

April 24, 2012

Account Number: 000 000 000 000

Billing Period: Feb 21 to Mar 21, 2012 for 30 days  
Bill For: Joe Customer  
00 Any Street  
Anytown, NJ 00000

Amount Due: \$0.00

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-662-3115. For Payment Options, call 1-800-962-0383. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill issued by: JCP&L, PO Box 16001, Reading PA 19612-6001

Messages

Account Summary

Amount Due

Previous Balance	0.00
Payments/Adjustments	-0.00
<b>Balance at Billing on Apr 24, 2012</b>	<b>0.00</b>
JCP&L - Consumption	.00
Any Supplier	.00
<b>Total Current Charges</b>	<b>0.00</b>
<b>You have a credit balance of</b>	<b>\$0.00</b>

Usage Information for Meter Number 00000000

Mar 21, 2012 KWH Reading (Estimate)	000
Feb 21, 2012 KWH Reading (Estimate)	000
KWH used	0

Charges From JCP&L

When contacting an Electric Generation Supplier, please provide the following.				
Customer Number: 0000000000 0000000000				
Rate: General Service Secondary JC_GS1_00D				
Customer Charge				.00
Delivery Charges	0 KWH	x 0.000000		0.00
Non-Utility Generation Charges	0 KWH	x 0.000000		0.00
	0 KWH	x 0.000000		0.00
Societal Benefits Charges	0 KWH	x 0.000000		0.00
Transitional Assessment Charge	0 KWH	x 0.000000		0.00
<b>Current Consumption Bill Charges</b>				<b>.00</b>

Charges From Any Supplier

00 Any Street Anytown, NJ 00000				
Customer Service: 1-000-000-0000				
Account Number: 0 Rate: 0000				
Energy Charges	0 KWH	x 0.0		0.00
<b>Total Any Supplier Charges</b>				<b>\$ 0.00</b>

Detail Payment and Adjustment Information

03/15/12	Payment	-0.00
04/06/12	Payment	-0.00
<b>Total Payments and Adjustments</b>		<b>-\$0.00</b>

Account Balances by Company

	Previous Balance	Payments/Adjustments	Current Charges	Amount Due
JCP&L	0.00	0.00	0.00	0.00
Any Supplier	0.00	0.00	0.00	0.00
<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>

Additional messages, if any, can be found on back.

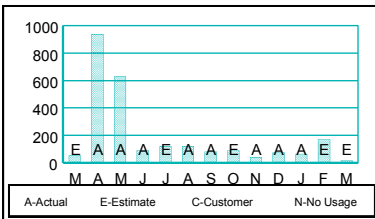
Usage History

Month	Usage (KWH)	Type
Mar	950	Actual
Apr	650	Actual
May	100	Estimate
Jun	100	Estimate
Jul	100	Estimate
Aug	100	Estimate
Sep	100	Estimate
Oct	100	Estimate
Nov	100	Estimate
Dec	100	Estimate
Jan	100	Estimate
Feb	100	Estimate
Mar	100	Estimate

Average Daily Use (KWH)	Mar 11	Mar 12
Average Daily Temperature	2	1
Days in Billing Period	39	44
Last 12 Months Use (KWH)	32	30
Average Monthly Use (KWH)		2,440
		203

Additional messages, if any, can be found on back.

Usage History



	Mar 11	Mar 12
Average Daily Use (KWH)	2	1
Average Daily Temperature	39	44
Days in Billing Period	32	30
Last 12 Months Use (KWH)		2,440
Average Monthly Use (KWH)		203

Return this part with a check or money order payable to JCP&L

Account Number: 000 000 000 000

Amount	Paid	
Amount	Due	\$0.00

Joe Customer  
00 Any Street  
Anytown, NJ 00000

JCP&L  
PO BOX 3687  
AKRON OH 44309-3687

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## Messages (Continued)

## Explanation of Terms

**Basic Generation Service (BGS)** - Generation charges for any consumer who has not chosen an electric generation supplier.

**Billed Load** - Recovers the bulk of distribution facility costs and a portion of power plant investment costs.

**Customer Charge** - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

**Delivery Service Charges** - Charges for the use of local wires, transformers, substations, metering, billing, other equipment, and other activities used to deliver electricity to consumers from high-voltage power lines.

**Estimated Reading** - On the months we do not read a meter, we calculate the bill based on past electrical usage.

**Generation Charge** - Charge for the production of electricity.

**KWH (Kilowatt Hour)** - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

**Late Payment Charge** - A charge added to the bill on balances owed after the Due Date.

**Multiplier** - A number used in the calculation of kilowatt hours. The difference between meter readings is multiplied by this number to determine kilowatt hour usage or KW/KVA.

**Non-Utility Generation Charge** - Charge (previously called the Market Transition Charge) that primarily recovers costs of BPU-approved power supply contracts. This charge includes Transition Bond Charges of \$0.001626 per KWH and \$0.000973 per KWH, which JCP&L is collecting as servicer on behalf of JCP&L Transition Funding LLC and JCP&L Transition Funding II LLC, respectively, which own the respective Transition Bond Charges.

**Price to Compare** - Price per kilowatt hour to be used when comparing to the price of a generation supplier.

**Prorated Bill** - If this is on your bill, the current billing period is for less than 26 days or more than 35 days or a rate change occurred during the current billing period.

**Service Charge** - Charge for opening an account.

**Societal Benefits Charge (SBC)** - Charge to recover costs of low-income assistance and weatherization, energy conservation programs, nuclear decommissioning, manufactured gas plant remediation, and consumer education on competition.

## Important Information

If you have questions about your JCP&L account:

**Call Customer Service** at 1-800-662-3115 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

**Call Payment Options** at 1-800-962-0383 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

**Visit our web site** at: [www.firstenergycorp.com](http://www.firstenergycorp.com)

**Write to us** at: JCP&L, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

**For customers who have a hearing or speech impairment** can contact the Telecommunications Relay Service (TRS) at 711.

**For your protection**, all of our employees wear Photo I.D. badges.

**Electronic Check Conversion** - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

**Under applicable tax law**, the State Sales and use tax, corporate business tax, and Transitional Energy Facility Assessment are imposed upon the energy you have used.