge includes Transition Bond Charges of $0.001626 per KWH and $0.000973 per KWH, which JCP&L is collecting as servicer on behalf of JCP&L Transition Funding LLC and JCP&L Transition Funding II LLC, respectively, which own the respective Transition Bond Charges.

Payment Plan (Budget) - The Equal Payment Plan distributes costs more evenly over the year by billing an average amount each month.

Price to Compare - Price per kilowatt hour to be used when comparing to the price of a generation supplier.

Prorated Bill - If this is on your bill, the current billing period is for less than 26 days or more than 35 days or a rate change occurred during the current billing period.

Service Charge - Charge for opening an account.

Societal Benefits Charge (SBC) - Charge to recover costs of low-income assistance and weatherization, energy conservation programs, nuclear decommissioning, manufactured gas plant remediation, and consumer education on competition.

Important Information

If you have questions about your JCP&L account:

Call Customer Service at 1-800-662-3115 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-962-0383 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web sit e at www.firstenergycorp.com

Write to us at JCP&L, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

For customers who have a hearing or speech impairment can contact the Telecommunications Relay Service (TRS) at 711.

For your protection , all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

Under applicable tax law, the State Sales and use tax, corporate business tax, and Transitional Energy Facility Assessment are imposed upon the energy you have used.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-662-3115. Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL

Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐