

PA Default Service Plan (DSP) VI

Q&A:

- ❖ Is enrollment for CRP automatic?
 - No, will need to submit new paperwork each quarter if intends to participate.
- ❖ Typically, how many residents participate in that program each year/quarter?
 - Will have to provide in Q&A.
 - The number of monthly CRP customer enrollments is between 800 - 1100 per month.
- ❖ Who is responsible for sending PCAP drops?
 - The utility is responsible to send PCAP drops.
- ❖ Can you please provide the website link where this presentation will be available?
 - The presentation will be posted on our website.
 - <https://www.firstenergycorp.com/supplierservices/pa.html>
- ❖ For PCAP customers being force dropped, may I have a listing to ensure no early termination fee is assessed per rule as explained.
 - The sync list has a PCAP indicator.
- ❖ For the Low Income Drops, will there be a particular drop reason code in the EDI drop transactions?
 - Yes, the code CAP will show on the EDI drop transaction.