



Bill Based On: Actual Meter Reading, Prorated  
Bill

April 30, 2012

Account Number: 000 000 000 000

Billing Period: Mar 27 to Apr 26, 2012 for 31 days  
Bill For: Joe Customer  
00 Any Street  
Anytown, NJ 00000

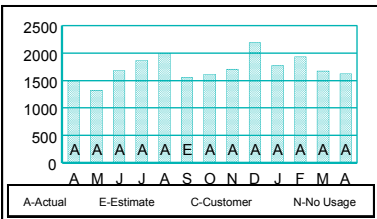
**Amount Due: \$0.00**

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-662-3115. For Payment Options, call 1-800-962-0383. Pay your bill online at www.firstenergycorp.com  
Bill issued by: JCP&L, PO Box 16001, Reading PA 19612-6001

Messages	Account Summary	Amount Due		
	Previous Balance	0.00		
	Payments/Adjustments	-0.00		
	<b>Balance at Billing on Apr 30, 2012</b>	<b>0.00</b>		
	JCP&L - Consumption	0.00		
	Any Supplier	0.00		
	<b>Total Current Charges</b>	<b>0.00</b>		
	<b>You have a credit balance of</b>	<b>-0.00</b>		
	<b>Usage Information for Meter Number 00000000</b>			
	Apr 26, 2012 KWH Reading (Actual)	000		
	Mar 27, 2012 KWH Reading (Actual)	000		
	KWH used	000		
	Billed Load in KW/KVA	0		
	<b>Charges From JCP&amp;L</b>			
	When contacting an Electric Generation Supplier, please provide the following. Customer Number: 000000000 000000000 Rate: General Service Secondary Jc_xxx_xd			
	Customer Charge	0.00		
	Delivery Charges	0 KWH x 0.000000 0.00		
	Non-Utility Generation Charges	0 KWH x 0.000000 0.00		
	Societal Benefits Charges	0 KWH x 0.000000 0.00		
	Transitional Assessment Charge	0 KWH x 0.000000 0.00		
	RG&I Recovery Charge	0 KWH x 0.000000 0.00		
	System Control Charge	0 KWH x 0.000000 0.00		
	<b>Current Consumption Bill Charges</b>	<b>0.00</b>		
	<b>Billing Information for Any Supplier</b>			
	00 Any Street Anytown, NJ 00000 Customer Service: 1-000-000-0000			
	Account Number: 0 Rate: BILL_READY Any Supplier Basic Charges			
	<b>Billing Period: Mar 27, 2012 to Apr 26, 2012</b>			
	0 Kwh @ 0.00	0.00		
	<b>Total Any Supplier Current Charges</b>	<b>\$ 0.00</b>		
	<b>Detail Payment and Adjustment Information</b>			
	04/12/12 Payment	-0.00		
	<b>Account Balances by Company</b>			
	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
	JCP&L	0.00	0.00	0.00
	Any Supplier	0.00	0.00	0.00
	Total	0.00	0.00	0.00

Additional messages, if any, can be found on back.

Usage History



	Apr 11	Apr 12
Average Daily Use (KWH)	47	52
Average Daily Temperature	47	52
Days in Billing Period	32	31
Last 12 Months Use (KWH)	20,935	
Average Monthly Use (KWH)	1,745	

Return this part with a check or money order payable to JCP&L



PO Box 16001  
Reading, PA 19612-6001

Account Number: 000 000 000 000

Amount Paid	
Amount Due	\$0.00

Joe Customer  
00 Any Street  
Anytown, NJ 00000

JCP&L  
PO BOX 3687  
AKRON OH 44309-3687

000000000000000000000000

## Messages (Continued)

## Explanation of Terms

**Basic Generation Service (BGS)** - Generation charges for any consumer who has not chosen an electric generation supplier.

**Billed Load** - Recovers the bulk of distribution facility costs and a portion of power plant investment costs.

**Customer Charge** - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

**Delivery Service Charges** - Charges for the use of local wires, transformers, substations, metering, billing, other equipment, and other activities used to deliver electricity to consumers from high-voltage power lines.

**Estimated Reading** - On the months we do not read a meter, we calculate the bill based on past electrical usage.

**Generation Charge** - Charge for the production of electricity.

**KWH (Kilowatt Hour)** - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

**Late Payment Charge** - A charge added to the bill on balances owed after the Due Date.

**Multiplier** - A number used in the calculation of kilowatt hours. The difference between meter readings is multiplied by this number to determine kilowatt hour usage or KW/KVA.

**Non-Utility Generation Charge** - Charge (previously called the Market Transition Charge) that primarily recovers costs of BPU-approved power supply contracts. This charge includes Transition Bond Charges of \$0.001626 per KWH and \$0.000973 per KWH, which JCP&L is collecting as servicer on behalf of JCP&L Transition Funding LLC and JCP&L Transition Funding II LLC, respectively, which own the respective Transition Bond Charges.

**Price to Compare** - Price per kilowatt hour to be used when comparing to the price of a generation supplier.

**Prorated Bill** - If this is on your bill, the current billing period is for less than 26 days or more than 35 days or a rate change occurred during the current billing period.

**Service Charge** - Charge for opening an account.

**Societal Benefits Charge (SBC)** - Charge to recover costs of low-income assistance and weatherization, energy conservation programs, nuclear decommissioning, manufactured gas plant remediation, and consumer education on competition.

## Important Information

If you have questions about your JCP&L account:

**Call Customer Service** at 1-800-862-3115 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

**Call Payment Options** at 1-800-962-0383 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at: [www.firstenergycorp.com](http://www.firstenergycorp.com)

Write to us at: JCP&L, 76 S.Main St., A-RPC.Akron, OH 44308-1890.

For customers who have a hearing or speech impairment can contact the Telecommunications Relay Service (TRS) at 711.

For your protection, all of our employees wear Photo I.D. badges.

**Electronic Check Conversion** - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

Under applicable tax law, the State Sales and use tax, corporate business tax, and Transitional Energy Facility Assessment are imposed upon the energy you have used.