

Thank you for attending our open house on the Northern Portage Reliability Project. This project will help prevent lengthy power outages in Aurora and the surrounding area by providing an additional source of power into the community.

FirstEnergy takes our commitment to delivering safe, reliable and affordable electricity seriously. Obtaining feedback from residents like you when new electric facilities are needed is an important part of that commitment.

We are pleased so many local residents attended the open house. While the room was very crowded at times, an open house format is the best way for FirstEnergy representatives to speak directly with those who have questions. It is a standard practice used by utilities across the country because it allows attendees to talk one-on-one with subject matter experts, providing everyone the opportunity to have their questions answered.

Some of the most frequent comments we heard involve the visibility of the poles. Based on your input, we plan to take more photos and create ground-level renderings to better understand where visibility is a concern along the preferred route. Considerations will be made to add or optimize vegetation screening. We also will continue to discuss the possibility of underground construction in some areas with Aurora leaders.

We are reviewing all the input collected from the open house, and the [Northern Portage Reliability Project webpage](#) will be updated with additional information in the coming weeks in response to your feedback. Because not everyone who attended the open house provided an email address, we encourage you to share this note with your friends and neighbors and let them know more information on the project will be available.

Any additional comments you may have can be directed to the FirstEnergy transmission projects hotline at 1-888-340-3588 or via email to [transmissionprojects@firstenergycorp.com](mailto:transmissionprojects@firstenergycorp.com).

Thank you again for your interest in this project.