

Electric Vehicle Charger Installation FAQs

Q: What EV Charger Installation Service are available?

A: This program features Level 2 EV Chargers for purchase and/or installation, 240 Volt wiring to your electrical panel and circuit breaker addition or panel upgrade if necessary.

Q: What is the benefit of a Level 2 EV Charger?

A: Level 2 charging can be up to 10 times faster than charging on a standard 120-volt outlet at home.

Q: How quickly can a Level 2 charger charge my EV?

A: This depends on the size of your EV's battery and how depleted it is. An average EV can get a full charge in 4 to 6 hours using a Level 2 charger.

Q: How do I know if I need an electrical upgrade to have an EV Charger installed?

A: Contractors will inspect and evaluate your current electrical system to help you determine if expansions or upgrades are necessary... Once the evaluation is complete, they can provide you with a range of repair or upgrade options along with a detailed quote for the work involved.

Q: What if I already purchased an EV Charger, and I just need it installed?

A: Our contractors can install it for you and can provide a quote based on the labor, tools, equipment, and materials needed to complete the installation.

Q: How do I know the work is done correctly?

A: All our program contractors are licensed professionals who have proven backgrounds in providing quality work and customer service. Each one has been approved to participate in this program and must maintain a high level of customer satisfaction.

Q: Is the work fully warranted?

A: Yes, the work is fully warranted. Details will be provided by the contractor upon request.

Q: How soon will the contractors call me? How soon will they install the system?

A: We expect the contractor to phone you within three (3) working days and typically the system is installed within 3 weeks from the day your order is placed.]

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Q: Are permits or electrical inspections required?

A: Permits and local inspections vary depending on where you live. Your contractor will include permit costs in your quote when necessary.

Q: What are the payment options?

A: You can take advantage of convenient monthly payment plans for up to 36 months and no money down with approved credit and contingent upon our ability to add the program charge to your monthly electric utility bill. You can also pay in full with check or credit card, or you can pay in monthly installments on your credit card.