

# Pennsylvania Assistance Programs



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Program	Benefits	Eligibility Requirements	How to Apply	What You Need to Apply
<b>PCAP</b>	<ul style="list-style-type: none"> <li>Customers can receive lower monthly bills and/or debt forgiveness.</li> <li>Lower bills through energy education and/or home improvements are available through the WARM program.</li> </ul>	<ul style="list-style-type: none"> <li>For PCAP, the customer must have a gross (before tax) household income at or below 150% of the federal poverty guidelines listed below and 200% for WARM.</li> <li>The person whose name is on the account must live in the home.</li> </ul>	<ul style="list-style-type: none"> <li>Call the Dollar Energy Fund at 888-282-6816 and press option 3. Available M-F 8am-5pm</li> <li>Apply online at <a href="http://www.dollarenergy.org/myapp">www.dollarenergy.org/myapp</a>.</li> </ul>	<ul style="list-style-type: none"> <li>Names of people in your household</li> <li>Dates of birth for all household members</li> <li>Social Security Number or alternate ID for the ratepayer will be requested</li> <li>Income information for all adult household members</li> <li>Electric account number</li> <li>Payment is not required to re-enroll</li> </ul>
<b>LIHEAP*</b>	<ul style="list-style-type: none"> <li>Customers can receive cash grants for home heating bills and emergencies.</li> <li>Cash Grants of \$500 to \$1,500<sup>1</sup> are available.</li> <li>Crisis Grants of \$25 to \$1,200<sup>1</sup> are available.</li> </ul> <p><i>*Effective Nov. 1, 2023</i> <i><sup>1</sup>Amounts are subject to change annually.</i></p>	<ul style="list-style-type: none"> <li>The customer must have a gross (before tax) household income at or below 150% of the federal poverty guidelines listed below.</li> <li>The customer does not have to be on public assistance.</li> <li>For cash grants, customers do not need to have an unpaid heating bill to apply</li> <li>The customer can either rent or own the home.</li> </ul>	<p>This program is generally available between November through March.</p> <ul style="list-style-type: none"> <li>Apply online at <a href="http://www.compass.state.pa.us">www.compass.state.pa.us</a>.</li> <li>Request an application by calling the Statewide LIHEAP Hotline at 1-866-857-7095/PA Relay at 711 for the hearing impaired.</li> <li>Applications are available at your local county assistance office for emergency assistance.</li> </ul>	<ul style="list-style-type: none"> <li>Names of people in your household</li> <li>Dates of birth for all household members</li> <li>Social Security Numbers for all household members</li> <li>Proof of income for all household members</li> <li>A recent electric bill</li> </ul>
<b>Dollar Energy Fund</b>	<ul style="list-style-type: none"> <li>This program provides cash assistance to maintain or restore utility service.</li> <li>The maximum grant is \$500.</li> </ul>	<p>The customer must have a gross (before tax) household income at or below 250% of the federal poverty guidelines listed below.</p>	<ul style="list-style-type: none"> <li>This program is open while funds are available.</li> <li>Locate an agency online at <a href="http://www.hardshiptools.org/agencyfinder.aspx">www.hardshiptools.org/agencyfinder.aspx</a>.</li> </ul>	<ul style="list-style-type: none"> <li>Names of everyone in your household</li> <li>Birthdates of everyone in your household</li> <li>Proof of income of everyone in your household</li> <li>A copy of your most recent utility bill</li> <li>Your utility account number</li> </ul>
<b>211</b>	<p>This nationwide resource and information helpline will identify programs in your area that may assist you or someone you know with utility bills or other needs.</p>	<p>Requirements may vary based on program referrals.</p>	<p>For more information:</p> <ul style="list-style-type: none"> <li>Call 211</li> <li>Visit <a href="http://www.211.org">www.211.org</a></li> <li>Text your ZIP code to 898211</li> </ul> <p>Available 24 hours a day, 365 days a year</p>	

2024 Eligibility Guidelines – Percent Poverty Level per Family/Household							
Household Size	150%	200%	250%	Household Size	150%	200%	250%
1	22,590	30,120	37,650	5	54,870	73,160	91,450
2	30,660	40,880	51,100	6	62,940	83,920	104,900
3	38,730	51,640	64,550	7	71,010	94,680	118,350
4	46,800	62,400	78,000	8	79,080	105,440	131,800

*For families/households with more than 8 persons, add \$8,070 (150%); \$10,760 (200%); and/or \$13,450 (250%) for each additional person.*

**For more information** about any of these programs or to find out if you qualify, visit [firstenergycorp.com/billassist](http://firstenergycorp.com/billassist) and click on “**Search Assistance Programs.**” You can also call us Monday through Friday from 8 a.m. to 6 p.m. at the number listed below.

**Penelec & Met-Ed: 800-545-7741 • Penn Power: 800-720-3600 • West Penn Power: 800-686-0021**